





## COVID-19

Variance and Attestation Form

Variance to Stage 2 of the California Roadmap to Modify the Stay-At-Home Order

MAY 22, 2020



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351 N. Mountain View Ave., 3rd Floor, #303, San Bernardino, CA 92882 | Phone: 909.387.6218 | Fax: 909.387.6228



## **Public Health Administration**

www.SBCounty.gov
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Trudy Raymundo Director

Corwin Porter Assistant Director

Maxwell Ohikhuare, M.D. Health Officer

Erin Gustafson, M.D., M.P.H Acting Health Officer

May 22, 2020

Sonia Y. Angell, MD, MPH State Public Health Officer and Director California Department of Public Health

Re: COUNTY OF SAN BERNARDINO'S SUBMISSION FOR ACCELERATED IMPLEMENTATION OF CALIFORNIA'S ROADMAP TO MODIFY THE STAY-AT-HOME ORDER

Dear Dr. Angell,

As the Acting Health Officer for the County of San Bernardino, I am pleased to present the County's COVID-19 Variance Attestation to Stage 2 of California's Roadmap to Modify the Stay-At-Home Order. This is an important step to ensure that our County is simultaneously protecting the public's health, while supporting the economic viability of our region.

In addition, the County's <u>Readiness and Reopening Plan</u> includes the COVID-Compliant Business Partnership Program, where businesses are required to comply with guidelines surrounding workplace controls for safety and health, social distancing, and policy, rights, and notifications. The County Plan also incorporates a comprehensive approach to monitor and contain the presence of COVID-19 within the community as well as identify threshold levels to activate a response if needed. We recognize that if indicators worsen, immediate measures will be implemented to ensure a resurgence does not take place, further endangering our residents.

I am confident the County meets the criteria for a variance to adopt aspects of Stage 2 at a faster pace. Since the beginning of the outbreak, the County has led in aggressive response efforts in combating the threat of COVID-19 to protect our residents and has done so in collaboration with our federal, state, and local partners. We look forward to continuing our partnership with CDPH regarding COVID-19 response efforts.

Sincerely,

Erin Gustafson, MD, MPH Acting Health Officer

San Bernardino County

**BOARD OF SUPERVISORS** 

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Go Dun, MO, MCH

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Gary McBride
Chief Executive Office







#### **County Administrative Office**

Gary McBride
Chief Executive Officer

May 22, 2020

The Honorable Gavin Newsom Governor of California State Capitol Sacramento, CA 95814

RE: County Variance Attestation Form – Variance to Stage 2 California's Roadmap to Modify Stay-at Home Order

Dear Governor Newsom:

On behalf of the San Bernardino County Board of Supervisors, we are submitting this letter to endorse the San Bernardino County Public Health Officer's Attestation for Acceleration Implementation of California's Roadmap to Modify the Stay-at-Home Order.

The measures taken by the State and our County Public Health Officer have prevented the devastating surges that have been seen in other parts of the world. The COVID-19 health emergency has shuttered economies across the country, but with the cooperation of our general public, cooperative businesses, and carefully coordinated implementation of emergency services, the County of San Bernardino has met the multitude of challenges presented by this unprecedented emergency with resilience. We would like to continue to move forward with the recovery efforts, keeping in mind the safety the communities we represent.

The County has completed a comprehensive review of its readiness for moving forward through to Stage 2 of the roadmap and is prepared to do so. Our health officer's attestation addresses epidemiological stability, protection of essential workers, protection of at risk populations, testing capacity, containment and hospital capacity, plans for moving through stage 2, and triggers for adjusting modifications. We have included our "San Bernardino County Readiness and Reopening Plan," which includes provisions that have been incorporated into our attestation.

The County Board of Supervisors is proud to support our Public Health Officer's attestation. With the health and safety of the communities we represent in mind, we urge your approval of this attestation that embodies a safe reopening of our economy.

Sincerely,

Curt Hagman

Fourth District Supervisor

Chairman, San Bernardino County Board of Supervisors

BOARD OF SUPERVISORS

ROBERT A. LOVINGOOD First District JANICE RUTHERFORD Second District DAWN ROWE Third District CURT HAGMAN Chairman, Fourth District JOSIE GONZALES Vice Chair, Fifth District Gary McBride Chief Executive Office







## The Heart of a Healthy Community™

May 21, 2020

Erin Gustafson, MD, Interim Public Health Officer San Bernardino County's Department of Public Health 351 North Mt. View Avenue San Bernardino, California 92415-0010

Re: Phase 2 Acceleration Letter of Support

Dear Dr. Gustafson:

Arrowhead Regional Medical Center (ARMC) is aware of San Bernardino County's interest in applying for a Variance to Stage 2 of the *Roadmap to Modify the Stay-at-Home Order*, and as a major provider of hospital services in the County, ARMC is in support of the County's application for a variance.

Based on information shared with hospitals since the outbreak, and your recent letter to ARMC, it appears as though San Bernardino County's COVID activity is stable. ARMC has a surge plan in place and is prepared to activate the capacity it is reporting daily to CDPH and have the space and the staff to support this activation. The surge capacity is in addition to normal operational capacity available if we need to reinstitute restrictions on elective or deferrable procedures. It should be noted that the Waiver set forth in AFL 20-26 is a necessary requisite for us to activate our COVID 19 surge plan. We would urge the continuation of this Waiver at least until after the 2021 influenza season.

The safety of our workforce is a priority. As such, we have a PPE inventory on site to support surge activity and relationships with vendors to supply us with PPE should demand increase. We also have other policies and procedures such as screening staff and visitors, relieving staff from duty if they become symptomatic or test positive for COVID 19, and we have assistance should staff members need support during this stressful period.

We remain capable, adaptable, and flexible to respond to a spike in COVID 19 activity. As we have in the past, we will continue to cooperate and collaborate with the Department of Public Health and other County agencies on this and other issues that impact the health and well-being of our community.

Best regards,

William L./Gilbert Hospital Director

SAN BERNARDING COUNTY BOARD OF SUPERVISORS

Robert A. Lovingoof first District Second District

DAWN KOW Third District CURT HAGMAN

JOSIE GONZALES Vice Chair Litth Distric GARY MCBREDE Clief Executive Officer





May 20, 2020

Erin Gustafson, MD Interim Public Health Officer San Bernardino County

Subject: Phase 2 Acceleration Letter of Support

Dear Dr. Gustafson:

Loma Linda University Health Hospitals (which includes Loma Linda University Medical Center, Loma Linda University Children's Hospital, Loma Linda University Medical Center-Murrieta, Loma Linda University Behavioral Medicine Center, Highland Springs Surgery Center and Highland Springs Imaging Center) is aware of San Bernardino County's interest in applying for a Variance to Stage 2 of the Roadmap to Modify the Stay-at-Home Order and, as a major provider of hospital services in the County, we are in support of the County's application for a variance.

Based on information shared with hospitals since the outbreak and your recent letter to us it appears as though San Bernardino County COVID activity is stable.

We have a surge plan in place and are prepared to activate the capacity that we are reporting daily to CDPH and have the space and the staff to support that activation. This surge capacity is in addition to normal operational capacity that is available if we need to reinstitute restrictions on elective or deferrable procedures. It should be noted that the Waiver set forth in AFL 20-26 is a necessary requisite for us to activate our COVID 19 surge plan. We would urge the continuation of this Waiver at least until after the 2021 influenza season.

The safety of our workforce is a priority. As such, we have a PPE inventory on site to support surge activity and relationships with vendors to supply us with PPE should demand increase. We also have other policies and procedures such as screening staff and visitors, relieving staff from duty if they become symptomatic or test positive for COVID 19 and we have assistance should staff members need support during this stressful period.

We remain capable, adaptable, and flexible to respond to a spike in COVID 19 activity. As we have in the past, we will continue to cooperate and collaborate with the Department of Public Health and other County agencies on this and other issues that impact the health and well being of our community.

Best regards,

Kerry Heinrich

CEO

cc: Dawn Rowe, Third District Supervisor

A Seventh-day Adventist Organization

LOMA LINDA UNIVERSITY HEALTH HOSPITALS | Office of the Chief Executive Officer/Administrator 11234 Anderson Street, Post Office Box 2000, Loma Linda, California 92354 909-558-4308



HEALTH BLOOMS

May 21, 2020

Erin Gustafson, MD Interim Public Health Officer San Bernardino County

Subject: Phase 2 Acceleration Letter of Support

Dear Dr. Gustafson:

Hi-Desert Medical Center is aware of San Bernardino County's interest in applying for a Variance to Stage 2 of the Roadmap to Modify the Stay-at- Home Order and, as a provider of acute hospital and post-acute services in the County, we are in support of the County's application for a variance.

Based on information shared with hospitals since the outbreak and your recent letter to us it appears as though San Bernardino County COVID activity is stable.

We have a surge plan in place and are prepared to activate the capacity that we are reporting daily to CDPH and have the space and the staff to support that activation. This surge capacity is in addition to normal operational capacity that is available if we need to reinstitute restrictions on elective or deferrable procedures. It should be noted that the Waiver set forth in AFL 20-26 is a necessary requisite for us to activate our COVID 19 surge plan. We would urge the continuation of this Waiver at least until after the 2021 influenza season.

The safety of our workforce is a priority. We have adequate PPE and access to additional PPE to protect our employees and clinicians. We also have other policies and procedures, such as screening staff and visitors and relieving staff from duty if they become symptomatic or test positive for COVID 19.

We remain capable, adaptable, and flexible to respond to a spike in COVID 19 activity. As we have in the past, we will continue to cooperate and collaborate with the Department of Public Health and other County agencies on this and other issues that impact the health and well-being of our community.

Best regards,

Karen Faulis

**Chief Executive Officer** 

CC: Curt Hagman, Chairman, San Bernardino County Board of Supervisors
Dawn Rowe, Third District Supervisor, San Bernardino County Board of Supervisors
Michele Finney, Chief Executive Officer, Desert Care Network
Gary Honts, CEO—JFK Memorial Hospital

Hi-Desert Medical Center | 6601 White Feather Rd | Joshua Tree, CA 92252 | (760) 366-3711

www.DesertCareNetwork.com





350 Terracina Blvd.
P.O. Box 3391
Redlands, CA 92373-0742
909-335-5500
Fax 909-335-6497

Erin Gustafson, MD Interim Public Health Officer San Bernardino County May 20, 2020

Subject: Phase 2 Acceleration Letter of Support

Dear Dr. Gustafson:

Redlands Community Hospital is aware of San Bernardino County's interest in applying for a Variance to Stage 2 of the Roadmap to Modify the Stay-at- Home Order and, as a major provider of hospital services in the County, we are in support of the County's application for a variance.

Based on information shared with hospitals since the outbreak and your recent letter to us it appears as though San Bernardino County COVID activity is stable.

We have a surge plan in place and are prepared to activate the capacity that we are reporting daily to CDPH and have the space and the staff to support that activation. This surge capacity is in addition to normal operational capacity that is available if we need to reinstitute restrictions on elective or deferrable procedures. It should be noted that the Waiver set forth in AFL 20-26 is a necessary requisite for us to activate our COVID 19 surge plan. We would urge the continuation of this Waiver at least until after the 2021 influenza season.

The safety of our workforce is a priority. As such, we have a PPE inventory on site to support surge activity and relationships with vendors to supply us with PPE should demand increase. We also have other policies and procedures such as screening staff and visitors, relieving staff from duty if they become symptomatic or test positive for COVID 19 and we have assistance should staff members need support during this stressful period.

We remain capable, adaptable, and flexible to respond to a spike in COVID 19 activity. As we have in the past, we will continue to cooperate and collaborate with the Department of Public Health and other County agencies on this and other issues that impact the health and well being of our community.

Best regards,

President/CEO

4.0

cc: Supervisor Dawn Rowe



amer M Holmer



2101 N. Waterman Avenue San Bernardino, CA 92404 direct 909-883-8711 fax 909-881-4546 dignityhealth.org/stbernardine

May 20, 2020

Erin Gustafson, MD Interim Public Health Officer San Bernardino County

Subject: Phase 2 Acceleration Letter of Support

Dear Dr. Gustafson:

St. Bernardine Medical Center is aware of San Bernardino County's interest in applying for a Variance to Stage 2 of the Roadmap to Modify the Stay-at- Home Order and, as a major provider of hospital services in the County, we are in support of the County's application for a variance.

Based on information shared with hospitals since the outbreak and your recent letter to us it appears as though San Bernardino County COVID activity is stable.

We have a surge plan in place and are prepared to activate the capacity that we are reporting daily to CDPH and have the space and the staff to support that activation. This surge capacity is in addition to normal operational capacity that is available if we need to reinstitute restrictions on elective or deferrable procedures. It should be noted that the Waiver set forth in AFL 20-26 is a necessary requisite for us to activate our COVID 19 surge plan. We would urge the continuation of this Waiver at least until after the 2021 influenza season.

The safety of our workforce is a priority. As such, we have a PPE inventory on site to support surge activity and we have the ability to access additional PPE should demand increase. We also have other policies and procedures such as screening staff and visitors, relieving staff from duty if they become symptomatic or test positive for COVID 19, and we have assistance should staff members need support during this stressful period.

We remain capable, adaptable, and flexible to respond to a spike in COVID 19 activity. As we have in the past, we will continue to cooperate and collaborate with the Department of Public Health and other County agencies on this and other issues that impact the health and well being of our community.

Best regards,

Douglas Kleam, President St. Bernardine Medical Center



June Collison, President 1805 Medical Center Drive San Bernardino, CA 92411 direct 909-806-1200 fax 909-806-1169 www.chsb.org

May 21, 2020

Erin Gustafson, MD Interim Public Health Officer San Bernardino County

Subject: Phase 2 Acceleration Letter of Support

Dear Dr. Gustafson:

Community Hospital of San Bernardino is aware of San Bernardino County's interest in applying for a Variance to Stage 2 of the Roadmap to Modify the Stay-at-Home Order and, as a major provider of hospital services in the County, we are in support of the County's application for a variance.

Based on information shared with hospitals since the outbreak and your recent letter to us, it appears as though San Bernardino County COVID activity is stable.

We have a surge plan in place and are prepared to activate the capacity that we are reporting daily to CDPH and have the space and the staff to support that activation. This surge capacity is in addition to normal operational capacity that is available if we need to reinstitute restrictions on elective or deferrable procedures. It should be noted that the Waiver set forth in AFL 20-26 is a necessary requisite for us to activate our COVID 19 surge plan. We would urge the continuation of this Waiver at least until after the 2021 influenza season.

The safety of our workforce is a priority. As such, we have a PPE inventory on site to support surge activity and relationships with vendors to supply us with PPE should demand increase. We also have other policies and procedures such as screening staff and visitors, relieving staff from duty if they become symptomatic or test positive for COVID 19, and we have assistance should staff members need support during this stressful period.

We remain capable, adaptable, and flexible to respond to a spike in COVID 19 activity. As we have in the past, we will continue to cooperate and collaborate with the Department of Public Health and other County agencies on this and other issues that impact the health and well-being of our community.

Sincerely,

June Collison President





San Bernardino County - Department of Public Health Erin Gustafson, MD Interim Public Health Officer 351 N. Mountain View Avenue San Bernardino, CA 92415-0010

Re: Variance to Stage 2 of California's Roadmap to Modify the Stay-at-Home Order

Dear Dr. Gustafson

In response to your request, Kaiser Foundation Hospitals, San Bernardino County:

- Has capacity to accommodate a minimum surge of 35% due to COVID-19 cases, in addition to providing usual care for its non-COVID-19 patients.
- Has adequate Personal Protective Equipment (PPE) to protect its workforce.

We understand that San Bernardino County has requested this information in order to assess its readiness to request a local variance to move to Stage 2 in California's Roadmap to Modify the Stay-At-Home Order.

Sincerely

Greg Christian

Senior Vice President/Area Manager Kaiser Foundation Health Plan / Hospital

San Bernardino County

Kaiser Foundation Hospital Fontana 9961 Sierra Avenue Fontana, California 92335 Kaiser Foundation Hospital Ontario 2295 South Vineyard Ave Ontario, CA 91761





May 20, 2020

Erin Gustafson, MD
Interim Public Health Officer
San Bernardino County

Subject: Phase 2 Acceleration Letter of Support

Dear Dr. Gustafson:

Ridgecrest Regional Hospital is aware of San Bernardino County's interest in applying for a Variance to Stage 2 of the Roadmap to Modify the Stay-at- Home Order and, as a major provider of hospital services in the County, we are in support of the County's application for a variance.

Based on information shared with hospitals since the outbreak and your recent letter to us it appears as though San Bernardino County COVID activity is stable.

We have a surge plan in place and are prepared to activate the capacity that we are reporting daily to CDPH and have the space and the staff to support that activation. This surge capacity is in addition to normal operational capacity that is available if we need to reinstitute restrictions on elective or deferrable procedures. It should be noted that the Waiver set forth in AFL 20-26 is a necessary requisite for us to activate our COVID 19 surge plan. We would urge the continuation of this Waiver at least until after the 2021 influenza season.

The safety of our workforce is a priority. As such, we have a PPE inventory on site to support surge activity and relationships with vendors to supply us with PPE should demand increase. We also have other policies and procedures such as screening staff and visitors, relieving staff from duty if they become symptomatic or test positive for COVID 19, and we have assistance should staff members need support during this stressful period.

We remain capable, adaptable, and flexible to respond to a spike in COVID 19 activity. As we have in the past, we will continue to cooperate and collaborate with the Department of Public Health and other County agencies on this and other issues that impact the health and well-being of our community.

Best regards,

James A. Suver CEO and President

Ridgecrest Regional Hospital

(760) 446-3551 • TDD (760) 446-7505 1081 North China Lake Boulevard • Ridgecrest, CA 93555



### Montclair Hospital Medical Center

May 21, 2020

Erin Gustafson, MD

Interim Public Health Officer

San Bernardino County

Subject: Phase 2 Acceleration Letter of Support

Dear Dr. Gustafson:

Montclair Hospital Medical Center is aware of San Bernardino County's interest in applying for a Variance to Stage 2 of the Roadmap to Modify the Stay-at- Home Order and, as a major provider of hospital services in the County, we are in support of the County's application for a variance.

Based on information shared with hospitals since the outbreak and your recent letter to us it appears as though San Bernardino County COVID activity is stable.

We have a surge plan in place and are prepared to activate the capacity that we are reporting daily to CDPH and have the space and the staff to support that activation. This surge capacity is in addition to normal operational capacity that is available if we need to reinstitute restrictions on elective or deferrable procedures. It should be noted that the Waiver set forth in AFL 20-26 is a necessary requisite for us to activate our COVID 19 surge plan. We would urge the continuation of this Waiver at least until after the 2021 influenza season.

The safety of our workforce is a priority. As such, we have a PPE inventory on site to support surge activity and relationships with vendors to supply us with PPE should demand increase. We also have other policies and procedures such as screening staff and visitors, relieving staff from duty if they become symptomatic or test positive for COVID 19 and we have assistance should staff members need support during this stressful period.

We remain capable, adaptable, and flexible to respond to a spike in COVID 19 activity. As we have in the past, we will continue to cooperate and collaborate with the Department of Public Health and other County agencies on this and other issues that impact the health and well being of our community.

Best regards,

Gail Aviado, MSN, RN

Administrator/Chief Nursing Officer

5000 San Bernardino Street, Montclair, CA 91763 | 909-625-5411 montclair-hospital.org | Member of Prime Healthcare





Erin Gustafson, MD Interim Public Health Officer, San Bernardino County 172 W. 3<sup>rd</sup> Street, Floor 1 San Bernardino, CA 92415

Subject: Phase 2 Acceleration Letter of Support

Dear Dr. Gustafson:

Chino Valley Medical Center is aware of San Bernardino County's interest in applying for a Variance to Stage 2 of the Roadmap to Modify the Stay-at- Home Order and, as a major provider of hospital services in the County, we are in support of the County's application for a variance.

Based on information shared with hospitals since the outbreak and your recent letter to us it appears as though San Bernardino County COVID activity is stable.

We have a surge plan in place and are prepared to activate the capacity that we are reporting daily to CDPH and have the space and the staff to support that activation. This surge capacity is in addition to normal operational capacity that is available if we need to reinstitute restrictions on elective or deferrable procedures. It should be noted that the Waiver set forth in AFL 20-26 is a necessary requisite for us to activate our COVID 19 surge plan. We would urge the continuation of this Waiver at least until after the 2021 influenza season.

The safety of our workforce is a priority. As such, we have a PPE inventory available to support surge activity and relationships with vendors to supply us with PPE should demand increase. We also have other policies and procedures such as screening staff and visitors, relieving staff from duty if they become symptomatic or test positive for COVID 19 and we have assistance should staff members need support during this stressful period.

We remain capable, adaptable, and flexible to respond to a spike in COVID 19 activity. As we have in the past, we will continue to cooperate and collaborate with the Department of Public Health and other County agencies on this and other issues that impact the health and well being of our community.

Best regards,

Tim Moran, CEO

cc: Kurt Hagman





Erin Gustafson, MD Interim Public Health Officer, San Bernardino County 172 W. 3<sup>rd</sup> Street, Floor 1 San Bernardino, CA 92415

Subject: Phase 2 Acceleration Letter of Support

Dear Dr. Gustafson:

Chino Valley Medical Center is aware of San Bernardino County's interest in applying for a Variance to Stage 2 of the Roadmap to Modify the Stay-at- Home Order and, as a major provider of hospital services in the County, we are in support of the County's application for a variance.

Based on information shared with hospitals since the outbreak and your recent letter to us it appears as though San Bernardino County COVID activity is stable.

We have a surge plan in place and are prepared to activate the capacity that we are reporting daily to CDPH and have the space and the staff to support that activation. This surge capacity is in addition to normal operational capacity that is available if we need to reinstitute restrictions on elective or deferrable procedures. It should be noted that the Waiver set forth in AFL 20-26 is a necessary requisite for us to activate our COVID 19 surge plan. We would urge the continuation of this Waiver at least until after the 2021 influenza season.

The safety of our workforce is a priority. As such, we have a PPE inventory available to support surge activity and relationships with vendors to supply us with PPE should demand increase. We also have other policies and procedures such as screening staff and visitors, relieving staff from duty if they become symptomatic or test positive for COVID 19 and we have assistance should staff members need support during this stressful period.

We remain capable, adaptable, and flexible to respond to a spike in COVID 19 activity. As we have in the past, we will continue to cooperate and collaborate with the Department of Public Health and other County agencies on this and other issues that impact the health and well being of our community.

Best regards,

Tim Moran, CEO

cc: Kurt Hagman





The Honorable Gavin Newsom Governor, State of California 1303 10<sup>th</sup> Street, Suite 1173 Sacramento, CA 95814

**SUBJECT:** Hospital Support for San Bernardino County Attestation

As part of San Bernardino County's Attestation Form, Desert Valley Hospital, Chino Valley Medical Center and Montclair Hospital Medical Center understand a 'Letter of Support' is needed from local hospitals.

As such, Desert Valley Hospital, Chino Valley Medical Center and Montclair Hospital Medical Center support San Bernardino County's attestation specific to the Hospital Capacity Readiness Criteria, which states that these hospitals have adequate hospital capacity and surge plans in plans to accommodate both standard health care as well as a potential surge.

Sincerely,

Fred Ortega

Senior Director, Government Relations

Prime Healthcare

**About Prime Healthcare:** Prime Healthcare is an award-winning national hospital system with 45 acute-care hospitals and more than 100 outpatient locations providing nearly 40,000 jobs in 14 states. Fifteen of the hospitals are not-for-profit and members of the Prime Healthcare Foundation, a 501(c)3 public charity. Based in California and one of the largest hospital systems in the country, Prime Healthcare is committed to ensuring access to quality healthcare. Prime Healthcare and its hospitals have been recognized as among the "100 Top Hospitals" in the nation 47 times and among the "15 Top Health Systems" three times. For more information, please visit <a href="https://www.primehealthcare.com">www.primehealthcare.com</a>.

3480 East Guasti Road, Ontario, CA 91761 | primehealthcare.com | 909-235-4400



### **ATTESTATION FORM**



# VARIANCE TO STAGE 2 OF CALIFORNIA'S ROADMAP TO MODIFY THE STAY-AT-HOME ORDER



COVID-19 VARIANCE ATTESTATION FORM

FOR San Bernardino County

May 22, 2020

#### **Background**

On March 4, 2020, Governor Newsom proclaimed a State of Emergency because of the threat of COVID-19, and on March 12, 2020, through Executive Order N-25-20, he directed all residents to heed any orders and guidance of state and local public health officials. Subsequently, on March 19, 2020, Governor Newsom issued Executive Order N-33-20 directing all residents to heed the State Public Health Officer's Stay-at-Home order which requires all residents to stay at home except for work in critical infrastructure sectors or otherwise to facilitate authorized necessary activities. On April 14th, the State presented the Pandemic Roadmap, a four-stage plan for modifying the Stay-at-Home order, and, on May 4th, announced that entry into Stage 2 of the plan would be imminent.

Given the size and diversity of California, it is not surprising that the impact and level of county readiness for COVID-19 has differed across the state. On May 7<sup>th</sup>, as directed by the Governor in Executive Order N-60-20, the State Public Health Officer issued a local variance opportunity through a process of county self-attestation to meet a set of criteria related to county disease prevalence and preparedness. This variance allowed for counties to adopt aspects of Stage 2 at a rate and in an order determined by the County Local Health Officer. Note that counties desiring to be stricter or move at a pace less rapid than the state did not need a variance.

In order to protect the public health of the state, and in light of the state's level of preparedness at the time, more rapid movement through Stage 2 as compared to the state needed to be limited to those counties which were at the very lowest levels of risk. Thus, the first variance had very tight criteria related to disease prevalence and deaths as a result of COVID-19.

Now, 11 days after the first variance opportunity announcement, the state has further built up capacity in testing, contact tracing and the availability of PPE. Hospital surge capacity remains strong overall. California has maintained a position of stability with respect to hospitalizations. These data show that the state is now at a higher level of preparedness, and many counties across the state, including those that did not meet the first variance criteria are expected to be, too. For these reasons, the state is issuing a second variance opportunity for certain counties that did not meet the criteria of the first variance attestation. This next round of variance is for counties that can attest to meeting specific criteria indicating local stability of COVID-19 spread and specific levels of county preparedness. The criteria and procedures that counties will need to meet in order to attest to this second variance opportunity are outlined below. It is recommended that counties consult with

cities, tribes and stakeholders, as well as other counties in their region, as they consider moving through Stage 2

#### **Local Variance**

A county that has met the criteria in containing COVID-19, as defined in this guidance or in the guidance for the first variance, may consider modifying how the county advances through Stage 2, either to move more quickly or in a different order, of California's roadmap to modify the Stay-at-Home order. Counties that attest to meeting criteria can only open a sector for which the state has posted sector guidance (see <u>Statewide industry guidance to reduce risk</u>). Counties are encouraged to first review this document in full to consider if a variance from the state's roadmap is appropriate for the county's specific circumstances. If a county decides to pursue a variance, the local health officer must:

- 1. Notify the California Department of Public Health (CDPH), and if requested, engage in a phone consultation regarding the county's intent to seek a variance.
- 2. Certify through submission of a written attestation to CDPH that the county has met the readiness criteria (outlined below) designed to mitigate the spread of COVID-19. Attestations should be submitted by the local health officer, and accompanied by a letter of support from the County Board of Supervisors, as well as a letter of support from the health care coalition or health care systems in said county. In the event that the county does not have a health care coalition or health care system within its jurisdiction, a letter of support from the relevant regional health system(s) is also acceptable. The full submission must be signed by the local health officer.

