



Fact Sheet for Commercial Transition:

Paxlovid for Healthcare Providers

What does this transition to commercialization mean?

Healthcare providers can continue to order Paxlovid and Renal Paxlovid through San Bernardino County until December 11, 2023. However, as of November 2023, Paxlovid and Renal Paxlovid is available to purchase commercially per usual mechanisms.

Can I still request free Paxlovid for my patients?

With Pfizer's [Paxcess: Patient Support Program](#), patients may be eligible for financial support to provide access to their Paxlovid prescription as soon as possible. Additionally, the United States Government Patient Assistance Programs (USG PAP) will ensure those who rely on Medicare, Medicaid and uninsured patients will continue to receive Paxlovid at no charge through 2024. Separately from the USG PAP, federal entities, including Health Resources and Services Administration (HRSA)-supported health centers, Indian Health Service, Veterans Health Administration and others, will have continued access to free, USG-procured Paxlovid supply for their patients similar to how they have accessed Paxlovid in the past.

Can I begin to charge patients for Paxlovid?

Any product that you received from San Bernardino County should be dispensed at no cost to the patient. However, Paxlovid that has been purchased can now be billed to the patient and their insurance.

Do I still need to report usage?

Usage and inventory reporting for commercially purchased products will be voluntary. Providers are encouraged to report as often as possible in hopes to keep the therapeutic locator as accurate as possible for patients seeking treatment. [HPoP Voluntary Reporting Website](#)

What should I do with excess product?

USG product should be dispensed to patients until provider has commercial supply stocked. Undispensed excess supply with an expiration date of December 2023, or later should be returned by December 31, 2023, for a credit replacement to USG inventory of NDA-labeled treatment course. Any expired product (Pfizer's [searchable expiry data](#)), should be disposed of through the manufacturer's return process or on site in accordance with all federal, state, and local regulations. All disposals and returns need to be recorded in HPOP.

Looking for Additional Resources?



- [COVID-19 Therapeutics Commercialization Transition Guide](#)
- [COVID-19 Therapeutics Transition to Commercial Distribution: Frequently Asked Questions](#)
- [Paxlovid Webpage - For Healthcare Providers](#)