All county attestations, and submitted plans as outlined below, will be posted publicly on CDPH's website.

CDPH is available to provide consultation to counties as they develop their attestations and COVID-19 containment plans. Please email Jake Hanson at <a href="mailto:Jake.Hanson@cdph.ca.gov">Jake.Hanson@cdph.ca.gov</a> to notify him of your intent to seek a variance and if needed, request a consultation.

**County Name:** San Bernardino County

County Contact: Erin Gustafson, M.D., MPH

**Public Phone Number: (909) 387-6218** 

#### **Readiness for Variance**

The county's documentation of its readiness to modify how the county advances through Stage 2, either to move more quickly or in a different order, than the California's roadmap to modify the Stay-at-Home order, must clearly indicate its preparedness according to the criteria below. This will ensure that individuals who are at heightened risk, including, for example, the elderly and those with specific co-morbidities, and those residing in long-term

<sup>&</sup>lt;sup>1</sup> If a county previously sought a variance and submitted a letter of support from the health care coalition or health care systems but did not qualify for the variance at that time, it may use the previous version of that letter. In contrast, the County Board of Supervisors must provide a renewed letter of support for an attestation of the second variance.

care and locally controlled custody facilities and other congregate settings, continue to be protected as a county progresses through California's roadmap to modify the Stay-at-Home order, and that risk is minimized for the population at large.

As part of the attestation, counties must provide specifics regarding their movement through Stage 2 (e.g., which sectors, in what sequence, at what pace), as well as clearly indicate how their plans differ from the state's order.

As a best practice, if not already created, counties will also attest to plan to develop a county COVID-19 containment strategy by the local health officer in conjunction with the hospitals and health systems in the jurisdiction, as well as input from a broad range of county stakeholders, including the County Board of Supervisors.

It is critical that any county that submits an attestation continue to collect and monitor data to demonstrate that the variances are not having a negative impact on individuals or healthcare systems. Counties must also attest that they have identified triggers and have a clear plan and approach if conditions worsen to reinstitute restrictions in advance of any state action.

#### **Readiness Criteria**

To establish readiness for a modification in the pace or order through Stage 2 of California's roadmap to modify the Stay-at-Home order, a county must attest to the following readiness criteria and provide the requested information as outlined below:

- **Epidemiologic stability of COVID-19.** A determination must be made by the county that the prevalence of COVID-19 cases is low enough to be swiftly contained by reintroducing features of the stay at home order and using capacity within the health care delivery system to provide care to the sick. Given the anticipated increase in cases as a result of modifying the current Stay-At-Home order, this is a foundational parameter that must be met to safely increase the county's progression through Stage 2. The county must attest to:
  - Demonstrated stable/decreasing number of patients hospitalized for COVID-19 by a 7-day average of daily percent change in the total number of hospitalized confirmed COVID-19 patients of <+5% -OR- no more than 20 total confirmed COVID-19 patients hospitalized on any single day over the past 14 days.</li>

Hospitalized				
COVID-19				
Positive				
Date	Patients	% Change		
5/13/2020	133			
5/14/2020	132	-0.8%		
5/15/2020	125	-5.3%		
5/16/2020	122	-2.4%		
5/17/2020	129	5.7%		
5/18/2020	140	8.5%		
5/19/2020	134	-4.3%		
5/20/2020	127	-5.2%		
7-Day Average: -0.5%				
Source: San Bernardino County				
COVID-19 Dashboard				

The most recent 7-day average **of daily percentage change** in the number of COVID positive patients in hospitals is -0.5%. Viewing this data over the past month, the County has not exceeded a positive 1.5% and for the last 11 days this statistic has been negative meaning a decline in COVID positive hospitalizations.

It is critical that each and every Phase be monitored for hotspots and other anomalies. This monitoring will provide essential data and over time will enable us to see the vulnerable spots in our County. Once we identify vulnerable spots in the County we can provide additional guidance for those populations and gauge any mitigation that may be necessary. The County of San Bernardino's current status can be seen from the county dashboard at this link:

https://sbcph.maps.arcgis.com/apps/opsdashboard/index.html#/44bb35c804c44c8281da6d82ee602dff

o 14-day cumulative COVID-19 positive incidence of <25 per 100,000 -OR- testing positivity over the past 7 days of <8%.

NOTE: State and Federal prison inmate COVID+ cases can be excluded from calculations of case rate in determining qualification for variance. Staff in State and Federal prison facilities are counted in case numbers. Inmates, detainees, and staff in county facilities, such as county jails, must continue to be included in the calculations.

Facility staff of jails and prisons, regardless of whether they are run by local, state or federal government, generally reside in the counties in which they work. So, the incidence of COVID-19 positivity is relevant to the variance determination. In contrast, upon release, inmates of State and Federal prisons generally do not return to the counties in which they are incarcerated, so the incidence of their COVID-19 positivity is not relevant to the variance determination. While inmates in state and federal prisons may be removed from calculation for this specific criteria, working to protect inmates in these facilities from COVID-19 is of the highest priority for the State.

 Counties using this exception are required to submit case rate details for inmates and the remainder of the community separately.

	New			
Positive			Positive	
Date	Tests	Tests	Rate	
5/16/2020	152	2,125	7.2%	
5/17/2020	48	513	9.4%	
5/18/2020	82	463	17.7%	
5/19/2020	114	2,065	5.5%	
5/20/2020	88	2,317	3.8%	
5/21/2020	189	2,824	6.7%	
5/22/2020	162	1,624	10.0%	
Total	835	11,931	7.0%	
Source: San Bernardino County				
COVID-19 Dashboard				

The percent positivity rate over the last 7 days was 7.0%. State prison inmates and staff are **included** in the data.

The percent positivity was calculated using the date create (DtCreate) field in CalREDIE comparing positive 'Novel Coronavirus 2019 (nCoV-2019)' incident records against all incident records of both 'Coronavirus Disease 2019 - Non-positive ELR' and 'Novel Coronavirus 2019 (nCoV-2019)'. Using date created in place of lab collection date accounts for all tests submitted to CalREDIE regardless of laboratory turnaround time. As of 5/21/2020, the positivity rate over the last 7 days was 7.0%, which is inclusive of inmate cases in CIM and CIW. This represents a total of 835 positive cases among 11,931 tested during this 7-day period.

Data was downloaded from the CalREDIE reporting system on 5/21/2020.

- Protection of Stage 1 essential workers. A determination must be made by the county that there is clear guidance and the necessary resources to ensure the safety of Stage 1 essential critical infrastructure workers. The county must attest to:
  - Guidance for employers and essential critical infrastructure workplaces on how to structure the physical environment to protect essential workers. Please provide, as a separate attachment, copies of the guidance(s).

San Bernardino County developed a protocol for essential businesses and set social distancing guidelines in the Health Officer Order of April 7, 2020. (ATTACHMENT 1)

San Bernardino County prioritizes the health and safety of its employees. To that extent, the County implemented various measures to protect its essential workers. The County requires employees to wear facial coverings in the office, provides hand sanitizers, disinfectants, and other personal protective equipment, and implemented telecommuting to enforce social distancing. Additionally, in April, the County implemented the Employee Health Check Program to screen employees, identifying and allowing the symptomatic to return home to recover

while protecting the health and safety of those in the office. This program was developed consistent with CDC Guidelines and CDPH Orders.

Employee access to testing is provided to essential workers, including health care workers and first responders through the public health clinics, laboratory and contract laboratories. The County readiness and reopening plan contains guidance for employers and essential critical infrastructure workplaces.

 Availability of supplies (disinfectant, essential protective gear) to protect essential workers. Please describe how this availability is assessed.

With clear guidance and authority delegated by the Board of Supervisors (Board), the Purchasing Agent for San Bernardino County has directed a team of buyers to procure emergency supplies, primarily Personal Protective Equipment (PPE), for essential County workers since March 10, 2020. The Board has allocated \$10.0 million to date for this effort, and the procurement team has sourced through more than 60 suppliers, many with multiple orders over the past 10 weeks.

County departments request supplies from bulk orders by the Purchasing Department, and those requests are fulfilled at least twice per week. Through this ongoing process, the availability of supplies is assessed and managed. It has been determined that the needs of essential County workers are being met, and the procurement team is now sourcing additional supplies for the re-opening of local businesses with an additional \$7.5 million appropriation by the Board.

In addition to adequate supplies, the county has taken an extra step to assist our regional businesses to meet COVID compliance guidelines. Through our implemented San Bernardino County COVID-Compliant Business Partnership Program designed to support small businesses in our county, with less than 100 employees by reimbursing and/or offsetting costs and impacts directly related to complying with COVID-19 related business protocols. Costs associated with purchasing face masks, gloves, hand sanitizer, sanitation materials, are examples of how the funding can be used. Prior to receiving funding, San Bernardino County small businesses must demonstrate compliance with State/County public health orders, and incorporate safety and social distancing practices and measures in their business operations. Businesses that do not meet the criteria, or qualify but wish not to apply for the monetary compensation may apply for the COVID compliant Business Partnership sticker that indicates to customers that a business is following COVID protocols.

Supply needs can also be fulfilled by requests to the Medical Health Operational Area Coordinator to the State (MHOAC).

Additional information about the program can be found in the San Bernardino County Readiness and Reopening Plan, page 43; or at:

https://www.selectsbcounty.com/major-initiatives/covid-19

• **Testing capacity.** A determination must be made by the county that there is testing capacity to detect active infection that meets the state's most current <u>testing criteria</u>, (available on CDPH <u>website</u>). The county must attest to:

Minimum daily testing capacity to test 1.5 per 1,000 residents, which can be met through a combination of testing of symptomatic individuals and targeted surveillance. Provide the number of tests conducted in the past week. A county must also provide a plan to reach the level of testing that is required to meet the testing capacity levels, if the county has not already reached the required levels.

The County of San Bernardino ("County") has implemented the **COVID Testing Plan**, with the goal of protecting the public's health from COVID-19 by making testing accessible to at least 75% of our population and achieve 1.5 tests per 1,000 population, per day. The total number of tests conducted from May 16 – May 22, 2020 is 11,931 and increasing daily.

Widespread compliance in San Bernardino County of the State's stay at home order and residents adhering to CDC guidance has kept the actual volume low of symptomatic persons seeking testing. The peak day on May 21, 2020, demonstrates a capacity to test at least 2,824 per day. Total current capacity in two mobile testing sites (SPOCs), one small mobile SPOC targeted at vulnerable populations, four medical clinics, 17 hospitals, and 54 skilled nursing facilities is 3,272 tests per day. Beginning Tuesday, May 26, 2020, testing capacity will increase to 7,027 (which exceeds the 1.5/1,000 tests/day required) tests/day through the addition of five stationary SPOCs per day and on June 1, 2020, capacity will increase to 10,672 tests per day with five additional stationary SPOCs. Public announcements about testing locations are made on a daily basis via email and messaging on the sbcovid19.com website and social media. The transition from mobile to stationary testing sites will result in consistent locations that will enable the community to know where to routinely access testing.

The County defined and implemented 9 testing strategy areas to increase daily testing numbers to accomplish this goal.

- Strategy 1: Mobile Drive-Through Specimen Point of Collection (SPOC) Sites
- Strategy 2: Stationary Specimen Point of Collection (SPOC) sites
- Strategy 3: Department of Public Health Clinics and Health Centers
- Strategy 4: Arrowhead Regional Medical Center and other Hospitals
- Strategy 5: Skilled Nursing Facilities
- Strategy 6: First Responders (Fire/Law Enforcement/EMS)
- Strategy 7: General Acute Care Hospital Employees
- Strategy 8: Public Sector, Military and Correctional Facilities
- Strategy 9: Businesses, Colleges and Universities
- Testing availability for at least 75% of residents, as measured by the presence of a specimen collection site (including established health care providers) within 30 minutes driving time in urban areas, and 60 minutes in rural areas. Please provide a listing of all specimen collection sites in the county and indicate if there are any geographic areas that do not meet the criteria and plans for filling these gaps if they exist. If the county depends on sites in adjacent counties, please list these sites as well.

The County of San Bernardino is the largest county in the contiguous United States, spanning more than 20,000 square miles. Approximately 93% of the county's landmass is desert. The County understands the need to provide access points and needed services to vulnerable populations, which is why we identified 41 COVID-19 testing locations. A map was created depicting the testing coverage for 84.8% of residents, exceeding the State's county variance criteria of 75%. This is measured by sites being accessible within 30 minutes driving time in urban areas, and 60 minutes in rural areas. A list of the testing locations and the map are included in the (TESTING PLAN ATTACHMENT 2)

Please provide a COVID-19 Surveillance plan, or a summary of your proposed plan, which should include at least how many tests will be done, at what frequency and how it will be reported to the state, as well as a timeline for rolling out the plan. The surveillance plan will provide the ability for the county to understand the movement of the virus that causes COVID19 in the community through testing. [CDPH has a community sentinel surveillance system that is being implemented in several counties. Counties are welcome to use this protocol and contact <a href="mailto:covCommunitySurveillance@cdph.ca.gov">covCommunitySurveillance@cdph.ca.gov</a> for any guidance in setting up such systems in their county.]

To date, 46,285 COVID-19 tests have been completed in San Bernardino County as of May 21, 2020. The county will conduct 3,272 tests/day under its plan.

The San Bernardino County COVID-19 surveillance plan includes monitoring of cases (demographics, location, age, race, ethnicity and gender), deaths (ethnicity, race, gender, age, location), testing distribution, outbreak (deaths, cases [for resident and staff in congregate facilities], facility and epidemiologic link), hospitalizations, bed capacity, ICU capacity, and syndromic surveillance of ILI (Influenza Like Illness) daily. Hospitalizations and ICU numbers are reported daily from every hospital in the County through multiple data channels. Surveillance of ILI (Influenza-like Illness) is conducted through ReddiNet Syndromic Surveillance analysis of daily hospital polling data collected using the ReddiNet system. ReddiNet gathers information on emergency department patient visits which is categorized using patient symptom criteria and patient chief complaint. Cases are monitored through CalREDIE, and reported daily on the COVID-19 Dashboard and disseminated to County stakeholders and residents.

Test-based surveillance activities will be accomplished through our mass testing strategy developed for residents and staff at skilled nursing facilities (SNFs) throughout the County. Improved COVID-19 surveillance and testing capacity among populations in SNFs provides us with a powerful tool to intervene earlier in outbreaks occurring within congregate settings. Based on this surveillance method, we can make better and more informed decisions on cohorting and selecting patients for isolation and quarantine. SBCDPH plans to expand point-prevalence baseline testing among SNFs that have not yet detected cases. The current mass testing plan aligns with recommendations provided in the recent AFL-20-53 issued on May 22, 2020. San Bernardino County Vital Statistics provides death data to SBCDPH for further evaluation by a team of Loma Linda University Medical Center (LLUMC) residents working in collaboration with the SBCDPH Communicable Disease Section (CDS) to provide accurate death data through the CalREDIE system.

Enhanced surveillance activities and assessments include analysis on clinical and demographic data, and risk factors that will inform additional provention and control

Enhanced surveillance activities and assessments include analysis on clinical and demographic data, and risk factors that will inform additional prevention and control measures. All confirmed cases of COVID-19 and their contacts are investigated to

identify additional cases and risk of exposure of at risk populations. Data are processed using standard data quality criteria to protect personal health information before published onto the County COVID-19 dashboard. The dashboard is a tool for stakeholders to view daily updates on COVID-19 case numbers and inform local decisions.

San Bernardino County will have 3,272 tests available for daily testing, within our clinics, hospital system and community testing sites with an increasing capacity to test up to 10,672 tests per day. All lab testing is reported automatically or manually into the CalREDIE database. As this is a state-wide system, the state will automatically have results for testing and results through this database. These systems are already in place in San Bernardino County. Reports of lab testing by day can be found on the county dashboard.

Initially the County tested only symptomatic persons. In mid-May, the county began offering testing to asymptomatic individuals as well to better understand the virus and its spread within the community.

To further understand the COVID-19 virus and its prevalence, SBCDPH has adopted a strategy to include the use of serology testing for surveillance to better understand how many infections of SARS-CoV-2 have occurred within the County. Given the varying specificity and sensitivity of serologic testing, this strategy will allow for individuals to be ruled into follow-up PCR testing.

Currently, the SBCDPH Public Health Lab is validating an additional batch test serology method. The Biorad Platelia is an FDA EUA test that has the capacity to perform high volume testing. The daily capacity of the PHL using this serologic testing method will be at least 150 tests. These tests will be provided to SBCDPH Clinics servicing all corners of the County in the near future.

- Containment capacity. A determination must be made by the county that it has adequate infrastructure, processes, and workforce to reliably detect and safely isolate new cases, as well as follow up with individuals who have been in contact with positive cases. The county must attest to:
  - Enough contact tracing. There should be at least 15 staff per 100,000 county population trained and available for contact tracing. Please describe the county's contact tracing plan, including workforce capacity, and why it is sufficient to meet anticipated surge. Indicate which data management platform you will be using for contact tracing (reminder that the State has in place a platform that can be used free-of-charge by any county).

Adequate infrastructure, processes and workforce to reliably detect and safely isolate new cases is in place. The County's **COVID-19 Contact Tracing Plan** (ATTACHMENT 3) addresses identifying and interviewing close contacts that are at high-risk of COVID-19 exposure. Contact tracers perform symptom screenings, inform about isolation of positive cases and quarantine of contacts, and assess for other needs. They also conduct follow-up during isolation and quarantine for ongoing assessment of symptoms, adherence and assessing needs for supportive services such as food, meal preparation, housing, laundry, medication, dependent care, and transportation.

The County deployed 90 existing staff, including communicable disease investigators from the Department of Public Health and staff that have been trained and redirected from other departments to address contact tracing to manage the current infection rate. By May 27, 2020, 329 contact tracers will be trained and ready to deploy to meet the ratio of 15 staff per 100,000 population.

Additional staffing sources include public service employees from furloughed city staff, contracting with a private staffing firm, recruitment through the Human Resource Department and requests via the Medical Health Operational Area Coordinator to the State.

The County has decided to use the Salesforce contact tracing platform that is being made available by the State <a href="https://www.salesforce.org/">https://www.salesforce.org/</a>. We are actively working with CDPH to implement the system and onboard our contact tracers.

Availability of temporary housing units to shelter at least 15% of county residents experiencing homelessness in case of an outbreak among this population requiring isolation and quarantine of affected individuals. Please describe the county's plans to support individuals, including those experiencing homelessness, who are not able to properly isolate in a home setting by providing them with temporary housing (including access to a separate bathroom, or a process in place that provides the ability to sanitize a shared bathroom between uses), for the duration of the necessary isolation or quarantine period. Rooms acquired as part of Project Roomkey should be utilized.

San Bernardino County serves the residents of the largest county in the contiguous United States. County departments provide a wide range of quality programs and services that address the changing and emerging needs of residents to build a healthy community and enhance quality of life. The County, with guidance from State and County Public Health Departments, has taken steps to slow the spread of COVID-19. Working with city, community leaders and the hospitality sector, the County has sufficient temporary housing units to shelter more than 15% of the residents experiencing homelessness and requiring isolation and quarantine assistance. Based on the 2020 Point in Time Count, there are 3,125 homeless individuals living in the County; 15% of this total is 469. Currently 488 homeless individuals are housed to slow the spread of COVID-19, an excess of 15%.

Further, through its Project Roomkey efforts, San Bernardino County currently provides access to food, physical and behavioral health care, case management, laundry and security through the use of 20 trailers and 100 motel rooms for isolation assistance. In addition, the County continues to actively engage in negotiations to increase motel room capacity and are supported by the assistance of cities, non-profits and community-based organizations who are providing additional motel room access on a daily basis. Through these efforts San Bernardino County is well positioned to provide the necessary isolation assistance for an additional 600+ individuals during the quarantine period.

• **Hospital capacity.** A determination must be made by the county that hospital capacity, including ICU beds and ventilators, and adequate PPE is available to handle standard health care capacity, current COVID-19 cases, as well as a potential surge due to COVID-19. If the county does not have a hospital within its jurisdiction,

the county will need to address how regional hospital and health care systems may be impacted by this request and demonstrate that adequate hospital capacity exists in those systems. The county must attest to:

County (or regional) hospital capacity to accommodate COVID-19 positive patients at a volume of at a minimum surge of 35% of their baseline average daily census across all acute care hospitals in a county. This can be accomplished either through adding additional bed capacity or decreasing hospital census by reducing bed demand from non-COVID-19 related hospitalizations (i.e., cancelling elective surgeries). Please describe how this surge would be accomplished, including surge census by hospital, addressing both physical and workforce capacity.

#### **Hospital Surge Capacity**

Over the past 21 days hospital surge capacity has ranged from between 52.3% and 62.3%. Hospital Bed Capacity, provided with this response as (Hospital Bed Capacity Attachment 4) is a listing of acute care hospitals in the County and their reported surge capacity (source: CDPH Daily Reporting Dataset). All but one meet or exceed 35% surge capacity. The one hospital that does not report sufficient surge capacity is reporting 29% as of May 21. To ensure hospital accessibility should there be surge in COVID 19 cases, we have divided the County in three subregions. Each of the subregions have surge capacity of between 50% and over 60% as demonstrated in the attachment. The letters of support of this application from hospitals in the County that are provided herewith indicate that each is willing and able to stand up the surge capacity that is being reported to respond to this pandemic with continuation of the emergency waivers that are in place.

#### Ventilators

The unused ventilator supply has not been below 500 in the past month and on May 19 there were 580 ventilators available or nearly 70% of the ventilator inventory.

 County (or regional) hospital facilities have a robust plan to protect the hospital workforce, both clinical and nonclinical, with PPE. Please describe the process by which this is assessed.

#### PPE

Two thirds of the hospitals in the County have PPE supplies of greater than 15 days and the rest (6 hospitals) are reporting 4 – 14 days of PPE, several of these being part of systems where PPE is readily available. Hospitals that are not reporting 15 days or more PPE will be advised that they must achieve over 14 days of PPE within 10 business days. If they have issues meeting this requirement, the County will provide them with access to our buying channels or, as a last resort, utilize the MHOAC process to achieve this requirement. The goal for each of these hospitals is for them to have a reliable supply chain access to these items.

For surge capacity, both capacity in hospitals and alternative care site deployment, we have established several mechanisms for ongoing monitoring of preparedness. These include but are not limited to the following:

- o Daily reporting of key metrics to the response team
- o Regular telephonic conferences with response team members
- Regular telephonic conferences with the leadership of our multidisciplinary skilled nursing outreach and support program

- Weekly calls with hospital Chief Executive Officers and their teams on current pandemic status and response issues
- The establishment of a Hospital Liaison position whose purpose is to be a centralized point of contact for hospitals in the County and response preparedness facilitator
- Collaboration between all aspects of response including the Department of Public Health, ICEMA (our LEMSA), the County regional medical center (Arrowhead) and County Administration.
- **Vulnerable populations.** A determination must be made by the county that the proposed variance maintains protections for vulnerable populations, particularly those in long-term care settings. The county must attest to ongoing work with Skilled Nursing Facilities within their jurisdiction and describe their plans to work closely with facilities to prevent and mitigate outbreaks and ensure access to PPE:
  - Describe your plan to prevent and mitigate COVID-19 infections in skilled nursing facilities through regular consultation with CDPH district offices and with leadership from each facility on the following: targeted testing and patient cohorting plans; infection control precautions; access to PPE; staffing shortage contingency plans; and facility communication plans. This plan shall describe how the county will (1) engage with each skilled nursing facility on a weekly basis, (2) share best practices, and (3) address urgent matters at skilled nursing facilities in its boundaries.

San Bernardino County has established a Skilled Nursing Facility Outreach and Support (SOS) team structure that coordinates its activities with the County Department of Public Health testing and infection prevention professionals. The cohort of facilities is more than 160 and includes SNFs (55) as well as Intermediate Care Facilities and other congregate care facilities. The SOS teams visit these facilities on a regular basis to ensure that they have adequate PPE, that the staff is trained in the use of PPE and other infection prevention practices including cohorting. These SOS teams are also activated if a hot spot facility is identified (regular review of several data points including but not limited to data reported to CDPH, information and data from the EOC and Public Health). These SOS teams work collaboratively with Public Health IP professionals to address patient and patient testing per a newly adopted testing protocol, as well as work with facility management to stabilize staffing, ensure PPE availability, and maintain cohorting. This intensive intervention continues until the situation is stabilized. The process of prophylactic and intervention strategies is continuously being reviewed by a multidisciplinary SNF Coordinating Group that includes leaders from several County Departments. The process is being continuously improved to ensure maximal effectiveness. This will be an ongoing process at least through the 2021 influenza season.

San Bernardino County has been working closely with the SNFs to prevent and mitigate COVID-19 infections in SNFs. San Bernardino County established a SNF Task Force that actively visits and monitors facilities within the County to answer questions and review guidelines. It is three major County institutions — the Department of Public Health, the Department of Behavioral Health and Arrowhead Regional Medical Center — that have joined forces to create a specialized team of medical experts to assist caregivers at skilled nursing facilities throughout the county. The SO+S is part of a countywide multi-department task force organized to provide expertise and training to caregivers working with patients at particular risk from COVID-19 — namely, the elderly and those with preexisting conditions. (SNF FACILITY LIST, SNF

DASHBOARD - ATTACHMENT 5)



Emergency medicine physician assistants and mental health staff travel to facilities throughout San Bernardino County to conduct assessments of facility operations and provide equipment and training. Following are among the team's top priorities:

- Provide personal protective equipment (PPE) to facilities, along with training on how best to use and maintain the equipment;
- Evaluate operations, including potential supply chain and operational concerns;
- Provide up-to-date information on COVID-19 containment best practices;
- Share tips for streamlining resource-ordering procedures; and
- Establish and share guidelines for segmenting C-19 positive patients and patients under investigation.

Communication with our CDPH Licensing and Certification San Bernardino District Office is critical in our plan to protect the vulnerable population in our County's SNFs. The Acting Health Officer, as well as the other part of the MHOAC program (our County Local EMS Agency, ICEMA (Inland Counties Emergency Medical Agency)), have been in frequent communication with the District Office about plans for COVID-19 mitigation in our SNFs and concerns about unstable facilities.

 Skilled nursing facilities (SNF) have >14-day supply of PPE on hand for staff, with established process for ongoing procurement from non-state supply chains.
 Please list the names and contacts of all SNFs in the county along with a description of the system the county must track PPE availability across SNFs.

To maintain timely communication and support of the Skilled Nursing Facilities (SNF) including monitoring of Personal Protective Equipment (PPE), the County of San Bernardino has established multidisciplinary task forces that are led by Physician Assistants, includes Infection Control Experts and Behavioral Health. There are up to five Teams in the field each day to support the Skilled Nursing Facilities in our region. The team works collaboratively with the SNFs to manage their patient population, test patients and staff as well as counselling the staff and patients to address anxiety regarding COVID. The County is monitoring the PPE needs of the skilled nursing facilities (SNF) within our County utilizing the feedback from these Teams, survey tools and data now being collected by the State. The County has a "Rapid Response PPE Plan" that is triggered when a SNF has a demonstrated shortage of PPE and all other sources of PPE have been exhausted. A County PPE cache will be utilized to supplement the SNFs supply of PPE when necessary. In addition to the Team Visits to SNFs, the County has a SNF Communication Plan that reaches all Facilities to provide them with support when there is a need.

• Sectors and timelines. Please provide details on the county's plan to move through Stage 2. These details should include which sectors and spaces will be opened, in what sequence, on what timeline. Please specifically indicate where the plan differs from the state's order. Any sector that is reflective of Stage 3 should not be included in this variance because it is not allowed until the State proceeds into Stage 3. For additional details on sectors and spaces included in Stage 2, please see <a href="https://covid19.ca.gov/industry-guidance/">https://covid19.ca.gov/industry-guidance/</a> for sectors open statewide and <a href="https://covid19.ca.gov/roadmap-counties/">https://covid19.ca.gov/roadmap-counties/</a> for sectors available to counties with a variance.

On May 8 and May 12, early Stage 2 retail (curbside and delivery only), manufacturing, and related logistics, Golf, Tennis, Surfing, Offices (telework where possible still strongly encouraged), Boat/Biking, Pet Groomer, Car Washes, and outdoor museums were allowed to resume in San Bernardino County.

The County has been working in partnership with regional community and business stakeholders that have been vigilant about their commitment to safely reopen our economy. Our COVID Recovery Coalition representing various sectors of community and economy, are instrumental in advising our county on safe reopening plans have provided recommendations to protect our communities, best practices for safe environment, establishing clear expectation for employees and customers.

Stage 2b is focused on low- and medium-risk businesses and activities. All businesses will be highly encouraged to become a **COVID Compliant Business Partner** and follow the guidelines set forth. Though these will continue to be refined based on guidance and direction provided by the State and through direction provided by the Board of Supervisors, the listing of these businesses and activities include:

Included in our Readiness and Recovery Plan:

**Retail, Page 21:** Destination retail (retail stores), including shopping malls and swap meets

In store with modifications

- Limit to 50% occupancy
- Create a safe environment for all with frequent reminders on physical distancing and hygiene
- Monitor employees for symptoms of COVID
- Customers and employees wear face coverings
- Consider the installation of physical protective barriers where physical distancing may not be achievable
- Use of floor markings to maintain physical distancing in lines
- Cleaning of carts and other high-touch surfaces between uses, including restrooms to the greatest extent possible

**Restaurants, Page 21:** Dine-in restaurants (other amenities, like bars or gaming areas, are not permitted in Stage 2)

- Create a safe environment for all with frequent reminders on physical distancing and hygiene.
- Use of floor markings to maintain physical distancing in lines.

**Restaurants** (San Bernardino County Readiness and Recovery Plan: Hospitality & Entertainment, Page 56)

**Retail In-Store and Swap Meets** (San Bernardino County Readiness and Recovery Plan: Retail, Page 57)

**COVID Compliant Business Partner** (San Bernardino County Readiness and Recovery Plan: page 43; or at: <a href="https://www.selectsbcounty.com/major-initiatives/covid-19">https://www.selectsbcounty.com/major-initiatives/covid-19</a>)

**COVID Recovery Coalition** (San Bernardino County Readiness and Recovery Plan, pages 39-42)

• Triggers for adjusting modifications. Please share the county metrics that would serve as triggers for either slowing the pace through Stage 2 or tightening modifications, including the frequency of measurement and the specific actions triggered by metric changes. Please include your plan, or a summary of your plan, for how the county will inform the state of emerging concerns and how it will implement early containment measures.

The Public Health Officer will notify the California Department of Public Health (CDPH) Duty Officer of emerging concerns within 24 hours. The final decision to return to a previous Stage will be made by San Bernardino County Health Officer after consultation with CDPH.

The following are Public Health triggers:

- Contact Tracing Efforts: Unable to elicit contacts for 30% or more of cases.
- Testing: 10% of more of symptomatic contacts fail to get tested or get tested more than 48 hours after symptom onset.
- Insufficient voluntary isolation facilities for non-hospitalized COVID-19 cases who
  cannot safely remain at home (due to space constraints, vulnerable household
  members, or otherwise).

The following is the Epidemiologic trigger:

Doubling time of cases is less than 5 days.

#### San Bernardino County Warning System

As we look to move forward through Stage 2 of reopening, the County has established a warning system utilized by all hospitals within the region to objectively monitor key performance indicators and triggers in the event that reopening creates an increase in transmission of the virus resulting in noted impacts to the hospitals in the following areas.

- Triggers for adjusting modifications and hospital capacity at San Bernardino County Hospitals—Two levels of alerts:
  - Yellow Alert This warning level alerts the ARMC and the Public Health team that there is an increase in COVID-19 and suspected Patient Under Investigation (PUI) census in hospitals.
  - Triggers:
    - The daily number of COVID positive and suspected PUI patients in hospitals increases by 75 in a 7-day period (not to include an institutional outbreak; i.e. prison or nursing home)
    - The daily number of COVID positive and suspected PUI patients exceeds 325
    - Overall Hospital ICU Utilization Exceeds 85% and either of the first two points are evident
- The rate of hospital census growth, or
- The absolute hospital census
  - Other metrics such as ventilator availability, hospital surge capacity availability are deemed to create a warning alert
  - o **Red Alert** A level of high sensitivity requiring recommendations for mitigating actions such as slowing, stopping, or reversing opening activities and/or opening of Alternative Care Sites
  - o Triggers:
    - A consistent trend of increased hospital COVID-19 positive and suspected PUI census over a 14-day period that exceeds 375
    - The daily number of COVID positive and suspected PUI patients exceeds 375
    - Overall, ICU Utilization Exceeds 90% and either of the first two points are evident
      - •the rate of hospital census growth, or
      - •the absolute hospital census
    - Hospitals are activating Surge Plans

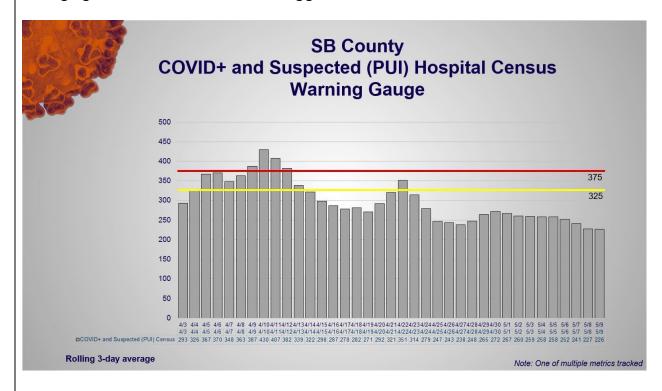
 Other metrics such as ventilator availability, hospital surge capacity availability are deemed to create a Red Alert

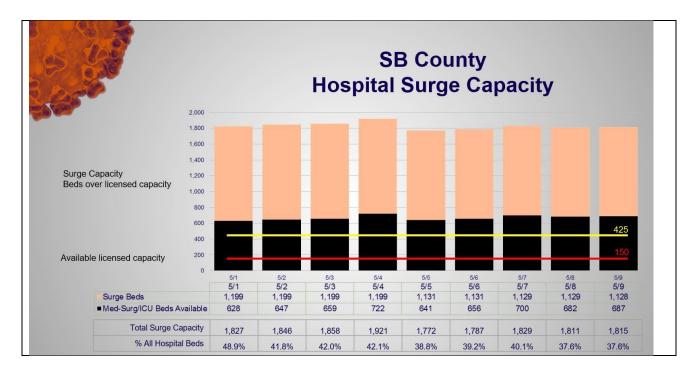
The warning system outlined above will be considered in making decisions to start preparations and, if needed, implement the Alternative Care Sites, which have a surge capacity of 1,177. (ACS SURGE CAPACITY ATTACHMENT 6)

Lastly, COVID-19 is a novel virus and its presentation has not been seen in more than 100 years. The world's knowledge of this virus is changing almost daily. For this reason, the warning indicators set forth above may change from time to time - either as to the elements themselves or the numeric values within each element

INDICATORS: The data informing these levels is monitored daily by ARMC. When critical values for these metrics are exceeded at the Yellow Level, ARMC and Public Health leadership will convene and monitor daily until the situation improves. The County Command Center will be notified. When Red Level indicators are breached, the San Bernardino County Board of Supervisors and CAO's office will be alerted immediately.

The San Bernardino County Acting Health Officer will notify the CDPH Duty Officer of emerging concerns related to these triggers within 24 hours.





#### COVID-19 Containment Plan

Please provide your county COVID-19 containment plan or describe your strategy to create a COVID-19 containment plan with a timeline.

San Bernardino County's **COVID-19 Containment Plan (ATTACHMENT 7)** is still being developed, although parts of it are already being implemented. This plan is being developed in collaboration with various stakeholders and partners identified in the attachment, including the Health Care Coalition, Cities and Towns, and Tribes and consists of the following major principles:

- 1. Expanded testing and surveillance
- 2. Rapid detection, contact investigation and contact tracing of new cases
- 3. Management and prevention of infection in congregate settings
- 4. Protecting the vulnerable population such as the elderly and those with underlying conditions
- 5. Acute care surge capacity
- 6. Protection of essential workers including healthcare workers and first responders

A strong containment plan framework is continuing to be developed. Final details are being added and will be completed by June 5, 2020 and posted on our website along with this Variance Attestation Form.

The County has a resilient communication plan with neighboring counties and with the State. The Acting Health Officer has been in frequent communication with the CDPH Licensing and Certification San Bernardino District Office, in regards to our skilled nursing facilities and their COVID-19 mitigation plans.

While not exhaustive, the following areas and questions are important to address in any containment plan and may be used for guidance in the plan's development. This containment plan should be developed by the local health officer in conjunction with the hospitals and health systems in the jurisdiction, as well as input from a broad range of county stakeholders, including the County Board of Supervisors. Under each of the areas

below, please indicate how your plan addresses the relevant area. If your plan has not yet been developed or does not include details on the areas below, please describe how you will develop that plan and your timeline for completing it.

#### Testing

- Is there a plan to increase testing to the recommended daily capacity of 2 per 1000 residents?
- Is the average percentage of positive tests over the past 7 days <8% and stable or declining?
- Have specimen collection locations been identified that ensure access for all residents?
- Have contracts/relationships been established with specimen processing labs?
- Is there a plan for community surveillance?

This section is addressed in the attached COVID-19 Containment Plan.

#### **Contact Tracing**

- How many staff are currently trained and available to do contact tracing?
- Are these staff reflective of community racial, ethnic and linguistic diversity?
- Is there a plan to expand contact tracing staff to the recommended levels to accommodate a three-fold increase in COVID-19 cases, presuming that each case has ten close contacts?
- Is there a plan for supportive isolation for low income individuals who may not have a safe way to isolate or who may have significant economic challenges as a result of isolation?

This section is addressed in the attached COVID-19 Containment Plan.

#### Living and Working in Congregate Settings

- How many congregate care facilities, of what types, are in the county?
- How many correctional facilities, of what size, are in the county?
- How many homelessness shelters are in the county and what is their capacity?
- What is the COVID-19 case rate at each of these facilities?
- Is there a plan to track and notify local public health of COVID-19 case rate within local correctional facilities, and to notify any receiving facilities upon the transfer of individuals?
- Do facilities have the ability to adequately and safely isolate COVID-19 positive individuals?
- Do facilities have the ability to safely quarantine individuals who have been exposed?
- Is there sufficient testing capacity to conduct a thorough outbreak investigation at each of these facilities?
- Do long-term care facilities have sufficient PPE for staff, and do these facilities have access to suppliers for ongoing PPE needs?
- Do facilities have policies and protocols to appropriately train the workforce in infection prevention and control procedures?
- Does the workforce have access to locations to safely isolate?

 Do these facilities (particularly skilled nursing facilities) have access to staffing agencies if and when staff shortages related to COVID-19 occur?

This section is addressed in the attached COVID-19 Containment Plan.

#### Protecting the Vulnerable

- Do resources and interventions intentionally address inequities within these populations being prioritized (i.e. deployment of PPE, testing, etc.)?
- Are older Californians, people with disabilities, and people with underlying health conditions at greater risk of serious illness, who are living in their own homes, supported so they can continue appropriate physical distancing and maintain wellbeing (i.e. food supports, telehealth, social connections, in home services, etc.)?

This section is addressed in the attached COVID-19 Containment Plan.

#### Acute Care Surge

- Is there daily tracking of hospital capacity including COVID-19 cases, hospital census,
   ICU census, ventilator availability, staffing and surge capacity?
- Are hospitals relying on county MHOAC for PPE, or are supply chains sufficient?
- Are hospitals testing all patients prior to admission to the hospital?
- Do hospitals have a plan for tracking and addressing occupational exposure?

This section is addressed in the attached COVID-19 Containment Plan.

#### **Essential Workers**

- How many essential workplaces are in the county?
- What guidance have you provided to your essential workplaces to ensure employees and customers are safe in accordance with state/county guidance for modifications?
- Do essential workplaces have access to key supplies like hand sanitizer, disinfectant and cleaning supplies, as well as relevant protective equipment?
- Is there a testing plan for essential workers who are sick or symptomatic? Is there a plan for supportive quarantine/isolation for essential workers?

This section is addressed in the attached COVID-19 Containment Plan.

#### **Special Considerations**

- Are there industries in the county that deserve special consideration in terms of mitigating the risk of COVID-19 transmission, e.g. agriculture or manufacturing?
- Are there industries in the county that make it more feasible for the county to increase the pace through Stage 2, e.g. technology companies or other companies that have a high percentage of workers who can telework?

This section is addressed in the attached COVID-19 Containment Plan.

#### Community Engagement

- Has the county engaged with its cities?
- Which key county stakeholders should be a part of formulating and implementing the proposed variance plan?
- Have virtual community forums been held to solicit input into the variance plan?
- Is community engagement reflective of the racial, ethnic, and linguistic diversity of the community?

This section is addressed in the attached COVID-19 Containment Plan.

#### Relationship to Surrounding Counties

- Are surrounding counties experiencing increasing, decreasing or stable case rates?
- Are surrounding counties also planning to increase the pace through Stage 2 of California's roadmap to modify the Stay-at-Home order, and if so, on what timeline? How are you coordinating with these counties?
- What systems or plans are in place to coordinate with surrounding counties (e.g. health care coalitions, shared EOCs, other communication, etc.) to share situational awareness and other emergent issues.
- How will increased regional and state travel impact the county's ability to test, isolate, and contact trace?

Coordination with Inyo is firmly in place because San Bernardino, Inyo County, and Mono County have a shared EMS Agency through a joint powers authority, the Inland Counties Emergency Agency.

Additional items are addressed in the attached COVID-19 Containment Plan.

#### In addition to your county's COVID-19 VARIANCE ATTESTATION FORM, please include:

- Letter of support from the County Board of Supervisors
- Letter of support from the local hospitals or health care systems. In the event that the
  county does not have a hospital or health care system within its jurisdiction, a letter of
  support from the relevant regional health system(s) is also acceptable.
- County Plan for moving through Stage 2

All documents should be emailed to Jake Hanson at Jake. Hanson@cdph.ca.gov.

I, <u>Erin Gustafson</u>, hereby attest that I am duly authorized to sign and act on behalf of the County of San Bernardino. I certify that <u>the County of San Bernardino</u> has met the readiness criteria outlined by CDPH designed to mitigate the spread of COVID-19 and that the information provided is true, accurate and complete to the best of my knowledge. If a local COVID-19 Containment Plan is submitted for <u>the County of San Bernardino</u>, I certify that it was developed with input from the County Board of Supervisors/City Council, hospitals, health systems, and a broad range of stakeholders in the jurisdiction. I acknowledge that I remain responsible for implementing the local COVID-19 Containment Plan and that CDPH, by providing technical guidance, is in no way assuming liability for its contents.

I understand and consent that the California Department of Public Health (CDPH) will post this information on the CDPH website and is public record.

Printed Name <u>Erin Gustafson, M.D., MPH</u>
Signature: Em Gulago, MD
Position/Title <u>Acting Health Officer</u>
Date 5-22-20

# ATTESTATION PLAN ATTACHMENTS



# ATTESTATION PLAN ATTACHMENT 1: ORDER OF THE HEALTH OFFICER OF THE COUNTY OF SAN BERNARDINO FOR THE CONTROL OF COVID-19





#### Public Health

Trudy Raymundo
Director

Corwin Porter
Assistant Director

Maxwell Ohikhuare, M.D. Health Officer

Erin Gustafson, M.D., MPH Acting Health Officer

#### ORDER OF THE HEALTH OFFICER OF THE COUNTY OF SAN BERNARDINO

#### FOR THE CONTROL OF COVID-19

DATE OF ORDER: April 7, 2020

Please read this Order carefully. Violation of or failure to comply with this Order is a crime punishable by fine, imprisonment, or both. (California Health and Safety Code § 120295; County Code Section 31.0101 Et. Seq.)

UNDER THE AUTHORITY OF CALIFORNIA HEALTH AND SAFETY CODE SECTIONS 101040, 101085, AND 120175, TITLE 17 CALIFORNIA CODE OF REGULATIONS SECTION 2501, AND SAN BERNARDINO COUNTY CODE SECTION 31.0101 ET. SEQ., THE HEALTH OFFICER OF THE COUNTY OF SAN BERNARDINO ("HEALTH OFFICER") ORDERS:

Effective 12:00 a.m. on Wednesday, April 8, 2020, and continuing until rescinded, pending further Order of the Public Health Officer, the following will be in effect for the County of San Bernardino (hereinafter the "County"):

- 1. The Orders of the San Bernardino County Health Officer issued on March 17, 2020 and March 27, 2020, Governor Newsom's Executive Order N-22-20 and order of the California State Public Health Officer issued on March 19, 2020, requiring all persons residing in the State to remain in their homes or places of residence, except as needed to maintain the continuity of operations for critical infrastructure (the "Stay-at-Home Order") remain in effect until the Governor's Executive Order N-22-20, and the Orders of the San Bernardino County Health Officer remain in effect until they are rescinded.
- 2. Under the Orders of the San Bernardino County Health Officer, the California State Public Health Officer, and Governor Newsom's Executive Order N-22-20, all individuals living in the State of California are ordered to stay home or at their place of residence except as need to maintain continuity of operations of the federal critical infrastructure sectors, as outlined at <a href="https://covid19.ca.gov/img/EssentialCriticalInfrastructureWorkers.pdf">https://covid19.ca.gov/img/EssentialCriticalInfrastructureWorkers.pdf</a>. This guidance does allow faith based services that are provided through streaming or other technology, while individuals remain in their homes, but does not allow individuals to leave their homes for driving parades or drive-up services, or for picking up non-essential items.

- 3. All non-essential businesses that do not fall under the Essential Critical Infrastructure referenced above are ordered to remain closed. All essential businesses that remain in operation in accordance with the above referenced Orders of the San Bernardino County Health Officer, the Order of the California State Public Health Officer, and Governor Newsom's Executive Order N-22-20, shall follow the Social Distancing and Infection Control Guidelines published by the CDC and California Department of Public Health. All essential businesses must ensure all required measures are implemented and must identify and require measures necessary to implement social distancing and sanitation at that particular facility. If the measures identified and implemented are not effective in maintaining proper social distancing and sanitation, additional measures shall be identified and implemented or the facility shall be closed.
- 4. All persons, including Essential Workers shall wear face coverings, such as scarves (dense fabric, without holes), bandanas, neck gaiters, or other fabric face coverings, when they leave their homes or places of residence for essential activities. All persons, including non-medical Essential Workers are discouraged from using Personal Protective Equipment (PPE), such as N95 masks, for non-medical reasons. Staff working at facilities listed in Attachment A at <a href="http://wp.sbcounty.gov/dph/wp-content/uploads/sites/7/2020/04/Attachment-A-and-B.pdf">http://wp.sbcounty.gov/dph/wp-content/uploads/sites/7/2020/04/Attachment-A-and-B.pdf</a> must follow the Order of the San Bernardino County Public Health Officer issued on April 6, 2020, requiring staff at these facilities to wear a surgical mask at all times while in the facility.
- 5. All essential businesses shall make every effort to use telecommuting for its workforce.
- 6. Government entities shall enforce social distancing requirements at all parks and trails. If a government entity is unable to enforce social distancing at a park or trail, it shall be closed to the public. Parking lots at all parks and/or trails shall be closed and shall be accessible only by members of the public within walking distance of the parks and/or trails. Said parks and/or trails shall be used solely for walking, hiking, equestrian or bicycle riding. The public shall not congregate or participate in group sporting activities at such parks and/or trails.
- 7. A strong recommendation is made that all persons who are 65 years old or older, have a chronic underlying condition, or have a compromised immune system self-quarantine themselves at home.
- 8. Hospitals and healthcare providers shall take measures to preserve and prioritize resources including delaying non-emergent or elective surgeries or procedures where feasible.
- 9. All persons arriving in the county from international locations identified on the Centers for Disease Control and Prevention (CDC) Warning Level 2 or 3 Travel Advisory (available at: https://wwwnc.cdc.gov/travel/notices) shall be subject to 14-day home quarantine, self-monitoring.
- 10. A strong recommendation is made for persons exhibiting mild to moderate symptoms of COVID-19 to self-isolate in their place of residence unless seeking medical treatment. A guide to symptoms is found here: <a href="https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html">https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html</a>.
- 11. This Order is issued based on evidence of increasing transmission of COVID-19 within the County, in the state of California, and worldwide, scientific evidence regarding the most effective approach to slow transmission of communicable diseases generally and COVID-19 specifically, as well as

best practices as currently known and available to protect the public from the risk of spread of or exposure to COVID-19. The virus that causes COVID-19 (known as SARS-CoV2) has infected over one million individuals worldwide in over 180 countries and is implicated in over 76,000 worldwide deaths, including at least 530 cases and 16 deaths in San Bernardino County. These numbers increase significantly every day.

- 12. This Order is intended to reduce the likelihood of exposure to COVID-19, thereby slowing the spread of COVID-19 in communities worldwide. This Order will help to reduce the number of Californians who contract COVID-19 before an effective treatment or vaccine is available; protect those most likely to experience severe symptoms, such as older Californians and those with underlying chronic conditions; preserve and protect our healthcare delivery system; and minimize the social and economic impacts of COVID-19 over the long run.
- 13. This Order is issued in accordance with, and incorporates by reference, the: March 4, 2020 Proclamation of a State Emergency issued by Governor Gavin Newsom; the March 10, 2020 Declaration of Local Health Emergency based on an imminent and proximate threat to public health from the introduction of novel COVID-19 in San Bernardino County; the March 10, 2020 Resolution of the Board of Supervisors of the County of San Bernardino proclaiming the existence of a Local Emergency in the County of San Bernardino regarding COVID-19; the March 10, 2020 Resolution of the Board of Supervisors of the County of San Bernardino ratifying and extending the Declaration of Local Health Emergency due to COVID-19; and Executive Order N-22-20 of the Governor of California and Order of the State Public Health Officer issued on March 19, 2020.
- 14. This Order comes after the release of substantial guidance from the Health Officer, the California Department of Public Health, the Centers for Disease Control and Prevention, and other public health officials throughout the United States and around the world, including but not limited to, the Centers for Disease Control and Prevention's "Interim Additional Guidance for Infection Prevention and Control for Patients with Suspected or Confirmed COVID-19 in Nursing Homes", the California Department of Public Health Face Covering Guidance issued on April 1, 2020, and Recommendation Regarding the Use of Cloth Face Coverings from the Centers from Disease Control and Prevention issued on April 3, 2020.
- 15. This Order is made in accordance with all applicable State and Federal laws, including but not limited to: Health and Safety Code sections 101030, et seq.; Health and Safety Code sections 120100, et seq.; and Title 17 of the California Code of Regulations section 2501.
- 16. This Order shall not supersede any conflicting or more restrictive orders issued by the State of California or Federal governments, including any requirements regarding child care. If any portion of this Order or the application thereof to any person or circumstance is held to be invalid the remainder of the Order, including the application of such part or provision to other persons or circumstances, shall not be affected and shall continue in full force and effect. To this end, the provisions of this Order are severable.
- 17. To the extent necessary, pursuant to Government Code sections 26602 and 41601 and Health and Safety Code section 101029, this order is enforceable by the Sheriff and all Chiefs of Police in the County. The violation of any provision of this Order constitutes an imminent threat to public health.

Copies of this Order shall promptly be: (1) made available at the County of San Bernardino Health Administration office located at 351 N. Mountain View Ave., #303, San Bernardino, CA 92415; (2) posted on the County of San Bernardino Public Health Department's website (wp.sbcounty.gov/dph); and (3) provided to any member of the public requesting a copy of this Order.

#### IT IS SO ORDERED:

En Du, Me, MPH

Dated: April 7, 2020

Dr. Erin Gustafson, MD, MPH Acting Public Health Officer County of San Bernardino

Approved as to form and legality:

Adam Ebright County Counsel

County of San Bernardino

Dated: April 7, 2020

# ATTESTATION PLAN ATTACHMENT 2: COVID-19 TESTING PLAN



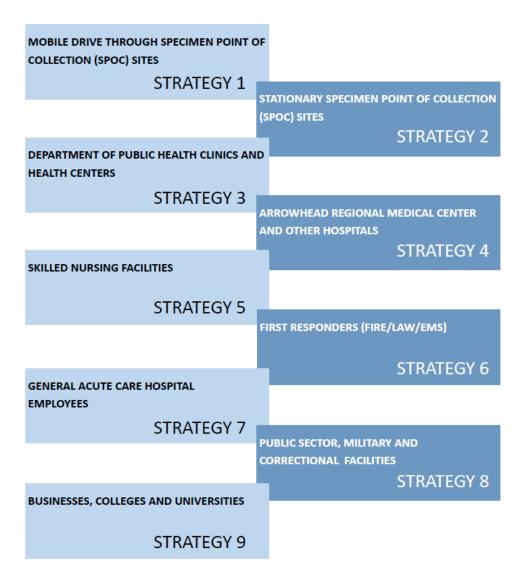


#### **COVID-19 Testing Plan**

The County of San Bernardino is implementing a significant expansion to make COVID-19 testing accessible to at least 75% of its population and achieve 1.5 tests per 1,000 population, per day. Nine strategy areas have been defined to accomplish this. Through direction from the Board of Supervisors and the County Administrative Office, guidance provided by the COVID-19 Testing Task Force and County departments, and collaboration with multiple sectors and stakeholders, testing capacity will continue to expand throughout San Bernardino County. As lessons are learned and strategies are implemented, testing will be modified as needed for future priorities and to increase efficiencies.

#### **Testing Strategies**

The following strategies are being implemented in parallel. Each strategy is overseen by a member of the Testing Task Force.



#### Strategy 1: Mobile Drive-Through Specimen Point of Collection (SPOC) Sites

Large mobile testing sites are currently accommodating up to 600 appointments per day Monday - Friday and require approximately up to 80 staff, including 12 nurses. A self-administered specimen collection kit and process will be piloted in San Bernardino on Friday, May 22, 2020. Participants will be instructed to conduct a nasal swab and leave the specimen with staff for processing. This is expected to reduce staffing requirements to between 15 and 19 per SPOC. If successful, this process will be replicated at all SPOCs. Large mobile SPOCS are being phased out in favor of stationary sites described in Strategy 2.

#### Vulnerable and Under-represented Populations

Vulnerable and under-represented populations will be prioritized. An outreach campaign will provide information and education to individuals that might not have access to press releases, email, websites or social media. The County will analyze available data and collaborate with businesses, faith and community-based organizations, and other resources to identify needs.

Mobile "mini" SPOCs will be implemented as needed that focus on these populations. Potential sites include:

- Senior centers and other congregate facilities
- Places of worship
- Swap meets
- Food banks, and meal give away programs

The County will work with the Interagency Council on Homelessness and other homeless providers to offer testing at shelters and other agencies serving homeless populations to conduct outreach, education, and testing. The County will also collaborate with the Southern California Tribal Emergency Management Group to serve tribes in the county.

This sub-strategy will accommodate up to 200 tests per day.

#### Strategy 2: Stationary SPOC sites

On Tuesday, May 26, 2020, one stationary SPOC will be implemented in each of the five supervisory districts, five days per week with a minimum six-hour operational period. Each site has a capacity of up to 800 tests per day. Five additional sites will be implemented by Monday, June 1, 2020 for a total of two SPOCs in each district. This provides greater consistency for residents to know where to access testing and a scalable model that permits additional SPOCs based on need. This strategy can accommodate up to 8,000 tests per day. Initial scheduling will start lower then be adjusted as necessary to cover the balance of countywide testing to maintain the State's requirement of 1.5 per 1,000 population or to meet the State's target of 2 per 1,000.

The first five following locations have been identified:

- First District Old Fire Station 40, Oak Hills
- Second District Rancho Cucamonga Sports Complex, Rancho Cucamonga
- Third District Copper Mountain College, Joshua Tree
- Fourth District Ontario Convention Center, Ontario
- Fifth District Department of Behavioral Health Auditorium, Rialto

#### Partnership with the California Office of Emergency Services (Cal OES) for State Sponsored Testing

On April 20, 2020, San Bernardino County was recognized as one of fifteen counties identified by the State as a "testing desert" and eligible for three state-sponsored testing sites operated by the state procured vendor, OPTUMserve.

Three sites are in operation, including: Victor Valley College, Victorville Activity Center, and Adelanto Stadium. Each site has the capacity to administer 528 tests per day.

#### Strategy 3: Department of Public Health Clinics and Health Centers

The Department of Public Health (DPH) offers testing at four Federally Qualified Health Centers located in Adelanto, Hesperia, Ontario and San Bernardino to patients visiting the centers for routine treatment. Testing will be expanded in the Hesperia Health Center and at two small clinics in Barstow and Big Bear for a total capacity of approximately 100 total tests per day.

#### Strategy 4: Arrowhead Regional Medical Center and Other Hospitals

Twenty general acute care hospitals test patients in emergency departments based on screening and clinical criteria/decision-making, and from outside facilities (hospital transfers, skilled nursing admissions, etc.). Testing is also conducted with labor and delivery, GI, and other elective surgeries as part of the plan to re-open surgical operations. As of May 11, hospitals in San Bernardino County reported an average of 515 total tests per day.

#### Strategy 5: Skilled Nursing Facilities

Through a collaboration between the County's Skilled Nursing Facility Outreach Support (SO+S) team and the DPH Communicable Disease Section, a comprehensive testing strategy has been developed for 54 facilities. Surveillance testing will be conducted on a sample of 20 percent of residents and staff at each facility. If there is a single positive case in the sample group, 100 percent<sup>1</sup> of the affected facility will be tested. Individuals testing negative will be retested at 7/14/28-day intervals. Additionally, 100 percent<sup>1</sup> of residents and staff are tested at any facility experiencing an outbreak.

Individual facilities are encouraged to initiate their own testing of 20 percent of staff and residents each week and develop relationships with commercial laboratories.

#### Strategy 6: First Responders (Fire/Law/EMS)

The San Bernardino County Fire Protection District Incident Management Team (IMT), which consists of 20+ city/town fire agencies, is working with the County Fire Department to test Fire personnel and Emergency Management Services staff. An agreement is currently in progress to include routine testing for the Sheriff's Department and other law enforcement agencies.

<sup>&</sup>lt;sup>1</sup> Some staff may choose not to test.

#### Strategy 7: General Acute Care Hospital (GACH) Employees

Each hospital within the County will be requested to develop their own testing strategy that meets the needs of their workforce and provide those plans to DPH in the next 15 days. DPH will institute a supplemental plan to meet the needs of hospital and healthcare employees by providing testing supplies for each GACH for to up 10% of their "first receivers" (or 100 employees, whichever is higher). First Receiver Mass Prophylaxis Standard Operating Guidelines will be provided to each hospital that receives an allocation. Specimens will be submitted to the DPH lab and additional kits will be supplied after the initial allocation until all staff are tested. As of May 11, hospitals are testing an average 100 employees per day.

Inland County Emergency Medical Agency (ICEMA) surveyed hospitals regarding their interest and ability to implement serology testing for epidemiology purposes. So far, seven GACHS and Patton State Hospital have expressed interest. Test kits will be supplied by DPH.

#### Strategy 8: Public Sector, Military and Correctional Facilities

Designated appointment windows at mobile and stationary SPOCs will serve front-line government workers. Designated testing times for public sector staff will be available. Efforts will be taken to support broad testing for County employees.

The Department of Defense provided testing supplies to the Robert E. Bush Twenty nine Palms Naval Hospital. DPH will coordinate with other military facilities to make testing available to military personnel and their families in the County. Testing will be reported to the DPH Department Operations Center.

Testing supplies will be provided to non-Federal correctional facilities to test staff and inmates. Testing will be conducted by facility staff at the following:

- County facilities West Valley Detention Center and Central Detention Center
- State facilities Chino Institute for Men and Chino Institute for Women

#### Strategy 9: Businesses, Colleges and Universities

Large businesses (e.g. Stater Bros, Amazon, Costco, Sam's Club, and other large employers) are being contacted to elicit testing through their occupational health clinics, industrial clinics, and wellness centers. Support and training will be offered as needed.

DPH will collaborate with higher education institutions to provide testing to faculty and students through their health centers or SPOCs, contingent on campuses being open.

#### **Testing Summary**

Widespread compliance in San Bernardino County of the State's stay-at-home order and residents adhering to CDC guidance has kept the actual volume low of symptomatic persons seeking testing. The peak day on May 21, 2020, demonstrates a capacity to test at least 2,824 per day. As of May 26, 2020, capacity is 7,027 and will increase to 10,672 on June 1, 2020, through the expansion of stationary SPOCs. This exceeds the State's county variance criteria requirement of 1.5 tests per 1,000 and growth target of 2 per 1,000 based on a population of 2,192,203. Strategy 2 testing can be scaled to increase or decrease testing as necessary. Public announcements about testing locations are made on a daily basis via email and messaging on the sbcovid19.com website and social media. Press releases will be conducted to promote stationary SPOC sites. The transition from mobile to stationary sites will result in consistent locations that will enable the community to know where to routinely access testing. All County-sponsored testing locations are listed at <a href="https://www.sbcovid19.com">www.sbcovid19.com</a>.

Daily Testing Capacity						
	Current <sup>1</sup>	Projected <sup>2</sup>				
Strategy 1: Mobile SPOCs <sup>3</sup>	800	200				
Strategy 2: Stationary SPOCs and Cal OES (State-sponsored sites) <sup>4</sup>	5,584	9,584				
Strategy 3: Medical Clinics	25	100				
Strategy 4: Hospital-Based Testing <sup>5</sup>	515	515				
Strategy 5: Skilled Nursing Facilities	Varies per site	173 <sup>6</sup>				
Strategy 6: First Responders	100 total	TBD				
Strategy 7: General Acute Care Hospital Employees	100	100				
Strategy 8: Public Sector, Military and Correctional Facilities	3	TBD				
Strategy 9: Business sector, colleges, universities		TBD				
Total	7,027	10,672				
State of California County Variance Criteria (1.5 tests per 1,000 population)		3,288				
State of California Target Criteria (2 tests per 1,000 population)		4,384				

<sup>&</sup>lt;sup>1</sup> As of May 26, 2020.

<sup>&</sup>lt;sup>2</sup> As of June 1, 2020. Attaining these figures is dependent upon the availability of test kits, staffing and specimen collection supplies, and laboratories' capacity.

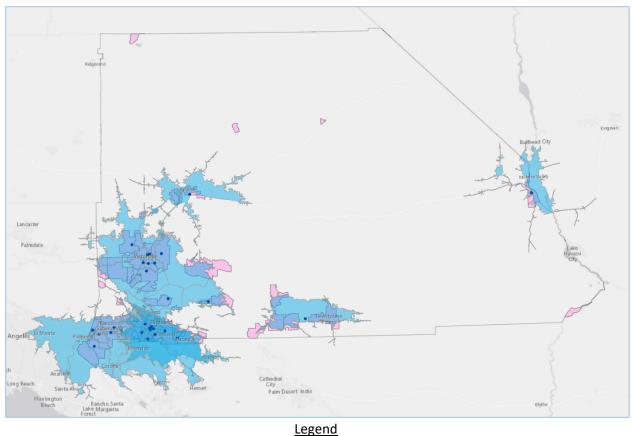
<sup>&</sup>lt;sup>3</sup> Mobile SPOCs will be phased out in favor of stationary SPOCs. 200 tests represents as-needed SPOCs for targeted vulnerable populations.

<sup>&</sup>lt;sup>4</sup> Based on a seven-day average; however, SPOCS operate Monday – Friday.

<sup>&</sup>lt;sup>5</sup> Includes hospital-based in-patient, emergency, ambulatory clinics, and community testing. Results are based on 13 of 17 hospital responding to a survey on May 11.

<sup>&</sup>lt;sup>6</sup> Skilled nursing facilities do not conduct daily testing. This number represents testing 20% of the total SNF population of 6,040 residents and staff at 54 facilities over a seven-day period.

The following map depicts testing coverage for 84.8% of residents, exceeding the State's county variance criteria of 75%. This is measured by sites being accessible within 30 minutes driving time in urban areas, and 60 minutes in rural areas:





#### Serologic Testing

Serologic testing is available at smaller SPOCs and at Arrowhead Regional Medical Center and DPH Health Center drive-thru testing locations. Serologic testing is not being used to diagnose COVID-19 but strictly for epidemiological purposes to better understand the prevalence of SARS-CoV2 virus in the County.

#### **Testing Sites**

The County has conducted testing or has scheduled testing at the following locations:

#### District 1

- Adelanto Health Center, 11336 Bartlett Ave., Suite 11, Adelanto 92301
- Adelanto Stadium, 12000 Stadium Way, Adelanto 92301
- Barstow Health Center, 303 E. Mountain View St, Barstow 92311
- Barstow Sports Park, 2800 Mayor Katy Pkwy, Barstow 92311
- Civic Center Park, 14999 Dale Evans Pkwy, Apple Valley 92307
- Colorado Medical Center, 1401 Bailey Ave, Needles 92369
- Hesperia Civic Plaza Park, 15833 Smoke Tree St, Hesperia 92345
- Hesperia Health Center, 16453 Bear Valley Rd, Hesperia 92345
- Helendale Community Services District, 26540 Vista Rd, Helendale
- Quail Valley Middle School, 10058 Arrowhead Rd, Phelan, 92371
- San Bernardino County Fairgrounds in Victorville, 14800 7th St, Victorville 92395
- Victor Valley Community College, 18422 Bear Valley Rd, Victorville 92395
- Victorville Activity Center, 15075 Hesperia Rd, Victorville 92395

#### District 2

- Auto Club Speedway, 9300 Cherry Ave, Fontana 92335
- LoanMart Field (Quakes Stadium), 8408 Rochester Ave, Rancho Cucamonga 91730
- Mountains Community Hospital's Rural Health Clinic, 29099 Hospital Rd, Lake Arrowhead 92352
- Ontario Health Center, 150 E. Holt Blvd, Ontario 91752

#### District 3

- Azure Hills SDA Church, 22633 Barton Rd, Grand Terrace 92313
- Barstow Sports Park, 2800 Mayor Katy, Barstow 92311
- Bear Valley Community Hospital, 41870 Garstin Dr, Big Bear Lake 92315 (Fox Farm Lot)
- Copper Mountain College, 6162 Rotary Way, Joshua Tree 92252
- Citrus Valley High School, 800 W Pioneer Ave, Redlands 92374
- Crafton Hills College, 11711 San Canyon Rd, Yucaipa 92399
- Highland Community Park/YMCA, 7793 Central Ave, Highland 92346
- Loma Linda Academy, 10656 Anderson St, Loma Linda 92354
- Lucerne Valley Senior Center, 10431 Allen Way, Lucerne Valley 92356
- Twentynine Palms High School, 72750 Wildcat Way, Twentynine Palms 92277

#### District 4

- Memorial Park, 1100 Foothill Blvd, Upland 91786
- Montclair Place, 5060 E. Montclair Plaza Ln, Montclair 91763
- Montclair Civic Center, 5111 Benito St, Montclair 91763
- Ontario Convention Center, 2000 E Convention Center Way, Ontario 91764
- Ontario Health Center, 150 E. Holt Blvd, Ontario 91752
- Ruben S. Ayala Park, 14225 Central Ave, Chino 91710
- Toyota Arena, 4000 Ontario Center, Ontario 91764

#### District 5

- Arrowhead Regional Medical Center, 400 N. Pepper Ave., Colton, 92324
- Arroyo Valley High School, 1881 W Base Line St, San Bernardino 92411
- Behavioral Health Auditorium, 850 E. Foothill Blvd., Rialto 92376
- National Orange Show, 689 S. E. Street, San Bernardino 92408
- Public Health Administration, 172 W. Third Street San Bernardino 92415
- SAC Health System, 250 South G St., San Bernardino 92410
- San Bernardino Health Center, 606 E. Mill St., San Bernardino 92408

# ATTESTATION PLAN ATTACHMENT 3: COVID-19 CONTACT TRACING PLAN





#### **COVID-19 Contact Tracing Plan**

In response to the COVID-19 pandemic, California Governor Gavin Newsom issued a statewide stay-at-home order on March 19, 2020. Several subsequent State and San Bernardino County health orders required a number of safeguards to mitigate the spread of the SARS-CoV-2 virus, including restricting gatherings, closing non-essential businesses and organizations, and implementing social distancing and face coverings. These measures have been successful at reducing the spread of the virus.

The phased reopening of businesses and relaxation of social distancing requirements is expected to result in increased virus transmission and COVID-19 illness. This will require a shift from mitigation to a containment strategy that relies on contact tracing. Containment is a plan that public health officials use to stop the rapid spread of a contagious disease.

Contact tracing attempts to find everyone who comes in direct contact with someone who tests positive with COVID-19. These contacts are quarantined and monitored for signs of illness for 14 days from the last day they came in contact with the sick patient. If the contact develops symptoms of COVID-19, they are immediately isolated, tested, provided care, and the cycle starts again – all of the new patient's contacts are found, quarantined and monitored for 14 days.

Timely and thorough contact tracing can effectively interrupt the chain of disease transmission and is an important public health intervention to contain an outbreak. The following is San Bernardino County's contact tracing plan for COVID-19.

#### Four-Phase Plan

#### Phase 1: March – April 2020

Contacts were elicited through interviews and asked about their workplace. Investigations were focused on high-risk contacts, including healthcare workers, corrections officers, or other workers in congregate settings.

#### Phase 2: May 2020

Staff have been redirected from within the Department of Public Health (DPH) and other departments, and have completed in-house training for case investigation and contact tracing. Future training will transition to the State's online Virtual Training Academy.

#### Phase 3: June 2020

Continue expanding contact tracing. Contacts will be enrolled in an automated contact management system to daily monitor symptoms. This system will send text messages to determine if the contact developed any symptoms. The monitoring process continues for 14 days after last known exposure.

Contacts will have other household and work contacts. Careful assessment of high, medium and low risk contacts will need to occur, especially once stay-at-home orders are lifted.

#### Phase 4: July 2020 – December 2020

Staffing will be planned to maintain a 1:10 contact tracer-to-case ratio. Based on the County's population of 2,192,203, 329 staff will be trained and ready to deploy in preparation for the possibility of a 300% surge in new cases.

#### Staffing

#### Roles

The following roles are required to support COVID-19 case investigation and contact tracing:

#### Role 1: Surveillance Triage Staff

DPH's Communicable Disease Section (CDS) staff process incoming cases and provider reports from the CalREDIE Disease Incident Staging Area (DISA), faxes, or other data transmissions. These act as a resource for inter-jurisdictional communication and ascertain pertinent demographic, locating (e.g., "people-searches") and medical information for cases and contacts. Non-CDS support staff are currently focused on healthcare workers, people over 65, homeless, pregnant, and other vulnerable populations.

#### Role 2: Case Investigators and Contact Tracers

Case investigators conduct interviews of confirmed or suspected COVID-19 cases to determine period of infectiousness and to elicit contacts, and identify clinical and other resource needs. Contact tracers call close contacts (e.g. members of household, coworkers) that are at high-risk of COVID-19 exposure. They perform symptom screening, inform about isolation of positive cases and quarantine of contacts, and assess for other needs. They also follow-up with contacts during quarantine for ongoing assessment of symptoms and adherence.

#### Role 3: Supervisors and Managers

Supervisors and managers are necessary to oversee contact tracers and triage staff. They support their teams with difficult cases and contact situations. Supervisors also conduct contact tracing. Previous supervision and/or management experience is required but it does not need to be in the field of public health. They will require contact tracing training as well as training specific to their roles.

#### Surge Planning

The State is anticipating and planning for a potential 300% surge in positive cases and recommends 15 contact tracers per 100,000 population. San Bernardino County is preparing for this by staffing 329 contact tracers, which includes 37 supervisors. The following sources will be used to accomplish this:

- Existing DPH Communicable Disease Section staff
- Staff redirected from other DPH programs and County departments
- Public Service Employees hired from cities and towns that have furloughed staff
- Human Resources recruitment for a newly-created Contact Tracer classification
- A contract with a private vendor will initially supply 50 staff, including supervisors. This contract can scale up to as many as 300 staff.
- The State is training 10,000 contact tracers to assist counties. The County has requested 225 through the Medical and Health Operational Area Coordinator (MHOAC). Actual numbers and availability are pending confirmation from the State.

Other potential staffing sources include: community health workers and student interns provided through Loma Linda University, nursing students, and volunteers. Recruitment and hiring efforts will ensure that the workforce is reflective of racial, ethnic and linguistic diversity.

The following table summarizes current and additional staffing required for a 300% surge:

Role	Current Staff	Staff Needed	Total
Surveillance and Triage	10	30	40
2. Case Investigators/Contact Tracers	75	217	292
3.a. Supervisors	4	33	37
3.b.Managers	1	4	5
Total	90	284	374

#### Training and Deployment Capacity

250 additional staff will be trained for a total of 329 contact tracers including supervisors, ready to deploy by May 27, 2020 to meet the 15 per 1,000 requirement. Training involves a three-phase process. Staff sourced through the MHOAC will have already completed Phases 1 and 2.

#### Phase 1: Association of State and Territorial Health Officials (ASTHO) Training

Individuals will complete a four-hour online training on ASTHO's website. Certificates of completion and contact information will be collected by DPH. This will be followed by a 20-minute online CDPH HIV security and confidentiality training, which will also be tracked by DPH. At this point, they will be ready to deploy as contact tracers and the County will have met the State's capacity requirement of 15 contact trainers per 100,000.

#### Phase 2: State of California Virtual Training Academy

Contact tracers are expected to complete four online training modules from the State's Virtual Training Academy; however, this is not required prior to deployment. Since the County is not currently experiencing a surge, staff will be able to complete Phase 2 prior to being called on for deployment.

#### Phase 3: County of San Bernardino Training

DPH will provide "just-in-time" training prior to deployment. This is a one-hour webinar that provides operational information and instructions specific to San Bernardino County.

#### Isolation and Quarantine

Isolation separates sick people with a contagious disease from people who are not sick. Quarantine separates and restricts the movement of people who were exposed to a contagious disease to see if they become sick. CDS staff contacts all positive COVID-19 cases to provide guidance and support regarding isolation and quarantine. Case resource managers will need to be identified and sourced from appropriate County departments to coordinate, assist and refer cases/contacts in obtaining supportive services required for isolation or quarantine such as: food, meal preparation, housing, laundry, medication, child care and elder care, and transportation. A 1:10 case load is recommended. Case investigators and contact tracers will assess needs for supportive services. Clinical guidance for worsening symptoms will be referred to DPH staff. Inland Empire Health Plan has contracted with CareNet for a nurse advice hotline that may be considered for additional clinical guidance.

The County's alternate quarantine location provides 20 trailers at one of its regional parks to house COVID-19 positive individuals experiencing homelessness or that cannot be isolated in a separate bedroom in their home. Onsite medical monitoring, laundry, meals and transportation are provided. Hotel space is available to COVID-19 negative individuals that have been displaced due to COVID-19.

#### **State Support**

The County requested the following support in a statewide survey of local health departments:

- Expand the Virtual Training Academy to include case resource management and supervision/management
- Provide template protocols and procedures for the staff roles described above
- A state case investigation team that would be deployed during a surge
- A dedicated, state-managed contact tracing function to alleviate the burden on local health departments
- A contact tracing management/customer relationship management system
- State-provided alternate quarantine sites
- Ongoing COVID-19 funding for counties

# ATTESTATION PLAN ATTACHMENT 4: HOSPITAL BED CAPACITY



San Bernardino County Beds Available as of 5/21/2020

			Beds Available %
		Beds Available	of All Beds
Region	Hospital Name	5/21/20	5/21/20
Desert	Barstow Community Hospital	27	62.8%
	Colorado River Medical Center	45	90.0%
	Desert Valley Hospital	144	60.3%
	Hi-Desert Medical Center	278	94.2%
	St. Mary Medical Center	74	28.8%
	Victor Valley Global Medical Center	40	37.0%
Desert Total		608	61.3%
East Valley/Mountains	Bear Valley Community Hospital	19	100.0%
	Community Hospital of San Bernardino	259	68.7%
	Loma Linda University Children's Hospital	137	39.9%
	Loma Linda University Medical Center	478	64.9%
	Loma Linda University Medical Center - East Campus Hospital	60	44.8%
	Loma Linda University Surgical Hospital	19	67.9%
	Redlands Community Hospital	156	51.1%
	San Bernardino Mountains Community Hospital	27	96.4%
	St. Bernardine Medical Center	268	58.3%
East Valley/Mountains Tot	al	1,423	58.5%
West End	Arrowhead Regional Medical Center	212	44.2%
	Chino Valley Medical Center	80	60.6%
	Kaiser Permanente Fontana Medical Center	263	49.1%
	Kaiser Permanente Ontario Vineyard Medical Center	212	61.3%
	Montclair Hospital Medical Center	111	76.0%
	San Antonio Regional Hospital	456	71.9%
West End Total		1,334	58.7%
All San Bernardino County		3,365	59.1%

# ATTESTATION PLAN ATTACHMENT 5: SKILLED NURSING FACILITY LIST





# **Skilled Nursing Facility List**



Heritage Gardens Health Care Center

Reche Canyon Regional Rehab Center

Cedar Mountain

Community Convalescent Center Of San Bernardino - Children's Subacute Center

Calimesa Post-Acute

Plymouth Village, CCRC

Linda Valley Care Center

**Grand Terrace Healthcare Center** 

Mountains Community Hospital D/P Skilled Nursing Facility

Redlands Community Hospital D/P Skilled Nursing Facility

Mill Creek Manor

Best Creekside Care Center

Veterans Home Of California - Barstow

Hi-Desert Medical Center D/P Skilled Nursing Facility & Continuing Care

Asistencia Villa Rehabilitation And Care Center

Shandin Hills Behavior Therapy Center

Valley Care Center (Desert Manor)

Terracina Post-Acute

Montclair Manor Care Center

Heritage Park Nursing Center

**Highland Care Center of Redlands** 

"Meadows Ridge Care Center"

Highland Palms Healthcare Center

Inland Christian Home

**Upland Rehabilitation & Care Center** 

Laurel Convalescent Hospital



# **Skilled Nursing Facility List**



Ontario Healthcare Center

**TRELLIS CHINO** 

Apple Valley Post-Acute Care Center

Knolls West Post-Acute Lyc

Arrowhead Home

**Brookside Healthcare Center** 

Villa Mesa Care Center

Medical Center Convalescent Hospital

Rialto Post-Acute Center

**Totally Kids Specialty Healthcare** 

Citrus Nursing Center

Yucca Valley Nursing Home

Community Extended Care Hospital Of Montclair

Rancho Mesa Care Center

Providence Del Rosa Villa

Legacy Post-Acute Rehabilitation Center

**Spring Valley Post-Acute** 

Hillcrest Nursing Home

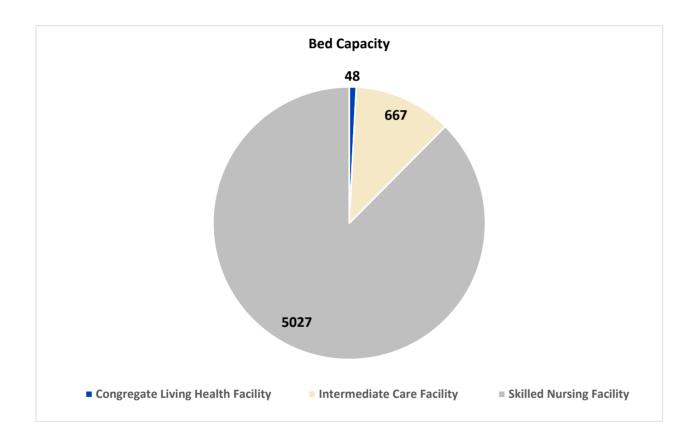
Bear Valley Community Hospital D/P SNF

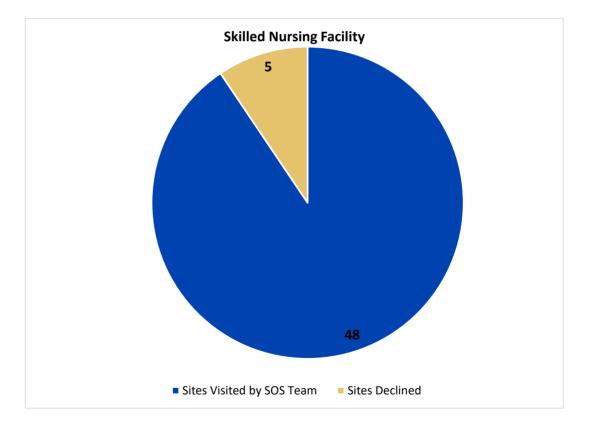
Healthcare Center of Bella Vista

Valley Healthcare Center

## San Bernardino County

	Total Facilities	Bed Capacity	Residents Tested Positive	Staff Tested Positive	Sites Visited by SOS Team	Follow Up Visits by SOS Team	Sites Declined
Congregate Living Health Facility	8	48			1		
Intermediate Care Facility	108	667			31	1	22
Skilled Nursing Facility	55	5,027	302	154	48	49	5
Total	171	5,742	302	154	80	50	27

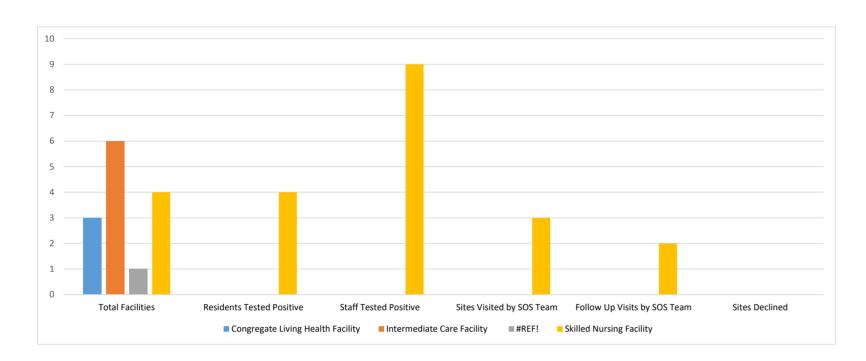


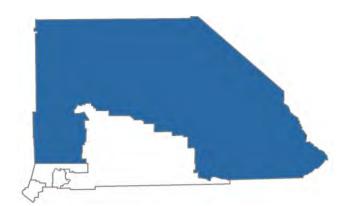


Gary McBride

## Skilled Nursing and Congregate Living Facilities Proactive Efforts

# **First District**





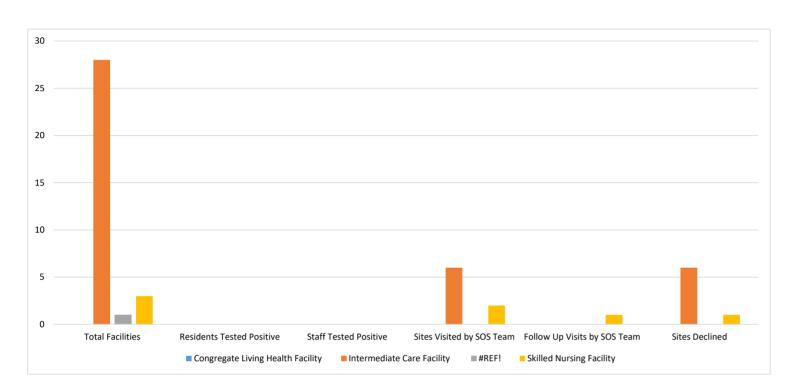
	Total Facilities	Residents Tested Positive	Staff Tested Positive	Sites Visited by SOS Team	Follow Up Visits by SOS Team	Sites Declined
Congregate Living Health Facility	3					
Intermediate Care Facility	6					
Skilled Nursing Facility	4	4	9	3	2	
Total	13	4	9	3	2	0

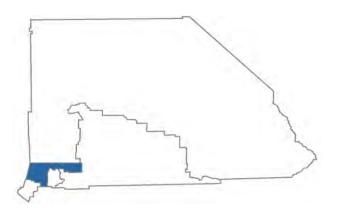


## San Bernardino County - Medical Health Branch

Skilled Nursing and Congregate Living Facilities Proactive Efforts

# **Second District**





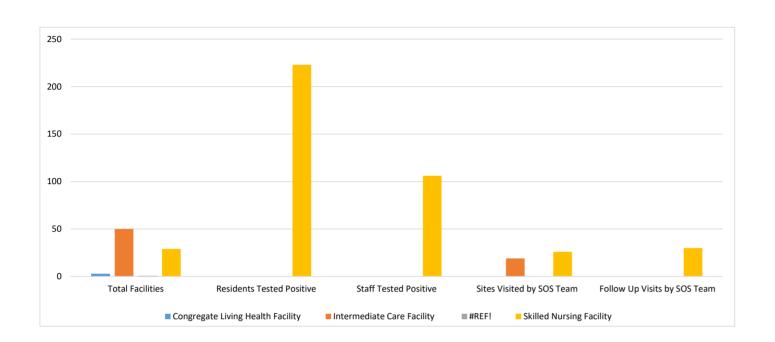
	Total Facilities	Residents Tested Positive	Staff Tested Positive	Sites Visited by SOS Team	Follow Up Visits by SOS Team	Sites Declined
Congregate Living Health Facility						
Intermediate Care Facility	28			6		6
Skilled Nursing Facility	3			2	1	1
Total	31	0	0	8	1	7

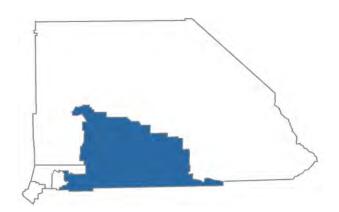


## San Bernardino County - Medical Health Branch

Skilled Nursing and Congregate Living Facilities Proactive Efforts

# **Third District**





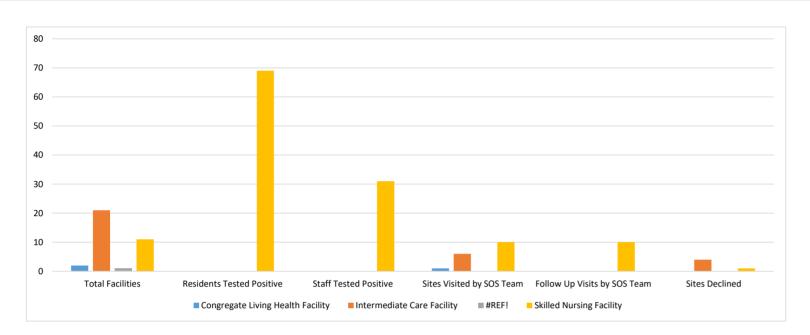
Total Facilities	Residents Tested Positive	Staff Tested Positive	Sites Visited by SOS Team	Follow Up Visits by SOS Team	Sites Declined
3					
50			19		10
29	223	106	26	30	3
	222	400		20	13
	3 50 29	3 50 29 223	3 50 29 223 106	3 50 19	Residents Tested Positive Staff Tested Positive Sites Visited by SOS Team  Team  50  19  29  223  106  26  30

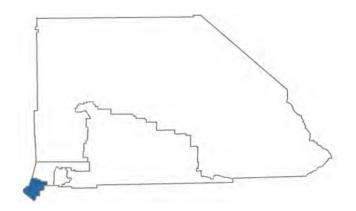


## San Bernardino County - Medical Health Branch

Skilled Nursing and Congregate Living Facilities Proactive Efforts

# **Fourth District**



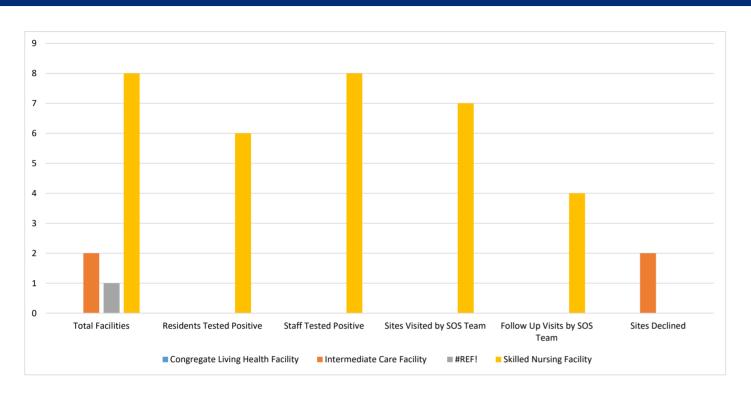


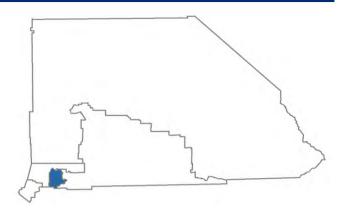
	Total Facilities	Residents Tested Positive	Staff Tested Positive	Sites Visited by SOS Team	Follow Up Visits by SOS Team	Sites Declined
Congregate Living Health Facility	2			1		
Intermediate Care Facility	21			6		4
Skilled Nursing Facility	11	69	31	10	10	1
Total	34	69	31	17	10	5



### Skilled Nursing and Congregate Living Facilities Proactive Efforts

# **Fifth District**





	Total Facilities	Residents Tested Positive	Staff Tested Positive	Sites Visited by SOS Team	Follow Up Visits by SOS Team	Sites Declined
Congregate Living Health Facility						
Intermediate Care Facility	2					2
Skilled Nursing Facility	8	6	8	7	4	
Total	10	6	8	7	4	2

# ATTESTATION PLAN ATTACHMENT 6: ALTERNATIVE CARE SITE SURGE PLAN



	ALTE	RNATIVE CARE SITE SU	RGE PLAN							
In addition to the staff below, there will be: 1 Chief Medical Officer (Physician Lead), 1 Infectious Disea	se Physician On-Call 24	/7, 1 Nursing Director (	RN).					MAXIMUM DAIL	Y CAPACITY	
Stable Med/Surg Patients						ACS 1 *	ACS 2	ACS 3	TOTAL	
Staff Needed Per 50 - 100 Patients for 12 Hour Shifts	Day Shift	Night Shift	Daily Total 1- 50 Patients	Day Shift	Night Shift	Daily Total 51 - 100 Patients	322	120	0	442
Physicians	1	1	2	2	2	4	12	4	0	16
PA/NPs	1	1	2	2	2	4	12	4	0	16
Nursing Supervisor	1	1	2	1	1	2	12	4	0	16
RN/LVN/Paramedics (at least 3 RNs)	6	6	12	12	12	24	72	24	0	96
BH RN	1	1	2	2	2	4	12	4	0	16
CNA/MA/EMTs RTs	5	5	10 2	10 1	10	20	60 12	20 4	0	80 16
Logistics and support staff:	<u> </u>	-		-	<u> </u>		- 12	-		10
Pharmacist	1	1	2	2	2	4	12	4	0	16
Pharmacy Tech (Runner)	2	2	4	4	4	8	24	8	0	32
Radiology Tech	1	1	2	1	1	2	12	4	0	16
Housekeeping	1	1	2	2	2	4	12	4	0	16
Phlebotomist Courier	1 1	1	2	1 1	1 1	2 2	12 12	4	0	16 16
Unit Clerk - ARMC Staff	1	1	2	1	1	2	12	4	0	16
IM - ARMC Staff	1	On-Call	1	1	On-Call	1	6	2	0	8
Case Manager/Social Worker	2	0	2	4	0	4	12	4	0	16
Psychiatrist/Therapist	1	0	1	2	1	3	6	2	0	8
Security	2	2	4	4	4	8	24	8	0	32
Supply Clerk	1	1	2	1	1	2	12	4	0	16
Medical Records Clerk - ARMC Staff	1	0	1	2	0	2	6	2	0	8
Registration Staff - ARMC Staff Staff Health Screener	1 1	1	2	2	2	2	12 12	4	0	16 16
TOTAL STAFF	34	29	63	59	51	110	378	126	0	504
Persons Under Investigation	T		Daily Total	I	ı	Daily Total	ACS 1 *	ACS 2	ACS 3	
Staff Needed Per 50 - 100 Patients for 12 Hour Shifts	Day Shift	Night Shift	1 - 50 Patients	Day Shift	Night Shift	51 - 100 Patients	0	160	40	200
Physicians	1	1	2	2	2	4	0	6	2	8
PA/NPs Nursing Supervisor	1 1	1	2	2	2	2	0	6	2	8
RN/LVN/Paramedics (at least 3 RNs)	6	6	12	12	11	23	0	36	12	48
BH RN	1	1	2	2	2	4	0	6	2	8
CNA/MA/EMTs	5	5	10	10	10	20	0	30	10	40
RTs	1	1	2	1	1	2	0	6	2	8
Logistics and support staff:			2			0	_	_	_	
Pharmacist Pharmacy Tech (Runner)	1 2	1 2	2	4	2 4	8	0	6 12	4	8 16
Radiology Tech	1	1	2	1	1	2	0	6	2	8
Housekeeping	1	1	2	2	2	4	0	6	2	8
Phlebotomist	1	1	2	1	1	2	0	6	2	8
Courier	1	1	2	1	1	2	0	6	2	8
Unit Clerk - ARMC Staff	1	1	2	1	1	2	0	6	2	8
IM - ARMC Staff	1	On-Call	1	1	On-Call	1	0	3	1	4
Case Manager/Social Worker Psychiatrist/Therapist	2	0	2	2	0 1	3	0	6 3	1	8
Security	2	2	4	4	4	8	0	12	4	16
Supply Clerk	1	1	2	1	1	2	0	6	2	8
Medical Records Clerk - ARMC Staff	1	0	1	2	0	2	0	3	1	4
Registration Staff - ARMC Staff	1	1	2	2	2	4	0	6	2	8
Staff Health Screener	1	1	2	1	1	2	0	6	2	8
TOTAL STAFF	34	29	63	59	50	109	0	189	63	252
COVID-19 Positive Patients							ACS 1 *	ACS 2	ACS 3	
Staff Needed Per 50 - 100 Patients for 12 Hour Shifts	Day Shift	Night Shift	Daily Total 1 - 50 Patients	Day Shift	Night Shift	Daily Total 51 - 100 Patients	335	160	40	535
Infectious Disease Specialist (On-Call)			1 - 50 Patients			1	1	1	1	3
Physicians	1	1	2	2	2	4	12	6	2	20
PA/NPs	1	1	2	2	2	4	12	6	2	20
Nursing Supervisor	1 7	1 7	2	1	1	20	12	6	2	20
RN/LVN/Paramedics (at least 3 RNs) BH RN	7	7	14	14 2	14 2	28	84	42	14	140 20
CNA/MA/EMTs	6	6	12	12	12	24	12 72	6 36	2 12	120
RTs	1	1	2	1	1	2	12	6	2	20
Logistics and support staff:			0				0	0	0	
Pharmacist	1	1	2	2	2	4	12	6	2	20
Pharmacy Tech (Runner)	2	2	4	4	4	8	24	12	4	40
Radiology Tech	1 1	1	2	2	1 2	2	12	6	2	20
Housekeeping Phlebotomist	1 1	1	2	2	2	4	12 12	6	2	20
Courier	1	1	2	1	1	2	12	6	2	20
Unit Clerk - ARMC Staff	1	1	2	1	1	2	12	6	2	20
IM - ARMC Staff	1	On-Call	1	1	On-Call	1	6	3	1	10
Case Manager/Social Worker	2	0	2	4	0	4	12	6	2	20
Psychiatrist/Therapist	1	1	2	2	1	3	12	6	2	20
Security Supply Clerk	2	2	2	1	1	8	24	12	4	40
Supply Clerk Medical Records Clerk - ARMC Staff	1 1	0	1	2	0	2	12 6	6 3	2 1	20 10
Registration Staff - ARMC Staff	1	1	2	2	2	4	12	6	2	20
	_									20
Staff Health Screener	1	1	2	1	1	2	12	6	2	
Staff Health Screener  TOTAL STAFF	36	32	2 69	1 64	56	121	12 409	6 205	2 69	683

TOTAL DAILY STAFF NEEDED	195	340	787	520	132	1439
				TOTAL PATIENT CAPACITY		1177

## ATTESTATION PLAN ATTACHMENT 7: SAN BERNARDINO COUNTY COVID-19 CONTAINMENT PLAN





#### San Bernardino County COVID-19 Containment Plan

Draft, revised May 21, 2020

San Bernardino County (SBC) has drafted a framework from which the final plan will be developed. While some aspects of the plan have been included in the local variance attestation document, this plan will further address the following areas in partnership with the various organizations listed:

#### **Testing**

- Stakeholders that will be involved in the planning process:
  - San Bernardino County Department of Public Health (DPH) Clinics and Health Centers throughout the county
  - San Bernardino County First Responders Office of Emergency Services/Fire/Law Enforcement/EMS
  - San Bernardino County Area Businesses, Colleges and Universities
  - o All San Bernardino County Hospitals and Skilled Nursing Facilities
  - All San Bernardino County Area Laboratories
  - o All Cities within San Bernardino County
  - Military and Tribal Entities within San Bernardino County
  - Federal, State and County Correctional Facilities
  - Infection Control Practitioners

#### **Contact Tracing**

- Stakeholders that will be involved in the planning process:
  - o San Bernardino County DPH Communicable Disease Section
  - o San Bernardino County Human Resource and Purchasing Departments
  - San Bernardino County MHOAC

#### **Living and Working in Congregate Settings**

- Stakeholders that will be involved in the planning process:
  - o San Bernardino County DPH
  - o Arrowhead Regional Medical Center
  - o San Bernardino County Department of Behavioral Health
  - San Bernardino County Department of Aging and Adult Services
  - San Bernardino County Children and Family Services
  - San Bernardino County Office of Emergency Services
  - San Bernardino County Homeless Partnership
  - San Bernardino County Sheriff and Local Law Enforcement Agencies
  - All Cities within San Bernardino County
  - California Department of Public Health Licensing and Certification San Bernardino District Office



#### **Protecting the Vulnerable**

- Stakeholders that will be involved in the planning process:
  - San Bernardino County DPH
  - San Bernardino County Department of Behavioral Health
  - San Bernardino County Department of Aging and Adult Service
  - o San Bernardino County Children and Family Services
  - Charitable Organizations within San Bernardino County
  - San Bernardino County Interagency Council on Homelessness
  - San Bernardino County Sheriff's Homeless Outreach Proactive Enforcement (HOPE) team

#### **Acute Care Surge**

- Stakeholders that will be involved in the planning process:
  - San Bernardino County DPH
  - o All San Bernardino County Hospitals and Skilled Nursing Facilities
  - All San Bernardino County Area Laboratories
  - Infection Control Practitioners

#### **Essential Workers**

- Stakeholders that will be involved in the planning process:
  - o San Bernardino County DPH
  - San Bernardino County Economic Development Agency
  - San Bernardino County Area Chamber of Commerce
  - o San Bernardino County Area Businesses

Our COVID-19 Containment Plan will address the following questions for each of the key areas:

#### **Testing**

- Is there a plan to increase testing to the recommended daily capacity of 2 per 1000 residents?
- Is the average percentage of positive tests over the past 7 days <8% and stable or declining?
- Have specimen collection locations been identified that ensure access for all residents?
- Have contracts/relationships been established with specimen processing labs?
- Is there a plan for community surveillance?



#### **Contact Tracing**

- How many staff are currently trained and available to do contact tracing?
- Are these staff reflective of community racial, ethnic and linguistic diversity?
- Is there a plan to expand contact tracing staff to the recommended levels to accommodate a three-fold increase in COVID-19 cases, presuming that each case has ten close contacts?
- Is there a plan for supportive isolation for low income individuals who may not have a safe way to isolate or who may have significant economic challenges as a result of isolation?

#### **Living and Working in Congregate Settings**

- How many congregate care facilities, of what types, are in the county?
- How many correctional facilities, of what size, are in the county?
- How many homelessness shelters are in the county and what is their capacity?
- What is the COVID-19 case rate at each of these facilities?
- Is there a plan to track and notify local public health of COVID-19 case rate within local correctional facilities, and to notify any receiving facilities upon the transfer of individuals?
- Do facilities have the ability to adequately and safely isolate COVID-19 positive individuals?
- Do facilities have the ability to safely quarantine individuals who have been exposed?
- Is there sufficient testing capacity to conduct a thorough outbreak investigation at each of these facilities?
- Do long-term care facilities have sufficient PPE for staff, and do these facilities have access to suppliers for ongoing PPE needs?
- Do facilities have policies and protocols to appropriately train the workforce in infection prevention and control procedures?
- Does the workforce have access to locations to safely isolate?
- Do these facilities (particularly skilled nursing facilities) have access to staffing agencies if and when staff shortages related to COVID-19 occur?

#### **Protecting the Vulnerable**

- Do resources and interventions intentionally address inequities within these populations being prioritized (i.e. deployment of PPE, testing, etc.)?
- Are older Californians, people with disabilities, and people with underlying health conditions at greater risk of serious illness, who are living in their own homes, supported so they can continue appropriate physical distancing and maintain wellbeing (i.e. food supports, telehealth, social connections, in home services, etc.)?



#### **Acute Care Surge**

- Is there daily tracking of hospital capacity including COVID-19 cases, hospital census, ICU census, ventilator availability, staffing and surge capacity?
- Are hospitals relying on county MHOAC for PPE, or are supply chains sufficient?
- Are hospitals testing all patients prior to admission to the hospital?
- Do hospitals have a plan for tracking and addressing occupational exposure?

#### **Essential Workers**

- How many essential workplaces are in the county?
- What guidance have you provided to your essential workplaces to ensure employees and customers are safe in accordance with state/county guidance for modifications?
- Do essential workplaces have access to key supplies like hand sanitizer, disinfectant and cleaning supplies, as well as relevant protective equipment?
- Is there a testing plan for essential workers who are sick or symptomatic?
- Is there a plan for supportive quarantine/isolation for essential workers?

## SAN BERNARDINO COUNTY READINESS AND REOPENING PLAN



# SAN BERNARDINO COUNTY READINESS AND REOPENING PLAN



ADOPTED ON MAY 7, 2020

MODIFIED ON MAY 22, 2020

**County of San Bernardino** 

sbcounty.gov | sbcovid19.gov

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#### **Project Collaboration**

#### San Bernardino County Board of Supervisors

Curt Hagman, Chairman, Fourth District Robert A. Lovingood, First District Dawn Rowe, Third District Josie Gonzales, Vice Chair, Fifth District Janice Rutherford, Second District

#### **COVID Taskforce**

Gary McBride, Chief Executive Officer John McMahon, Sheriff Leonard X. Hernandez, Chief Operating Officer Michelle Blakemore, County Counsel William Gilbert, ARMC Administrator Penny Alexander-Kelley, Chief Assistant **County Counsel** Josh Candelaria, Director of Governmental and Legislative Affairs Tom Lynch, EMS Administrator David Wert, Public Information Officer Matthew Erickson, Chief Financial Officer Diana Alexander, Deputy Executive Officer Valerie Clay, Deputy Executive Officer Dena Fuentes, Deputy Executive Officer Robert Saldana, Deputy Executive Officer Luther Snoke, Deputy Executive Officer Kelly Welty, Deputy Executive Officer Bob Windle, Labor Relations Chief Soua Vang, Interim Director Economic Development

LeAnna Williams, Director of Risk Management Daniel Munoz, Emergency Services Manager Michael Ramirez, Supervisor Emergency Services Officer Dan Munsey, Fire Chief Diane Rundles, Human Resources Director Shannon Dicus, Undersheriff Lana Tomlin, Assistant Sheriff Robert Wickum, Assistant Sheriff Carrie Gilbreth, Managing Partner, **Westbound Communications** Christopher Perez, Partner, Westbound Communications Patrick Scalzitti, Community Services Group Operation and Finance Chief CaSonya Thomas, Assistant Executive Officer, **Human Services** Trudy Raymundo, Director of Public Health Corwin Porter, Assistant Director of Public Health Sandy Harmsen, Interim Director, Workforce

#### **Project Team**

Justine Rodriguez, Public Relations & Marketing ARMC Public Information Officer Ginger Roosa, Principal Administrative Analyst Pamela Williams, Principal Administrative Analyst Andrew Goldfrach, FACHE, COO ARMC Maral Hernandez, Government and Legislative Affairs Analyst Kristina King, Executive Administrative Assistant Ken Johnston, Quality and Compliance Officer

Development

#### Medical and Public Health Team

Dr. Erin Gustafson, MD, Acting County Health Officer
Dr. Rodney Borger, MD, FACEP, Chairman, Emergency Medicine, ARMC
Troy W. Pennington DO, MS, FAAEM, Diplomate of EMS, EMS Fellowship Director, ARMC
Associate Clinical Professor of Emergency Medicine
Harris Koenig, Hospital Advisor
Sharon Wang, DO, MSHPE, Infectious Disease, ARMC

#### **City Mayors and Managers**

City of Adelanto; Mayor Gabriel Reyes; City Manager Jessie Flores Town of Apple Valley; Mayor Scott Nassif; Town Manager Doug Robertson City of Barstow; Mayor Julie Hackbarth-McIntyre; City Manager Nikki Salas City of Big Bear Lake; Mayor Rick Herrick; City Manager Frank Rush City of Chino; Mayor Eunice Ulloa; City Manager Matt Ballantyne City of Chino Hills; Mayor Art Bennett; City Manager Benjamin Montgomery City of Colton; Mayor Frank Navarro; City Manager William Smith City of Fontana; Mayor Acquanetta Warren; City Manager Mark Denny City of Grand Terrace; Mayor Darcy McNaboe; City Manager G. Harold Duffey City of Hesperia; Mayor Larry Bird; City Manager Nils Bentsen City of Highland; Mayor Larry McCallon; City Manager Joe Hughes City of Loma Linda; Mayor Phill Dupper; City Manager T. Jarb Thaipejr City of Montclair; Mayor Javier John Dutrey; City Manager Edward Starr City of Needles; Mayor Jeff Williams; City Manager Rick Daniels City of Ontario; Mayor Paul Leon; City Manager Scott Ochoa City of Rancho Cucamonga; Mayor L. Dennis Michael; City Manager John Gillison City of Redlands; Mayor Paul Foster; City Manager Charles Duggan, Jr. City of Rialto; Mayor Deborah Robertson; City Manager Rod Foster City of San Bernardino; Mayor John Valdivia; City Manager Teri Ledoux City of Twentynine Palms; Mayor Joel Klink; City Manager Frank Luckino City of Upland; Mayor Debbie Stone; City Manager Rosemary Hoerning City of Victorville; Mayor Gloria Garcia; City Manager Keith Metzler City of Yucaipa; Mayor David Avila; City Manager Ray Casey Town of Yucca Valley; Mayor Jeff Drozd; Town Manager Curtis Yakimow

#### Countywide Vision Statement



We envision a complete county that capitalizes on the diversity of its people, its geography, and its economy to create a broad range of choices for its residents in how they live, work, and play.

We envision a vibrant economy with a skilled workforce that attracts employers who seize the opportunities presented by the county's unique advantages and provide the jobs that create countywide prosperity.

We envision a sustainable system of high-quality education, community health, public safety, housing, retail, recreation, arts and culture, and infrastructure, in which development complements our natural resources and environment.

We envision a model community, which is governed in an open and ethical manner, where great ideas are replicated and brought to scale, and all sectors work collaboratively to reach shared goals.

From our valleys, across our mountains, and into our deserts, we envision a county that is a destination for visitors and a home for anyone seeking a sense of community and the best life has to offer.

## Glossary

ACS	Alternative Care Facility
ARMC	Arrowhead Regional Medical Center
CDC	Center for Disease Control
COVID-19	SARS-CoV-2 virus which causes COVID-19 Illness
DAAS	Department of Aging and Adult Services
DPH	Department of Public Health
ESRI	Environmental Systems Research Institute
FEMA	Federal Emergency Management Agency
FTE	Full Time Equivalent
ICEMA	Inland Counties Emergency Medical Agency
ICU	Intensive Care Unit
IEHP	Inland Empire Health Plan
IHME	Institute for Health Metrics and Evaluation
IRS	Internal Revenue Service
JPA	Joint Powers Agreement
PA	Physician Assistant
PCR	Polymerase Chain Reaction; technique to take trace amounts of DNA
	and use them (amplify) to detect or identify disease
PPE	Personal Protective Equipment
PUI	Persons Under Investigation
SNF	Skilled Nursing Facility
SO+S	Skilled Nursing Facility Outreach and Support Taskforce
WARN	Worker Adjustment And Retraining Notification

#### **Executive Summary**

San Bernardino County is a County of Action and a County of Vision.

We have faced the COVID-19 pandemic head on. In tandem with direction and guidance received from the State of California and Governor Newsom, as well as through leveraging of local expertise and data, San Bernardino County is confident in our ability to support our residents, businesses, visitors, and employees as we join the world in the battle against COVID-19.

Our Countywide Vision demonstrates that we are forward-looking. We leverage our unique characteristics to maximize the advantages they offer to our communities. We are balanced in our approach, understanding that anything done in isolation puts everything else out of balance. We are transparent and ethical, and strive to allow great ideas and collaboration to grow and thrive. We want the best that life has to offer for our residents and investors. With those values guiding us, it is with this mindset that our Readiness Plan was developed.

In our plan, you will find five main components detailed that demonstrate our ability, our creativity, our strategic and data-driven mentality, and our commitment to collaborate with all knowledgeable sectors to tackle this crisis and prevail.

These five components are:

- Our focus on *Public Health and Safety* as we move to reopen
- Metrics, Measures, Strategies, and Outcomes
- The COVID Recovery Coalition
- The San Bernardino COVID Compliant Business Partnership Program
- Our Ongoing Monitoring Strategy

#### Proceed with Purpose, Proceed with Caution

Public safety is paramount. We will not put our residents at undue risk, neither physically nor financially. We will balance our varied needs to advance our economy and stop the spread of this virus, and we will create an environment where commitment to compliance with local orders is embraced by our residents.

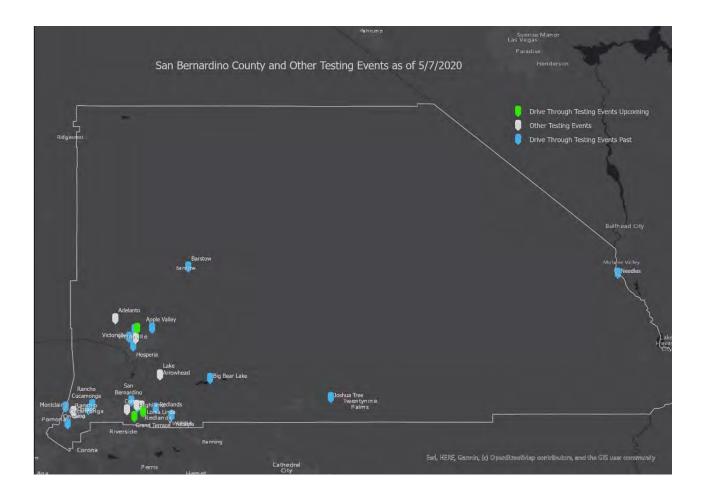
Using ARMC hospitalization metrics as a measuring device, and sharing a similar staged approach as the State, we can proceed with moving through Stages 2a and 2b at an accelerated pace. As we strategically establish and monitor possible warning signs, indicated as Yellow and Red level triggers, we will responsibly ensure we reopen our economy by keeping a finger on the pulse of our primary hospital's ICU utilization, overall census, and other metrics.

#### Metrics, Measures, Strategies, and Outcomes

We will use data to guide us. As the State has indicated the release of criteria for counties to track and achieve various key data elements, we will focus our efforts to achieve results that align our metrics to meet and exceed those thresholds to the greatest extent feasible.

Since the dawn of this pandemic, County agencies and personnel have worked tirelessly to address the myriad challenges posed by this crisis and protect the public.

- We've tested
  - Over 26,000 tests conducted to date
- We've acquired
  - Significant PPE inventories and access
  - Continued to increase our ventilator counts and capacity
- We've planned
  - Hospital surge capacity has been increased
  - Alternative Care Sites have been set up
- We've implemented
  - o Project Roomkey and Great Plates in place to support our at-risk populations
- We've adapted
  - SNF Task Force created to coordinated with Skilled Nursing Facilities
  - Developed modified Emergency Medical Services (EMS) response plans
  - Developed EMS field treatment sites to manage high numbers of patients



We are committed to continuing these practices as well. In order to ensure the impacts of this virus remain controlled within the County, we intend to continue these efforts to the greatest extent feasible.

#### **COVID Recovery Coalition**

As a County government, we are utilizing the direct experience that our cities, businesses, and organizations have gained in dealing with the pandemic in their various sectors. The County Board of Supervisors engaged various government, business, and organizational leaders from throughout the County to participate in the San Bernardino County COVID Recovery Coalition.

Coalition participants have committed to dialoguing with the County leadership as to their experiences, their ideas, their failures, and, most importantly, their successes in adapting their practices to best deal with the COVID pandemic. This is a dynamic process, with some discussions having just commenced while others are ongoing.

The Sectors covered include:

- Government
- Retail
- Hospitality
- Faith-Based
- Manufacturing
- Tourism
- Healthcare
- Education
- Logistics

This Coalition is sharing best practices with both the County and with each other, which are then being used to educate and empower businesses and organizations across the entire County.

COVID-Compliant Business Partnership Program

During these difficult times, the County is committed to supporting our small businesses financially through our COVID-Compliant Business Partnership Program.

Small businesses are the backbone of San Bernardino County. Data shows that we have over 20,000

This Business Partner is

COVID
COMPLIANT

This business has agreed to require:
Face Coverings
Physical Distancing
Frequent Hand Washing

Frequent Hand Washing

If you believe this facility is not in compliance, please call the COVID-19 hotline at 909-387-3911

COVID-19 Response
sbcovid19.com 909.387.3911

businesses with 100 employees or less within our borders. Our residents rely on the products and services that the businesses deliver. The employees of those businesses rely on the income and stability their employers provide. The business owners have their own blood, sweat, and tears invested into these businesses, and their livelihoods and families count on their continued success to remain solvent.

The County has committed \$30M in direct financial support to businesses operating within the County who have 1-100 employees. Each eligible business can receive up to \$2,500 to help get them back on their feet and offset some of the costs incurred as a result of the COVID pandemic. For those who do not meet the eligibility requirements to receive funding, they can still become a partner and participate in the program.

Whether the funding is used for PPE, sanitizing supplies, social distance floor markings, messaging, etc., it's our commitment to our small businesses. In exchange, we require their

Commitment to Compliance. As a COVID-Compliant Business Partner, small businesses will commit to following the State and Local Health Orders and safety guidance. Accountability will be a part of this program, so complaints of non-compliance will be reviewed, monitored and followed up on.

Additionally, through feedback received from the COVID Recovery Coalition, businesses have indicated issues with acquiring the needed PPE for their operations. By becoming a COVID-Compliant Business Partner, businesses will benefit from the County's buying power by giving them the opportunity to obtain PPE from the County at County cost.

#### **Ongoing Monitoring Strategy**

We understand that a move to Phase 2 and beyond with reopening of portions of our economy does not mean our foot comes off the gas by way of safety measures. In fact, monitoring, testing, contact tracing, and other means of measuring the current impact of the virus on our County must increase further so we can remain agile in the event of increased transmission.

A comprehensive approach has been established by the County of San Bernardino to monitor the presence of COVID-19 within the community; as well as identify threshold levels to activate a response if needed. Surveillance will continue to ensure metrics and data support our efforts to control transmission as we gradually lift restrictions within our County.

#### Public Safety and Reopening Strategy

#### Proceed with Purpose, Proceed with Caution

This Readiness and Recovery Plan is designed to provide the foundation for San Bernardino County residents, businesses, and organizations to reopen in a phased manner with a priority on public health and safety. It provides a framework for coordination of response and recovery efforts within the County in coordination with our local hospitals, state and local governments, regional business partners, and highly talented staff.

Our plan points to hospitalization metrics that support our ability to begin to loosen the closures of businesses in a responsible manner. It also provides thresholds and triggers by which we would know to pause, or even pullback in our reopenings in order to best protect the public against the increased transmission of the virus.

#### Background

Due to the COVID-19 pandemic, California Governor Gavin Newsom issued the "Stay-at-Home" Order (Executive Order N-33-20) on March 19, 2020, mandating that all Californians "stay home or at their place of residence," until further notice, except for limited activities with exceptions for "essential critical infrastructure workers." After almost two months of an active "Stay-at-Home" order, Governor Newsom announced that on May 8, 2020, the State would begin progression into Stage 2 of reopening and recovery.

Our Readiness and Recovery Plan accomplishes a number of things:

- 1. Classifies Workplace Risk
- 2. Places Workplaces into Stages
- 3. Provides Warning Thresholds by which the County may consider tightening restrictions

The State has moved into Stage 2 based on the State's progress in fighting COVID-19 in a number of categories, such as stabilized hospitalization and ICU numbers and acquiring PPE. In San Bernardino County, combined COVID positive and suspected case numbers have been decreasing recently, and COVID positive cases were relatively flat during the month of April 2020, indicating a flattening of the curve. Hospitalizations and ICU utilization have been below projections during this same time period.

The County has also adopted a number of additional measures to fight and manage COVID-19 including testing, contact tracing, the creation of a Skilled Nursing Facility Task Force, and more, which has assisted in flattening the curve. Most importantly, this shows that our community has done its part to be safe during this time and our efforts have made a significant difference. If we stay the course and keep similar safety measures in place, we will not only be able to phase in our re-openings, but we will also be able to stay open.

With rigorous testing and our community's compliance with safety measures, including physical distancing and the wearing of face coverings, we are confident the County can move in a direction that supports the safety of our residents while allowing our economy to rebuild. With this Readiness and Recovery Plan guiding us, San Bernardino County is ready to reopen, and stay open by ensuring the health and safety of our residents and visitors.

#### Our Hospitals are Well-Equipped and Ready

In preparation for moving through Stage 2, the below information can be used to assess regional variance criteria.

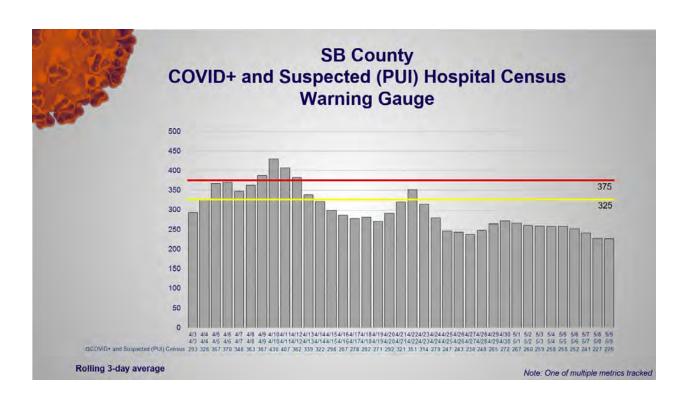
- Protection of Stage 1 Essential Workers: Testing and PPE
  - Testing Capacity ARMC has been testing patients in the hospital (emergency and in-patient) along with providing community drive-through testing since early April. In late-April, ARMC started conducting serology testing in conjunction with PCR testing for epidemiologic purposes
    - ARMC's goal is to provide testing to 100% of admissions for both the hospital and behavioral health units as well as elective surgeries and maternity. Based on May admissions data to date, that would total an average of 84 tests per day. Due to test kit availability to date, ARMC has been only testing patients that meet clinical criteria, which averages 32 tests per day. Currently, ARMC has the capacity to do inhouse testing up to 45 tests per day. With expanded capacity of test kits, ARMC expects our testing capacity to grow for hospital-based operations to meet our goal of an average of 84 tests per day
    - Community testing at ARMC continues Monday Friday from 8 a.m. 4 p.m., which has the capacity for 96 tests per day. Due to no-shows, the drive through clinic operations has seen an average of 79 tests per day. ARMC continues to evaluate the no-show rate and overbook appointments to maximize capacity to the 96 tests per day. If test kits become routinely available, ARMC will look to expand drive-through operations doubling the capacity to 192 tests per day
    - ARMC's testing is part of the overall county testing goal of 1.5 tests per 1,000 residents. With 2.17 million people, that is 3,255 tests per day
  - PPE ARMC currently has more than a 14-day supply and a weekly inventory is taking place to keep track so the buyers can focus on the most critical items. In addition, ARMC has contracts in place to re-purpose the N95 masks and the isolation gowns

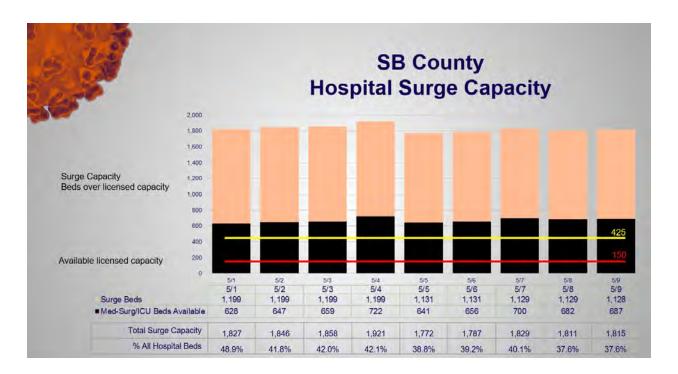
#### **Hospital Warning Alert System**

As we look to move forward through Stage 2 of reopenings, the County has established a warning system to use to objectively monitor a number of key performance indicators and thresholds/triggers in the event that the reopenings create an increase in transmission of the virus resulting in noted impacts to the hospitals in the following areas.

- Triggers for adjusting modifications and hospital capacity at ARMC There are two levels of alerts:
  - Yellow Alert This warning level alerts the ARMC and the Public Health team that there is an increase in COVID-19 and suspected PUI census in hospitals
  - o Triggers:
    - The daily number of COVID positive and suspected PUI patients in hospitals increases by 75 in a 7-day period (not to include an institutional outbreak; i.e. prison or nursing home)
    - The daily number of COVID positive and suspected PUI patients exceeds 325
    - Overall Hospital ICU Utilization Exceeds 85% and either of the first two points are evident
      - the rate of hospital census growth, or
      - the absolute hospital census
    - Other metrics such as ventilator availability, hospital surge capacity availability are deemed to create a warning alert
  - Red Alert A level of high sensitivity requiring recommendations for mitigating actions such as slowing, stopping, or reversing opening activities and/or opening of Alternative Care Sites
  - o Triggers:
    - A consistent trend of increased hospital COVID-19 positive and suspected PUI census over a 14-day period that exceeds 375
    - The daily number of COVID positive and suspected PUI patients exceeds 375
    - Overall, ICU Utilization Exceeds 90% and either of the first two points are evident
      - the rate of hospital census growth, or
      - the absolute hospital census
    - Hospitals are activating Surge Plans
    - Other metrics such as ventilator availability, hospital surge capacity availability are deemed to create a Red Alert

- The warning system outlined above will be considered in making decisions to start preparations and, if needed, implement the Alternative Care Site surge capacity
- Lastly, COVID-19 is a novel virus and its presentation has not been seen in more than 100 years. The world's knowledge of this virus is changing almost daily. For this reason, the warning indicators set forth above may change from time to time - either as to the elements themselves or the numeric values within each element
- INDICATORS: The data informing these levels is monitored daily by ARMC. When
  critical values for these metrics are exceeded at the Yellow Level, ARMC and Public
  Health leadership will convene and monitor daily until the situation improves. The
  County Command Center will be notified. When Red Level indicators are breached,
  the San Bernardino County Board of Supervisors and CAO's office will be alerted
  immediately





#### **Vulnerable Populations**

Through the Skilled Nursing Facility Outreach + Support Team (SO+S), San Bernardino County Department of Public Health – in partnership with Arrowhead Regional Medical Center and the Department of Behavioral Health provides expertise and training for those working with vulnerable populations. The SO+S Teams have visited all SNFs with 25 or more beds. The SO+S team is a high-alert team and adjusts the visit schedule based on facility's needs. The SO+S activates to vulnerable populations to provide Personal Protective Equipment (PPE); conduct training on appropriate donning and doffing of PPE; provide information on COVID-19 and lessons about containment measures; provide information on the process for resource ordering, and to Assess supply chain and operational needs.

#### Low Risk First

The County joins the State in moving away from an essential/non-essential categorization of workplaces and focuses instead on low risk/high risk workplaces. This change allows for an evaluation of workplace conditions for each individual workplace type and groups them into low, medium, and high risk categories. These groupings are based on the potential for transmission depending on the products and services provided, the method of delivery and engagement with customers, the length of time a customer is on site, and the ability to clean and disinfect the workplace.

Three evaluation criteria were chosen based on their relative impact to potential transmission:

#### Contact Risk – 50% score weighting

- High Likelihood of customers to make physical contact with another non-family member person or severe lack of ability to social distance
- Med Social Distancing is not likely to be maintained at all times
- Low No physical contact with others and social distancing should be able to be maintained

#### Duration Risk – 30% score weighting

- High Likely to be in location for more than 2 hours
- Med Likely to be in location for more than 30 mins. but less than 2 hours
- Low Likely to be in location for less than 30 mins.

#### Disinfection Risk – 20% score weighting

- High Difficult or impossible to keep workplace sanitized and disinfected
- Med With effort the workplace can be sanitized and disinfected
- Low Little effort to keep workplace sanitized and disinfected or part of routine business practices already in place

#### The following table shows the risk categorization for each workplace or activity:

Workplace Category	Overall Risk Level	Contact Risk	Duration Risk	Disinfection Risk
Healthcare				
Hospital/Urgent Care	HIGH	HIGH	HIGH	MED
Skilled Nursing Facilities	HIGH	HIGH	HIGH	MED
Assisted Living Facilities	HIGH	HIGH	HIGH	MED
Home Health Care	HIGH	HIGH	MED	HIGH
Optometry	MED	HIGH	MED	LOW
Dental Facilities	MED	HIGH	MED	LOW
Elective Outpatient Facilities	MED	HIGH	MED	LOW
Other Outpatient Facilities	HIGH	HIGH	MED	MED
Manufacturing				
Manufacturers	MED	MED	MED	MED
Transportation & Warehousing				
Delivery Services	LOW	LOW	LOW	HIGH
Shipment Providers	LOW	LOW	LOW	HIGH
General Warehouse	MED	MED	MED	HIGH
Ride Sharing Companies	MED	MED	MED	MED
Airports	HIGH	HIGH	HIGH	HIGH
Busing Services	HIGH	HIGH	MED	HIGH
Retail				
Clothing Stores	MED	MED	MED	MED
Grocery Stores	MED	MED	MED	HIGH
Auto Centers	MED	MED	MED	HIGH
Hardware Stores	MED	MED	MED	MED
Electronic/Technology Stores	MED	MED	MED	MED
Other Retail Sales	MED	MED	MED	MED
Hospitality and Entertainment				
Hotels and Motels	MED	MED	HIGH	MED
Short Term Rentals	MED	MED	HIGH	MED
Sporting Events	HIGH	HIGH	HIGH	HIGH
Golf Courses	LOW	LOW	HIGH	LOW
Theaters	HIGH	HIGH	HIGH	HIGH
Ski Resorts	MED	LOW	HIGH	HIGH
Grooming Salons	MED	HIGH	MED	LOW
Tattoo and Massage Parlors	MED	HIGH	MED	LOW
Zoos/Animal Exhibits	MED	LOW	HIGH	MED
Fitness Centers	HIGH	HIGH	MED	HIGH
Pool/Aquatic Facilities	HIGH	HIGH	MED	HIGH
Casinos	HIGH	HIGH	HIGH	HIGH
Restaurants	MED	MED	MED	MED
Bars	HIGH	HIGH	MED	MED
Catering Facilities	LOW	LOW	MED	MED
Adult Entertainment	HIGH	HIGH	MED	HIGH
Car Washes	LOW	LOW	LOW	MED
Dog Groomers	LOW	LOW	LOW	MED
Gaming Facilities	HIGH	HIGH	HIGH	HIGH
Faith Based				
Faith Based Facilities	MED	MED	MED	MED
Spiritual Rehabilitation Centers	HIGH	HIGH	HIGH	MED
Wedding Ceremonies	MED	MED	MED	MED
Funerals/Graveside Services	LOW	LOW	MEd	MED
Education				
Day Care	HIGH	HIGH	HIGH	HIGH
Preschool Centers	HIGH	HIGH	HIGH	HIGH
Elementary Schools	HIGH	HIGH	HIGH	HIGH
Junior High Schools	HIGH	HIGH	HIGH	HIGH
High Schools	HIGH	HIGH	HIGH	HIGH
College Campuses/Universities	HIGH	MED	HIGH	HIGH
After School Activities (On Campus)	HIGH	HIGH	HIGH	MED
Libraries	MED	MED	MED	HIGH
Museums	MED	MED	HIGH	MED
Bookstores	MED	MED	MED	HIGH

**County of San Bernardino** 

#### Reopening Plan

#### Staged Approach

Our plan is to follow the State's phased approach moving forward, while exercising any discretion allowed to counties, and to our County specifically, based on the solid hospitalization data demonstrated.

A total of Four Stages exist, with the second Stage being broken into "a" and "b" sections. As the County begins to move through these sections, the warning indicators, as discussed in the sections prior, will be closely monitored for adverse reactions to this effort.

#### Stage 1 – Support and Preparedness

The County has successfully navigated Stage 1, building a strong foundation of Support and Preparedness on which to move forward. The County has a robust essential workforce in place, and we are ready and able to support our economy and residents as we proceed into the next stages.

This is a marathon and not a sprint and we will behave in such a manner, ensuring we check the appropriate boxes and have solid outcomes before we move to future stages.

Stage 2a – Retail (with modifications), Manufacturing, and Warehouses

Stage 2a reopening is effective May 8, 2020, and includes the following workplaces that may reopen:

- Retail
  - Retail stores can open with curbside pickup
    - Customers are not to enter store
    - Staff will bring items to customers who wait in their vehicles
    - Face coverings, and social distancing should be utilized to greatest extend possible
- Manufacturing
- Warehouses

This is in addition to a number of workplaces and businesses that are already allowed to be opened, such as:

- Healthcare
  - Hospital/Urgent Care, Skilled Nursing Facilities, Assisted Living Facilities, Home Health Care, Optometrists, Dental Facilities, Elective Outpatient Facilities and Other Outpatient Facilities

- Transportation & Warehousing
  - o Delivery Services, Shipment Providers, Airports and Busing Services
- Retail
  - Grocery Stores, Book Stores, Auto Centers, Hardware Stores, Electronics and Technology Stores
- Hospitality and Entertainment
  - o Golf Courses and Dog Groomers
  - Campgrounds, with exception of Group Camps

#### Stage 2b – In-Store Retail and Dine-In Restaurants with modifications

Stage 2b reopening will be at a date to be determined by the County Board of Supervisors and is focused on low- and medium-risk businesses and activities. All businesses will be highly encouraged to become a COVID Compliant Business Partner and follow the guidelines set forth. Though these will continue to be refined based on guidance and direction provided by the State and through direction provided by the Board of Supervisors, the listing of these businesses and activities include:

- Retail
  - In store with modifications
    - Limit to 50% occupancy
    - Create a safe environment for all with frequent reminders on physical distancing and hygiene
    - Monitor employees for symptoms of COVID
    - Customers and employees wear face coverings
    - Consider the installation of physical protective barriers where physical distancing may not be achievable
    - Use of floor markings to maintain physical distancing in lines
    - Cleaning of carts and other high touch surfaces between uses, including restrooms to the greatest extent possible
- Hospitality and Entertainment
  - Short Term Rentals
    - Rental sanitized after every stay
    - Immediate family only
    - Installation of signage reminding guests about physical distancing and local County safety requirements
  - Restaurants
    - Outdoor dining at capacity, and indoor dining at safe physical distance
    - Create a safe environment for all with frequent reminders on physical distancing and hygiene
    - Use of floor markings to maintain physical distancing in lines
  - Catering Facilities

#### Stage 3 – Medium Risk

Stage 3 reopening will continue to be refined, as will Stage 2, as continued guidance and direction is released by the State; however, the County currently sees these as medium-risk businesses and activities. As we proceed into this stage, more clarity will be provided surrounding specific business functions and recommendations for action. For planning purposes, the County is considering Stage 3 reopening to include examples such as:

- Grooming Salons
  - Both staff and customers wear face coverings
  - Consider installing barriers between employees and customers where physical distancing cannot be achieved
  - Staff wash hands between every customer
  - Stations fully sanitized between every customer
  - Create a safe environment for all with frequent reminders on physical distancing and hygiene
- Tattoo Parlors
  - Both staff and customers wear face coverings
  - Staff wear gloves and also must wash hands between every customer
  - Stations fully sanitized between every customer
  - Create a safe environment for all with frequent reminders on physical distancing and hygiene
- Zoos/Animal Exhibits/Museums
  - Create a safe environment for all with frequent reminders on physical distancing and hygiene
  - Use of floor markings to maintain physical distancing in lines
- Transportation & Warehousing
  - Ride Sharing Companies
- Hospitality and Entertainment
  - Hotels and Motels
  - Sporting Events, with no in-person audiences
  - Theaters
  - Ski Resorts
  - Conference Centers and Retreats
  - Fitness Centers
  - Pool/Aquatic Facilities
  - Casinos
  - Bars
  - Adult Entertainment
  - Gaming Facilities
- Education
  - Preschool Centers

- Elementary Schools
- Junior High Schools
- o High Schools, including in person graduation ceremonies
- College Campuses/Universities
- After School Activities (On Campus)
- Faith Based
  - Faith-Based Facilities
    - Maintain safe social distancing
    - Both staff and visitors wear face coverings
    - Commonly touched items are not to be circulated and high touch surfaces should be sanitized after every gathering
  - Spiritual Rehabilitation Centers
  - Wedding Ceremonies
  - Funerals/Graveside Services
- Education
  - Libraries
    - Maintain safe social distancing
    - Both staff and visitors wear face coverings
    - High touch surfaces should be sanitized daily

#### Stage 4 – The New Normal

Stage 4 reopenings, the final stage, will also continue to be refined as ongoing guidance and direction is released by the State; however, the County currently sees these as the highest-risk businesses and activities. Examples of these include:

- Concert Venues
- Sporting Events with Live Audiences
- Other gatherings with limited or no modifications

#### County Regional Variation and Flexibility

San Bernardino County is the largest county in the contiguous United States with area covering over 20,000 square miles of land. There are 24 cities in the County and multiple unincorporated areas. The County is commonly divided into three regions:

- Valley: Containing the majority of the County's incorporated areas and the most populous region.
  - This region has the most confirmed COVID positive cases and deaths by region
- Desert: The County's largest region with the most vacant land. 231 cases as of May 5th

- Mountain: Primarily comprised of public lands owned and managed by federal and state agencies
  - o This region has the least confirmed COVID positive cases and deaths by region

Within each region are cities and unincorporated areas that highlight the uniqueness of each region. For example, the Mountain Region is home to Blue Jay, which is a small community, spread out across the mountain, which has 0 recorded COVID cases and 0 deaths.

Due to the vast differences in regions, and further, the differences between cities and unincorporated areas within each region, the County is taking a unique staged approach to reopening focused on safe reopenings.

#### Metrics, Measures, Strategies, and Outcomes

#### Overview

We will use data to guide us. As Governor Newsom has put into place requirements for counties to track and achieve various key data elements, we will abide by those requirements and ensure our metrics meet and exceed those thresholds.

#### **Testing Overview**

We have found that the more data points that come in through testing, the more accurate the model becomes. We have evaluated models on the Federal, State and Local levels. These models change regularly based on the fluidity of the incoming information. The national model (IHME / Washington) model was revised showing lower projections of incidence and mortality. Our local hospitals currently have capacity. The key to improving our data and modeling capabilities is to increase testing for a more accurate view of our situation.

We began nasopharyngeal PCR testing on March 10, 2020. Due to the limited availability of COVID-19 test kits and supplies, the county administered approximately 2,617 tests in March 2020 and 17,347 tests as of April 2020. With the increased availability of supply through commercial laboratories, the County's ability to expand testing throughout the county has increased by 563%.



#### Mass Testing Strategies

We have identified nine strategies for mass testing that we will be implementing in parallel:

Strategy 1: Mobile Drive-Through Specimen Collection sites

- Rotation of mobile testing sites throughout the county: large testing events can accommodate up to 650 appointments for each event or smaller events that are targeted to subpopulations
- These sites can be deployed to hot spot locations for increased testing needs
- These sites can be developed for a specialized response to vulnerable populations such as senior centers and other congregate facilities to target specific populations

in a smaller, more intimate environment. Public Health will involve Department of Aging and Adult Services to identify needs

- Multiple testing sites are planned for each supervisorial district
- Other target locations for vulnerable populations may include:
  - Places of worship, swap meets, food banks, and meal give away programs
  - Indian Health Services to serve Chemehuevi Indian Tribe, Fort Mojave Indian Tribe, Twenty-nine Palms Band of Mission Indians, Colorado River Indian Tribe, and San Manuel Band of Mission Indians. Public Health will collaborate with the Southern California Tribal Emergency Management Group to reach tribes in the County
  - Homeless Services Programs: Department of Public Health (DPH) will work with the Interagency Council on Homelessness and other homeless providers to offer testing at:
  - Shelters, and other agencies serving homeless populations to conduct outreach, education, and testing

Strategy 2: Stationary Drive-Through Specimen Collection sites.

- Routine operation at a specific site
- County is in the process of establishing two (2) stationary sites in each of the five County supervisorial districts to be operational five days a week
- Provides consistency for residents within each district for testing capabilities
- Scalable model that permits additional clinics based on needs/resources



#### Strategy 3: Medical Clinics

• Eight (8) County-operated medical clinics have the capacity to perform test services including PCR and serology during patient visits

Strategy 4: Arrowhead Regional Medical Center- Hospital based services

 Hospital utilizes in-house rapid PCR test in emergency department patients based on screening and clinical criteria/decision making

- Hospital utilizes in-house rapid PCR test for all admissions from outside facilities (hospital transfer and skilled nursing admissions, etc.)
- ARMC to utilize PCR testing with Labor and Delivery, GI Laboratory and elective surgeries as part of the plan to re-open surgical operations

#### Strategy 5: Skilled Nursing/Long-Term Care Facilities

Through the County's Skilled Nursing Facility Outreach Support (SO+S) team, a
comprehensive strategy has been developed for testing of both patients and
employees of the 150+ licensed care facilities, including skilled nursing, long-term
care, adult care, and other congregate facilities within the County as well as preemptive intervention through prospective surveillance of facilities not currently
experiencing outbreaks to ensure interventions can be made as early as possible

#### Strategy 6: First Responders

- First Responders will be serology tested throughout the San Bernardino County Unified Command System. The San Bernardino County Fire Protection District Incident Management Team (IMT) which consists of 20 + city/town fire agencies will work with the County Fire Department to test first responders with serology and/or PCR COVID-19 test swabs
- PCR testing will be completed, as needed based on the workflow designed by the Medical Director for the San Bernardino County Fire Protection District
- Correctional Facilities: Public Health will coordinate with each facility to provide testing supplies to test staff and inmates
  - County facilities- West Valley Detention Center (WVDC), and Central Detention Center (CDC)
  - Chino Institute for Men (CIM) and Chino Institute for Women (CIW)
- Numbers will be provided to the DPH on a regular basis

#### Strategy 7: General Acute Care Hospital (GACH) Employees (up to 27,000)

- Each hospital within the County will be requested to develop their own testing strategy that meets the needs of their workforce and provide those plans to DPH in the next 15 days
- DPH will institute a supplemental plan to meet the needs of hospital and healthcare employees by providing PCR testing supplies for each GACH for to up 10% of their "first receivers" (or 100 employees, whichever is higher), initially. DPH has First Receiver Mass Prophylaxis Standard Operating Guidelines (SOG)s per hospital that outline this allocation

- DPH will also inquire with each hospital on their desire and ability to implement serology testing for epidemiology purposes. DPH will collaborate with ICEMA to survey the hospitals to determine participation interest
- As specimens are submitted to DPH, additional kits will be supplied after the initial allotment until all workers are able to be tested
- DPH couriers will start delivering to GACHs in early May
- 10,000 PCR and 10,000 Serology kits will be allocated for this effort

#### Strategy 8: Other High Risk Employees and Public Sector staff

- Establish designated appointment windows at various drive through specimen collection sites within the five supervisorial districts to serve the following high risk employees: front line workers and public sector
- Special testing hours for public sector staff in order to re-open government services
- Court personnel will be will be offered designated testing times coordinated by DPH in anticipation of their opening to public services
- Support county efforts to make broad testing available to county employees
- Services may be offered at:
  - Special Public Health clinic hours including evenings and weekends
  - Government building locations such as DBH, ARMC Clinics
- Military personnel and families: the Department of Defense has provided testing supplies to the Robert E. Bush Twentynine Palms Naval Hospital. Testing numbers will be provided to DPH on a daily basis. Testing criteria is set by the Centers for Disease Control and Prevention. DPH is reaching out in May to other military facilities in the County

#### Strategy 9: Increase testing among the business sector, colleges, and universities

- Work with large businesses through their wellness centers (e.g. Stater Bros, Amazon, Costco, Sams, and other large scale employers) to encourage testing and offer support as needed
- Colleges and Universities: Public Health has MOUs with the following: California State
  University of San Bernardino (CSUSB), Crafton Hills Community College, Victor Valley
  Community College, and Copper Mountain College. DPH will work with higher
  education institutions to provide testing to their faculty and students

#### Partnership with CALOES for State Sponsored Testing

On April 20, 2020, San Bernardino County was recognized as one of fifteen counties identified by the State as a "testing desert" and eligible for three state-sponsored testing sites operated by the state procured vendor, OPTUMserve.

The first site, located at Victor Valley College in Victorville opened on May 5, 2020, and has the capacity to administer 132 PCR test per day up to a maximum of 264 test per day.

The second and third sites located at Victorville Activity Center and Adelanto Stadium respectfully, are scheduled to open on May 11, 2020. At maximum capacity, total combined tests administered at these two locations is 528 per day.

Testing Results as of May 11, 2020:

Countywide Summary Table by Location as of 05/11/2020

Location	Population	<b>Total Tests</b>	<b>Positive Cases</b>	Percent Positive
San Bernardino County	2,130,609	31,784	3,015	9%
Chino Area	98,829	1,530	367	24%
Yucaipa	54,472	879	186	21%
Montclair	48,273	304	43	14%
Ontario	177,706	1,829	246	13%
Colton Area	69,683	962	129	13%
Bloomington-Crestmore	23,745	325	42	13%
Fontana Area	241,380	2,735	350	13%
Upland	78,022	851	104	12%
Rialto Area	113,843	1,176	141	12%
Adelanto	35,463	340	38	11%
Highland	55,538	756	84	11%
Redlands Area	82,307	1,607	174	11%
Morongo	3,739	59	6	10%
Chino Hills	81,319	748	74	10%
Joshua Tree	10,105	152	15	10%
Loma Linda	25,408	504	49	10%
San Bernardino Area	231,560	4,122	385	9%
Rancho Cucamonga Area	177,283	1,666	141	8%
Victorville Area	142,528	1,499	119	8%
Hesperia Area	106,933	960	75	8%
Greater Lake Arrowhead	13,650	194	14	7%
Big Bear Lake Area	10,838	148	10	7%
Fort Irwin Area	9,264	30	2	7%
Phelan-Pinon Hills	22,962	135	9	7%
Yucca Valley	25,335	325	15	5%
Apple Valley	82,572	1,035	41	4%
Twentynine Palms Area	27,377	145	5	3%
Barstow Area	25,468	359	9	3%
Mt. Baldy Area	12,591	44	1	2%
Lucerne Valley	6,907	12		
Needles	5,011	0.0	-	
Other Locations	15.563			

## Increase in Testing Capacity

Full implementation of all eight testing strategies and in addition to the partnership with the state-sponsored testing, the optimum number of tests administered per week is 21,975.

Note: Attaining these figures is largely dependent upon the availability of test kits and specimen collection supplies.

				Expanded	Drive Through
Estimated Testing	PCR	Reoccuring Serology*	One-Time Serology	PCR	Reoccuring Serology*
Drive Through Clinics (DPH, CalOES, ARMC)	4,960	2,980 <sup>1</sup>		9,440	5,480
Medical Clinics	300	500			
SNF/LTC (Pending SO+S deployment)	200 <sup>2</sup>	200 <sup>2</sup>			
Hospital Based Testing (in-patient, emergency, etc)	377 <sup>3</sup>	182			
First Responders	1,880 <sup>4</sup>		2,350		
Hospital Employees	2,818 5		27,000		
Other High Risk Employees	2,000 <sup>6</sup>		8000		
Total	12,535	3,862	37,350		
Total with Expanded Drive Through				21,975	9,342

<sup>&</sup>lt;sup>1</sup> CalOES state testing is only PCR and does not include serology testing

#### Daily Testing (PCR & Serology)

	Current	<u>Planned</u>
Drive Through Clinics (DPH, CalOES) <sup>1</sup>	925	2,500
Medical Clinics	114	114
SNF/LTC (Pending SO+S deployment) <sup>2</sup>	57	57
Hospital Based Testing (in-patient, emergency, drive-through, employees) <sup>3</sup>	782	850
First Responders <sup>4</sup>	456	1,000
Other High Risk Employees		1,428
Total	2,334	5,949
State of California Requirement (1.5 tests per 1,000 population)	3,255	3,255
Variance	(921)	2,694

<sup>1</sup> Based on DPH 500 per day, plus CalOES State Testing

<sup>&</sup>lt;sup>2</sup> Based on average SNF at 100 patients, 2 SNFs per week

<sup>&</sup>lt;sup>3</sup> Based on average number of beds (215) per hospital (n=18 hospitals) at 25% of beds being tested, Serology based on ARMC only

<sup>&</sup>lt;sup>4</sup>Based on 25% of the total number of first responders

<sup>&</sup>lt;sup>5</sup> Assumption based on 10% of First Receivers per DPH plan

<sup>&</sup>lt;sup>6</sup> Assumption based on 25% of estimated essential employees and variety of departments \*Serology testing on patients is re-occuring, however for employees would be a one-time test

<sup>&</sup>lt;sup>2</sup> Assumption based of an average of 100 patients per SNF

Includes hospital based in-patient, emergency, community and employee testing. Results based on 13 of the 17 hospitals reporting

<sup>&</sup>lt;sup>4</sup> Based on 3 departments completed and currently in progress with three additional departments. First Responders working on agreement to include law enforcement into testing strategies

## Serologic Testing

Serologic testing is available at our drive-through specimen collection sites throughout the county including those at Arrowhead Regional Medical Center (ARMC) and offered to patients who receive care from county associated medical clinics. Serologic testing is being offered for epidemiological purposes to better understand the prevalence of SARS-CoV2 virus in the county.

### **Future Testing Plans**

San Bernardino County will be utilizing data from the County dashboard to determine priorities for future testing. Priorities will include:

- Where positive rates are higher than average
- Where there are racial disparities in testing, infection and death
- Where mobility data may show lack of access in specific areas of the County

Together through a collaborative effort, our jurisdiction will continue to expand capacity to test the community who live, and work in San Bernardino County. As lessons are learned and strategies are implemented, testing will be modified as needed to increase efficiency and provide focused approaches throughout the vast County. Communities will be given equal opportunity to reach a testing location within 60 minutes of rural communities and 30 minutes of urban areas.

The County currently has testing sites as follows:

#### District 1

- San Bernardino County Fairgrounds in Victorville, 14800 7th Street, Victorville,
   CA. 92395
- o Civic Center Park, 14999 Dale Evans Pkwy, Apple Valley, CA 92307
- Barstow Sports Park- 2800 Mayor Katy, Barstow, CA
- o Hesperia Civic Plaza Park, 15833 Smoke Tree St, Hesperia, CA 92345
- Colorado Medical Center, 1401 Bailey Ave. Needles, CA
- Hesperia Health Center- 16453 Bear Valley Rd., Hesperia, CA 92345
- o Adelanto Health Center- 11336 Bartlett Ave., Suite 11, Adelanto, CA
- o Victor Valley Community College- 18422 Bear Valley Rd., Victorville, CA
- Victorville Activity Center- 15075 Hesperia Rd., Victorville, CA
- Adelanto Stadium- 12000 Stadium Way, Adelanto, CA

#### District 2

- LoanMart Field, 8408 Rochester Ave, Rancho Cucamonga, CA. 91730
- Auto Club Speedway- 9300 Cherry Ave., Fontana, CA 92335
- Mountains Community Hospital's Rural Health Clinic- 29099 Hospital Rd., Lake

#### Arrowhead, CA

#### • District 3

- Bear Valley Community Hospital, 41870 Garstin Dr., Big Bear Lake, CA.
   92315 (Fox Farm Lot)
- o Copper Mountain College, 6162 Rotary Way, Joshua Tree CA 92252
- o Crafton Hills College, 11711 San Canyon Rd, Yucaipa, CA. 92399
- o Barstow Sports Park, 2800 Mayor Katy, Barstow, CA 92311
- o Azure Hills SDA Church, 22633 Barton Rd, Grand Terrace, CA 92313
- o Loma Linda Academy, 10656 Anderson St, Loma Linda, CA 92354
- o Citrus Valley High School, 800 W Pioneer Ave, Redlands, CA 92374
- o Lucerne Valley Senior Center, 10431 Allen Way, Lucerne Valley, CA 92356
- o ARMC- 400 N. Pepper Ave., Colton, CA

#### District 4

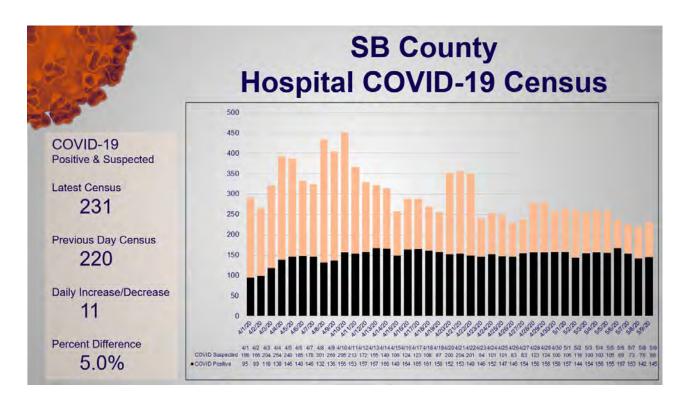
- o Ruben S. Ayala Park, 14225 Central Ave, Chino, CA 91710
- o Montclair Place, 5060 E. Montclair Plaza Ln., Montclair, CA. 91763
- Toyota Arena, 4000 Ontario Center, Ontario, CA 91764
- Ontario Health Center- 150E. Holt Blvd., Ontario, CA 91752

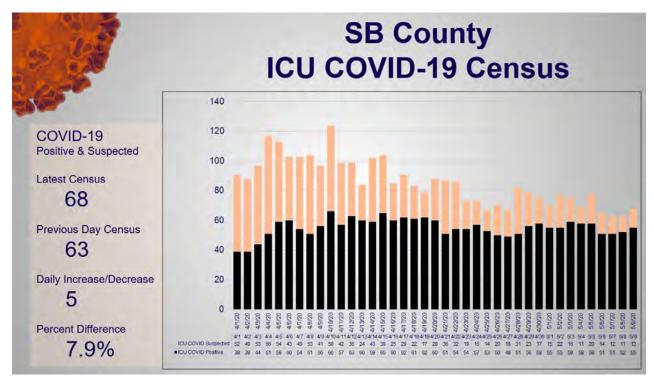
#### District 5

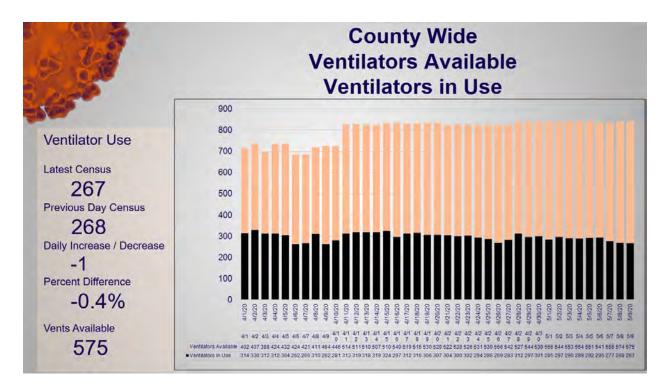
- o Arroyo Valley High School, 1881 W Base Line St, San Bernardino, CA 92411
- National Orange Show, 689 S. E. Street, San Bernardino, CA. 92408
- o Public Health Administration, 172 W. Third Street San Bernardino, CA 92415
- San Bernardino Health Center- 606 E. Mill St., San Bernardino, CA 92408
- o SAC Health Systems- 250 S. G St., San Bernardino, CA

## **Hospital Utilization**

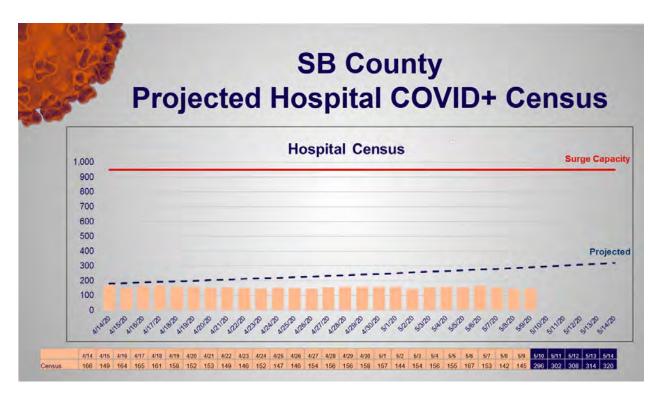
The County's ARMC hospital census for COVID-19 positive and suspected cases combined has in general seen decreasing numbers over the past three weeks as of May 6, 2020. In addition, hospital and Intensive Care Unit (ICU) census for COVID-19 positive only has been relatively flat between the months of April and May 2020. All the while, County hospital census and ICU utilization have been below projections in all categories. For patients requiring ventilators, ARMC reported a generally flat level of activity with more than 500 ventilators available for the period of April 15, 2020 through May 5, 2020.

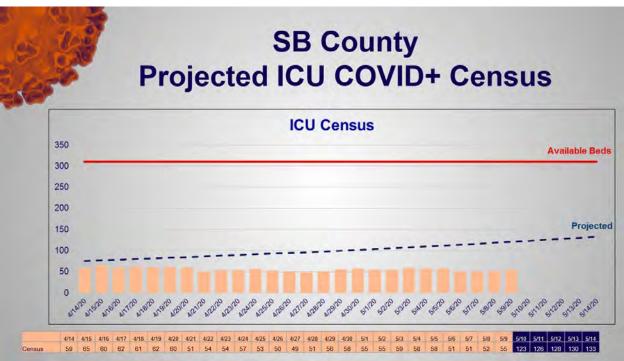






A response to the reduction in elective cases, public fear and anxiety of contracting COVID-19 while visiting hospitals caused a lower volume of Emergency Department activity. Currently, within the County of San Bernardino, hospitals have internal capacity, and are publicizing that it is now safe to re-visit hospitals. In addition, hospitals within the County of San Bernardino have additional surge capacity sufficient to handle current projections.





## Personal Protective Equipment

The ICEMA acting as the Medical Health Operational Area Coordinator, has received hundreds of resource requests from local hospitals, skilled nursing facilities, fire

departments, ambulance providers, clinics, and other healthcare providers for PPE. ICEMA places the resource requests with the State via the Regional Disaster Medical Health Coordinator.

The sources of the resources received include the State of California caches and the Federal Strategic National Stockpile.

As of May 5, 2020, ICEMA with the help of the Incident Management Team, has received and distributed:

- 1,500,000 N95 masks
- 100,000 face shields
- 10,000 gloves
- 3,000 gowns

IEHP donated 15 pallets of PPEs on May 5, 2020. Those supplies are in the process of being inventoried, sorted, and prepared for distribution to providers in continued need of PPEs. ICEMA will continue to process resource requests as long as necessary.

## **Project Room Key**

The State of California developed Project Room Key to provide safe isolation capacity for the unsheltered homeless in order to protect them from the coronavirus (COVID-19). COVID-19 is particularly dangerous for those experiencing homelessness. Individuals without stable housing not only face greater difficulty taking preventative actions, but they are often in poorer health than other residents. Unsheltered persons at higher-risk of acquiring the disease include those who are 65 years of age and older, persons of any age with underlying health conditions (i.e. heart disease, lung disease, immunocompromised, diabetes, kidney and liver disease), as well as pregnant women.

In order to combat the spread of COVID-19 and address the needs of the most vulnerable individuals living within our communities, the County, local jurisdictions and housing service providers have collaborated to implement a hotel/motel program through the Project Room Key model to provide temporary housing for persons experiencing homelessness who are most at-risk of contracting COVID-19.

The initial goal of this collaboration is to identify a minimum of 300 hotel/motel rooms throughout the region in multiple jurisdictions as quickly as possible to minimize the spread of COVID-19 in the unsheltered community. Through these efforts, it is the intent of the collaboration to protect the community by limiting the community's exposure to populations that are generally at higher risk of transmitting the virus, while simultaneously protecting the overall health of our unsheltered individuals and families.

One of the County's and the Continuum of Care's top priorities since the COVID-19 outbreak has been to identify sites to house unsheltered homeless persons meeting high risk priorities and quarantine unsheltered homeless persons who are asymptomatic to the virus as well as those who have been diagnosed as COVID-19 positive. This model aims to keep these individuals out of shelters and encampments and lower the risk of exposure to other members of the homeless population by aggressively slowing the virus' spread.

Currently, through these efforts the San Bernardino County Project Room Key Initiative has managed to secure 151 rooms per date and 20 trailers.

The use of these facilities for the unsheltered homeless and medically stable COVID-19 patients will be secured for three (3) months (tentatively ending June 30, 2020) and will terminate upon the rescission of the State Order. Once it has been lifted, those homeless individuals who have not been connected to permanent housing will be diverted to the appropriate homeless services provider and returned to where they were originally staying as identified by the outreach teams who helped place them.

## **Great Plates Delivered Program**

On April 24, 2020, Governor Gavin Newsom announced the launch of a first-in-the-nation Great Plates Delivered program. The program is designed to support adults 65 and older and adults 60-64 who are at high-risk for COVID-19, in staying home and staying healthy by delivering three nutritious meals a day, and also provide essential economic stimulus to local businesses and workers struggling to stay afloat during the COVID crisis.

DAAS will work with multiple local food providers to deliver daily meals to individuals enrolled in the program. DAAS is conducting outreach to senior centers and senior populations to enroll qualified individuals in need, ensuring that cultural and dietary restrictions are taken into consideration. A 24/7 hotline has also been put in place: (888) 743-1485. In addition, DAAS determines which local food providers are eligible to participate in the program. Selection is contingent on the food provider's ability to meet volume, nutritional and cultural needs. The program has been extended until June 10, 2020, which is the timeframe currently approved by FEMA.

#### Current statistics as of May 5, 2020:

- Number of individuals served: 225
- Number of meals served: 1,680
- Number of restaurants delivering: 5\*

\*Over 40 restaurants are still in the process of obtaining vendor ID numbers; 12 have vendor IDs and DAAS is currently matching participants to them

#### **Alternative Care Sites**

In an effort to manage patients who do not require extensive medical care, the County has developed scalable ACS with the ability to provide care for COVID-negative patients and mild-to-moderate symptomatic and asymptomatic COVID-19 patients. These sites provide initial stabilizing care, triage and distribution of 9-1-1 patients when hospital surge efforts are nearing capacity. Patients are evaluated first at local hospitals and then transferred to an ACS. The ACS activations are based on hospital surge needs. San Bernardino County has mobilized resources from DPH, ICEMA, Department of Behavioral Health, ARMC, Office of Emergency Services - Mass Care and Shelter resources, Information Services Department, and Fleet Services to establish ACS locations throughout the County and ACS site operations are managed through an ARMC-lead medical coalition.

Alternative Care Site Locations:

- Victorville Fairgrounds 354 Beds
- National Orange Show 675 Beds pending demobilization
- Apple Valley Detention Center 80 Beds pending demobilization

## Skilled Nursing Facilities (SNF) Task Force

ARMC Emergency Medicine Providers and Behavior Health Clinicians worked with ARMC Leadership, ICEMA, the County of San Bernardino Emergency Operations Center, Department of Behavioral Health, and the Public Health Department to form the Skilled Nursing Facility Outreach and Support Taskforce (SO+S). With the support of all taskforce members and agencies, teams of Emergency Medicine PA's and Mental Health staff have begun visiting the 171 Skilled Nursing Facilities within San Bernardino County to provide operations assessments, PPE training and mental health resources. The goal of these SO+S Teams and the Taskforce is to support SNF's in their critical mission of caring for their patients.

## **COVID Recovery Coalition**

#### **Coalition Overview**

In an effort to avert the spread of COVID-19 and prevent overwhelming our healthcare system, communities throughout California followed the state guidance to stay-at-home, with only essential businesses continuing to operate. Many of California's thriving businesses have been severely shuttered by the closures, while leaving many Californians to file for unemployment.

Between March 15 and April 18, 2020, a total of 3,675,346 Californians applied for unemployment. This represents 19% of the state's workforce as reported by U.S. Department of Labor. Many of the industry sectors severely affected and impacted by closures in our County include hospitality, retail, and entertainment. At a local level, San Bernardino County immediately mobilized to provide access to resources to provide short-term and other financial assistance to distressed households and the business community by providing access to and technical assistance in unemployment insurance, health and medical support, housing assistance, and provision of goods and services.

In response to the immediate needs of our businesses and community, the Board of Supervisors identified and convened the COVID Recovery Coalition, which was tasked to identify recovery efforts.

The Sectors covered include:

- Government
- Retail
- Hospitality
- Faith-Based
- Manufacturing
- Tourism
- Healthcare
- Education
- Logistics

#### **Coalition Actions**

The County's internal recovery team has met with the various industry leaders. The work with the Coalition is ongoing, and the items identified below are a reflection of the discussions with the members to date. The goal of the Coalition is to:

- 1. Identify Impacts/Implications of COVID-19
- 2. Recommend Best Practices for Safe Environment
- 3. Identify Resources to Assist with COVID-19 Recovery

During our initial calls and discussions with Coalition members, the following objectives were outlined as we consider reopening the County:

- 1. Protecting our communities
- 2. Allowing for safe reopening
- 3. Establishing clear expectations for employees and customers

During the conversations, we captured common themes and noted recommendations. With these in mind and sticking to consistent overall themes, we identified several overarching categories, captured challenges and identified potential recommendations to address those challenges, and noted their long-term strategies to consider and incorporate as appropriate.

The first overall theme gathered from the various stakeholder groups included protocols to protect the employees and consumers. Coalition members indicated they would update these recommendations as conditions change, or if guidance from the public health officials leads to the adoption of new protocols.

Below is an outline of the common themes and recommendations for safe reopening articulated by various Coalition members.

- Social Distancing Employees
- Special Protocols for Home Delivery/Installation Employees
- Social Distancing Customers
- Hygiene
- Sanitization
- Protective Face Coverings
- Health Screening

Suggested framework to consider based on the feedback we received from the Coalition:

- Safety: Procure and provide access to personal protective equipment and hand sanitizer for employees
- Safe Reentry into Public and Workspaces: Establish controlled entrance and exit practices to avoid issues with lines and work with the Public Health Department to create processes for checking employees' symptoms
- Distancing and Conditions: Evaluate occupancy and capacity to ensure proper physical distancing and keep shifts consistent with the same employees in each rotation or shift
- Employee training and compliance: Ensure signage for safety requirements such as hand washing, physical distancing and reporting procedures for employees who become ill
- Enhanced cleaning and sanitation: Develop a sanitation plan that includes frequent cleaning of restrooms, workstations and public spaces

Some of the outlined immediate challenges met by businesses with regards to compliance to consider and plan for should include:

Rent: As part of the immediate impacts discussion, landlords and businesses raised concerns regarding their ability to pay rent, and landlords able to collect rent. Some landlords raised concerns regarding big businesses that can pay rent, but expressed will not pay, or not pay in full. And, smaller retailers expressing, lack of access to funding to pay their rent, or requesting specific funding allocations be made considered to support their rent payments

Recommendation: This portion of the discussion was meant to bring awareness to an issue landlords are having with some retailers. To date, some of the landlords have expressed they are seeing rent payments come in from big retailers, but are concerned about the longevity of small businesses that are still unable to pay their rents due to lack of access to SBA funding provided by the CARES Act. Protection for landlords with some businesses that cannot or will not pay their rents

 Safety Requirements: If PPE is part of the requirement for a safe reopening and to establish consumer confidence, some of the businesses have encountered issues with acquiring face mask and hand sanitizer for their employees, in the quantities necessary, or at all

Recommendation: Establish a regional JPA for purchasing with Riverside County; County purchase PPE supplies and redistribute; or establish regional or county stockpile of PPE to provide business for their reopen or potential recurrence

 Face Masks/Coverings: Logistics industry has indicated that wearing facemask in warehouses or where employees will be in high heat areas can be dangerous and cumbersome.

Recommendation: Develop face mask guidelines as a component of the reopening strategy

• *Communications*: Businesses would like to receive clear and direct communication on what the requirements will be to safely reopen

Recommendation: Include strategic communications and marketing in our outreach strategy

Based on our preliminary conversations, Coalition members identified some potential long-term strategies to consider as part of the recovery efforts, some strategies to be considered post-pandemic or when appropriate to move our unemployed workforce and economy forward include:

- Assist with short- and long-term financing and business counseling, particularly for small and at-risk businesses and develop programs to support long-term recovery
- Small business development (entrepreneurship start; business loans)

• Workforce development (e.g. workforce retraining in industry clusters; customized curricula)

There is more work to do and we intend to continue to leverage the support and expertise of the Coalition to continue to help inform and guide the County forward into a safe and sustainable recovery.

## COVID-Compliant Business Partnership Program

\$30 Million in Small Business Funding

## **Program Overview**

The County of San Bernardino understands that every community is comprised of a system of interconnected elements. Faced with complex issues during the 2008 economic downturn, the County worked collaboratively and across city and community boundaries and diverse industries – whether historical, physical, political or otherwise – to be successful in its efforts to rebuild and sustain a high quality of life for its residents and businesses.

The County placed a call to action for stakeholders interested in creating a vision for the future. This call to action included community meetings, public and business on-line surveys, and public agency collaborations resulting in the creation of a Countywide Vision – a roadmap for the future.

The San Bernardino Countywide Vision includes but is not limited to the following economic components:

"We envision a vibrant economy with a skilled workforce that attracts employers who seize the opportunities presented by the county's unique advantages and provide the jobs that create countywide prosperity.

We envision a model community which is governed in an open and ethical manner, where great ideas are replicated and brought to scale, and all sectors work collaboratively to reach shared goals."

Today, in the face of an unprecedented economic and health crisis, it is increasingly important for the County of San Bernardino to collaborate, use this vision as its driver, and deliver strategies and resources to support small businesses in our local economy.

The COVID-19 pandemic is having an incredibly significant impact globally and on the County of San Bernardino's small business community resulting in massive layoffs and furloughs. Preliminary data from the State's WARN Report indicates that during the period of March 1, 2020 through April 8, 2020, there were over 1,500 employees laid off or furloughed in San Bernardino County. The following exhibit shows the estimated volume of unemployment insurance claims received throughout California starting the week ending March 21, 2020 through the week ending April 26, 2020. Based on this information, there were an estimated 3.69M unemployment insurance claims received statewide during this timeframe. As a result, this has translated into



Source: State EDD Data

San Bernardino County's unemployment rate increasing from 3.8% to 4.9% from February 2020 to March 2020, respectively. The unemployment rate is expected to increase in subsequent months once additional information is released.

In order to directly support our local small businesses and help ensure ongoing compliance with State and County Health orders and direction, Bernardino San County implementing the COVID-Compliant Business Partnership Program. This program is intended to support our local small businesses by reimbursing and/or offsetting costs and impacts directly related to

complying with COVID protocols for business, and supporting all County businesses by allowing all businesses to participate as a partner and to demonstrate their commitment to compliance with County safety guidelines as well as gain exclusive access to obtain PPE directly from the County at the same cost the County pays. Prior to receiving the allotted funding, small businesses must demonstrate a commitment to compliance with State/County public health orders, and incorporate safety practices and measures in their business operations in San Bernardino County.

The estimated cost for this program is \$30,500,000 total, including an estimated \$500,000 allocated for administrative expenses.

Benefits of Becoming a COVID-Compliant **Business Partner** 

Businesses that meet small business requirements will:

 Collect up to \$2,500 in funding from the County of San Bernardino to offset costs and impacts directly related to complying with COVID protocols for business





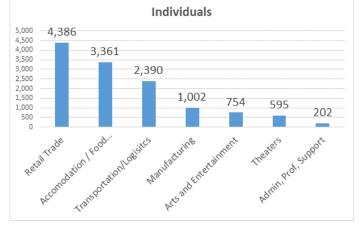
- Once it has been determined that a company is a COVID-Compliant Business Partner, they will be issued a "This Business Partner is COVID Compliant" window graphic to recognize the business for its commitment to public health and safety. This acknowledgement is encouraged to be prominently displayed for public view at the business location
- Gain exclusive access to obtain PPE directly from the County at the same cost the County pays

## Who Is Eligible for Funding?

Third party data indicates that there are 20,409 businesses (Source: ESRI Data) in San Bernardino County with 1 to 100 employees. The County recognizes that many of these small businesses

have been significantly negatively impacted financially as a result of this crisis and we are seeing the potential for layoffs and furloughs, thus having a significant impact on many employees, families, and on the State and local economy if these small businesses fail to recover.

The chart shows potential lavoffs projected to occur within San Bernardino County, as of April 22, 2020. numbers are likely to increase as the Source WARN Data COVID pandemic progresses.



### Eligible Businesses for Funding:

Business must be located in San Bernardino County in operations and priority given to those in business for more than one (1) year and employing at least 1 employee but no more than 100 employees in total. Business must be current on any property tax payments. Priority will be given to businesses that have not received any federal and/or state assistance such as the Economic Injury Disaster Loan (EIDL) and the Paycheck Protection Program (PPP). Non-profit organizations with storefronts are also eligible.

### *Ineligible Businesses for Funding:*

- Businesses engaged in any illegal activity per local, state or federal regulations with federal regulations taking precedence over local or state regulations
- Race tracks, gambling facilities, or adult entertainment
- Home-based businesses
- Businesses with more than 100 FTE employees as of end of 2019
  - Part-time employee = 0.5 FTE
- Businesses who were formed after January 1, 2020
- Non-profit organizations with no storefront

## **Proposed Funding Structure**

The County began accepting applications starting May 14, 2020. Here is the funding structure:

The application deadline is set for August 31, 2020. Based on a target of \$2,500 per qualified business location, the program could assist up to 12,000 companies, which equals approximately 60% of small businesses in the County that could receive funding; assuming 12,000 companies apply.

For business owners with multiple locations, the first qualifying business would be eligible for \$2,500, with each additional eligible business receiving an additional \$1,000 per business.

#### **Business Submission Requirements**

- 1) Complete application
- 2) Provide copy of current city business license in San Bernardino County and/or documentation substantiating business operations in San Bernardino County such as:
  - a. IRS Form W-9
  - b. Recent Tax Returns
  - c. Bank Statements
  - d. Utility Statements
  - e. Other documents considered
- 3) Documentation clearly substantiating number of employees, such as 2019 Payroll Statement

- 4) Receipts and/or documentation, if applicable, supporting the Workplace Readiness Essentials Checklist
- 5) Willingness to participating in training and education for COVID safety in their workplaces
- 6) Commitment to implement County Public Health guidelines in business
- 7) Agree to a virtual or in-person demonstration of COVID compliant safety measures or provide narrative to what they would need

## **Application Includes**

- 1) Business Name
- 2) Owner Information
- 3) Organization Type (Partnership, franchise, other)
- 4) Email address
- 5) Best Phone Number
- 6) Description and Industry Information (NAICS Code)
- 7) Location of the business
- 8) Employee Count
- 9) Supporting Documentation to substantiate business operations, employee count and COVID-19 health and safety compliance
  - a. Business License, IRS Form 2-9, recent tax returns or bank statements
  - b. 2019 Payroll Statement
  - c. Receipts and/or documentation supporting the Workplace Readiness Essentials List
- 10) Commitments to COVID Compliance with Training and Education
- 11) Submission of Narrative, Videos or images of improvements

#### **Approval Process**

Upon review of the completed application and submittal of required documents as noted, funds will be issued until exhausted, on a first-come, first-served basis. Once approved, the business will be provided the COVID-Compliant Business Partner window hanger to display. Businesses will be expected to continue to comply with guidelines issued by the State and County regarding COVID-related safety measures. Any complaints received may lead to inspection of business and loss or reduction in funding received.

## **Workplace Readiness Essentials Checklist**

Please see APPENDIX A: SAFETY GUIDELINES

#### Next Steps

The County will confirm that the Workplace Readiness Essentials Checklist is adequate and may either use staff or contract with a third party / consultant to assist with application in-take, monitoring and compliance, reporting and disbursement of funds.

## Ongoing Monitoring and Containment

A comprehensive approach has been established by the County of San Bernardino to monitor the presence of COVID-19 within the community; as well as identify threshold levels to activate a response if needed. We recognize that if indicators worsen, immediate measures will need to be implemented to ensure a resurgence does not take place, further endangering our residents.

#### **COVID-19 Surveillance**

The Department of Public Health is actively collecting and analyzing information on the County's COVID-19 census. This information is integrated into the Department of Public Health's COVID-19 Surveillance Dashboard. Case information is categorized by geographical region to identify hot spot locations. As a collaborative effort, this information in conjunction with hospital census is used to identify the need of additional services such as the Alternative Care Sites, designated hospital beds, and/or special task force efforts to properly respond and minimize the risk of an outbreak.

### **Contact Tracing**

The Department of Public Health in cooperation with the County staff have specialized units that are providing contact tracing services for confirmed COIVD-19 cases. The purpose of these efforts is to trace the process of a confirmed patient's recent history to identify all the persons the confirmed patient was in contact with during the time period in which the person may have been infectious. These investigators then follow up with those identified persons to inform them of the possible exposure to the COVID-19. Patient identity is withheld to maintain confidentiality throughout the process. These efforts help increase precautions of possible exposure to COVID-19 as well as help minimize possible further spread of the virus.

#### **SNF Task Force Efforts**

The SNF Task Force has been initiated to reach out to every skilled nursing and congregate living facility within the County of San Bernardino. The intent of these teams is to establish an ongoing relationship with each facility in order to:

- Ensure that each site is equipped with the appropriate PPE
- Ensure staff are properly trained in the usage of PPE
- Ensure staff receive guidance related to professional and personal care specific to COVID-19
- Provide operational guidance to the facility on best practices for treating COVID-19 residents
- Track COVID-19 residents and staff tested and confirmed positive cases

These efforts will help minimize the risk of an outbreak within relationship-established facilities, as well as increased responsiveness and support in the event of an outbreak.

## Hospitalizations

Hospitalizations remain a key indicator to the presence of COVID-19 within a community. The County of San Bernardino's Arrowhead Regional Medical Center has established and continues connectivity with all hospital networks within the County. Data from each network is provided on a regular basis in order to monitor the various levels of activity throughout the County. Activity thresholds have been identified as a baseline to activate an appropriate response. Recent projections indicate the network of hospitals within the County has the capacity to meet the demand of a surge. In preparation, the County retains Alternative Care Sites on stand-by for activation; these provide an additional location for care outside of the hospital if needed.

## Public Messaging and Education

## #SBCountyTogether

Communication with our residents is key to lowering the risk of transmission and containing the spread of the virus. The County is moving forward with our #SBCountyTogether marketing and messaging plan, in order to assist our residents and visitors with making safety a priority.

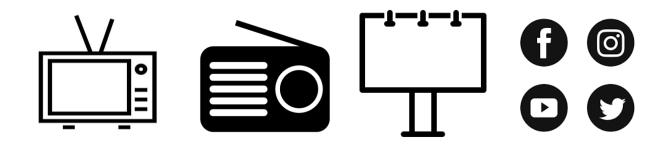


The messaging campaign will be clear, simple, and purposed focusing on the solid three methods proven to reduce the spread of the virus:

- Cover your face
- Maintain Physical Distancing
- Wash Your Hands

## **Partnership**

Partnering with Westbound Communications, a regional leading Public Relations and Marketing firm, the County is well positioned to educate our public on safety best practices through a variety of media platforms.



**County of San Bernardino** 

With the idea to grab the attention of viewers, using a consistent and recognizable format, the #SBCountyTogether campaign will be crossing the airways, appearing on major cable television stations, lining the freeways, and blasting social media. The use of Public Service Announcements is also being considered as a way to garner awareness and support for the public safety messaging.



# APPENDIX A: Safety Guidelines

## Manufacturing

	SAFER TOGETHER - Safety Guidelines	Manufacturers
	Manufacturing	
BECOME	A SAN BERNARDINO COUNTY COVID-19 COMPLIANT BUSINESS PARTNER	
	Prominently display your COVID Compliant Business Partner Window Sign (if a partner)	✓
	Adhere to direction/guidance released by County Health Officer	✓
WORKPL	ACE CONTROLS FOR SAFETY & HEALTH	
	Adhere to cleaning and disinfecting procedures in accordance with governing authorities and/or best practices	✓
	Implement clear plan for entering and exiting facility	✓
	Provide necessary PPE for workers	✓
	Require Face Covers for All Customers and Staff	✓
	Marked Flows to Direct Social Distancing in Lines	✓
	Temperature checks all entries	Recommended
	Install safeguards – plexiglass, directional arrows, or clearly communicated standards	
	Install high-efficiency air filters or increase ventilation	Recommended
	Market new services including delivery and curbside pickup	Optional
	Post clean sanitation/disinfection instructions and products for shared equipment	✓
	Provide Station to Wash Hands or Alcohol-based Hand Rubs (At least 60% alcohol)	✓
	Provide disposable paper or plastic workstation covers to reduce contamination	✓
	Install touchless technology at entrances, exits and check-out	Optional
COCIAL D	DISTANCING	
SOCIAL L	TO IT IT COME	
30CIAL L	Ensure 6 feet distance	<b>√</b>
SOCIALL		✓ ✓
SOCIALL	Ensure 6 feet distance	✓ ✓
SOCIALL	Ensure 6 feet distance Stagger break times or consider providing additional break room seating outside	<i>✓</i>
SOCIALL	Ensure 6 feet distance Stagger break times or consider providing additional break room seating outside Rearrange seating areas for extra spacing	✓ ✓
SOCIALL	Ensure 6 feet distance Stagger break times or consider providing additional break room seating outside Rearrange seating areas for extra spacing Establishing alternating days that reduce the total number of employees in a facility at a given time	✓ ✓ ✓ Recommended
SOCIALL	Ensure 6 feet distance Stagger break times or consider providing additional break room seating outside Rearrange seating areas for extra spacing Establishing alternating days that reduce the total number of employees in a facility at a given time Adapt breakrooms, gathering areas and storage to support social distancing	<b>,</b>
	Ensure 6 feet distance Stagger break times or consider providing additional break room seating outside Rearrange seating areas for extra spacing Establishing alternating days that reduce the total number of employees in a facility at a given time Adapt breakrooms, gathering areas and storage to support social distancing	<b>,</b>
	Ensure 6 feet distance  Stagger break times or consider providing additional break room seating outside  Rearrange seating areas for extra spacing  Establishing alternating days that reduce the total number of employees in a facility at a given time  Adapt breakrooms, gathering areas and storage to support social distancing  Close common areas where personnel are likely to congregate and interact	<b>,</b>
	Ensure 6 feet distance  Stagger break times or consider providing additional break room seating outside  Rearrange seating areas for extra spacing  Establishing alternating days that reduce the total number of employees in a facility at a given time  Adapt breakrooms, gathering areas and storage to support social distancing  Close common areas where personnel are likely to congregate and interact	Recommended
	Ensure 6 feet distance  Stagger break times or consider providing additional break room seating outside  Rearrange seating areas for extra spacing  Establishing alternating days that reduce the total number of employees in a facility at a given time  Adapt breakrooms, gathering areas and storage to support social distancing  Close common areas where personnel are likely to congregate and interact  RIGHTS, AND NOTIFICATIONS  Supply at Minimum a Two-Week Supply of Necessary PPE (If Obtainable)	Recommended
	Ensure 6 feet distance  Stagger break times or consider providing additional break room seating outside  Rearrange seating areas for extra spacing  Establishing alternating days that reduce the total number of employees in a facility at a given time  Adapt breakrooms, gathering areas and storage to support social distancing  Close common areas where personnel are likely to congregate and interact  RIGHTS, AND NOTIFICATIONS  Supply at Minimum a Two-Week Supply of Necessary PPE (If Obtainable)  Train employees on new customer service standards	Recommended  ✓
	Ensure 6 feet distance  Stagger break times or consider providing additional break room seating outside  Rearrange seating areas for extra spacing  Establishing alternating days that reduce the total number of employees in a facility at a given time  Adapt breakrooms, gathering areas and storage to support social distancing  Close common areas where personnel are likely to congregate and interact  RIGHTS, AND NOTIFICATIONS  Supply at Minimum a Two-Week Supply of Necessary PPE (If Obtainable)  Train employees on new customer service standards  Train employees on new cleaning standards	Recommended  ✓
	Ensure 6 feet distance  Stagger break times or consider providing additional break room seating outside  Rearrange seating areas for extra spacing  Establishing alternating days that reduce the total number of employees in a facility at a given time  Adapt breakrooms, gathering areas and storage to support social distancing  Close common areas where personnel are likely to congregate and interact  RIGHTS, AND NOTIFICATIONS  Supply at Minimum a Two-Week Supply of Necessary PPE (If Obtainable)  Train employees on new customer service standards  Train employees how to use PPE	Recommended
	Ensure 6 feet distance  Stagger break times or consider providing additional break room seating outside  Rearrange seating areas for extra spacing  Establishing alternating days that reduce the total number of employees in a facility at a given time  Adapt breakrooms, gathering areas and storage to support social distancing  Close common areas where personnel are likely to congregate and interact  RIGHTS, AND NOTIFICATIONS  Supply at Minimum a Two-Week Supply of Necessary PPE (If Obtainable)  Train employees on new customer service standards  Train employees on new cleaning standards  Train employees how to use PPE  Develop standards for product handling, including how it will be turned over to customers upon purchase	Recommended
	Ensure 6 feet distance  Stagger break times or consider providing additional break room seating outside  Rearrange seating areas for extra spacing  Establishing alternating days that reduce the total number of employees in a facility at a given time  Adapt breakrooms, gathering areas and storage to support social distancing  Close common areas where personnel are likely to congregate and interact  RIGHTS, AND NOTIFICATIONS  Supply at Minimum a Two-Week Supply of Necessary PPE (If Obtainable)  Train employees on new customer service standards  Train employees on new cleaning standards  Train employees how to use PPE  Develop standards for product handling, including how it will be turned over to customers upon purchase  Clearly set employee expectations, with an emphasis on making them feel secure	Recommended
	Ensure 6 feet distance  Stagger break times or consider providing additional break room seating outside  Rearrange seating areas for extra spacing  Establishing alternating days that reduce the total number of employees in a facility at a given time  Adapt breakrooms, gathering areas and storage to support social distancing  Close common areas where personnel are likely to congregate and interact  RIGHTS, AND NOTIFICATIONS  Supply at Minimum a Two-Week Supply of Necessary PPE (If Obtainable)  Train employees on new customer service standards  Train employees on new cleaning standards  Train employees how to use PPE  Develop standards for product handling, including how it will be turned over to customers upon purchase  Clearly set employee expectations, with an emphasis on making them feel secure  Return to work policies	Recommended
	Ensure 6 feet distance  Stagger break times or consider providing additional break room seating outside  Rearrange seating areas for extra spacing  Establishing alternating days that reduce the total number of employees in a facility at a given time  Adapt breakrooms, gathering areas and storage to support social distancing  Close common areas where personnel are likely to congregate and interact  RIGHTS, AND NOTIFICATIONS  Supply at Minimum a Two-Week Supply of Necessary PPE (If Obtainable)  Train employees on new customer service standards  Train employees on new cleaning standards  Train employees how to use PPE  Develop standards for product handling, including how it will be turned over to customers upon purchase  Clearly set employee expectations, with an emphasis on making them feel secure  Return to work policies  Update Guest and visitor policies to reflect current COVID-19 State and Federal Guidelines	Recommended

**County of San Bernardino** 

## **Educational Services**

SAFER TOGETHER - Safety Guidelines Educational Services	Day Care	Preschool Centers	Elementary Schools	Junior High Schools	High Schools	College Campuses & Universities	After School Activities (On Campus)	Libraries	Museums	Bookstores
BECOME A SAN BERNARDINO COUNTY COVID-19 COMPLIANT BUSINESS PARTNER										
Prominently display your COVID Compliant Business Partner Window Sign (if a partner)	✓	✓	<b>√</b>	✓	<b>√</b>	<b>✓</b>	✓	✓	✓	✓
Adhere to direction/guidance released by County Health Officer	✓	✓	✓	✓	<b>✓</b>	✓	✓	✓	✓	✓
WORKPLACE CONTROLS FOR SAFETY & HEALTH										
Adhere to cleaning and disinfecting procedures in accordance with governing authorities and/or best practices	✓	✓	<b>✓</b>	✓	✓	✓	✓	✓	✓	✓
Implement clear plan for entering and exiting facility	✓	✓	<b>✓</b>	✓	<b>✓</b>	✓	<b>✓</b>	✓	✓	✓
Provide necessary PPE for Staff, Students & Customers	Optional	Optional	Optional	Optional	Optional	Optional	Optional	✓	✓	✓
Require Face Covers for All Staff, Students, Patrons & Customers	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Marked Flows to Direct Social Distancing in Lines			✓	✓	✓	✓	✓	✓	✓	✓
Temperature checks all entries										
Install safeguards – plexiglass, directional arrows, or clearly communicated standards			Optional	Optional	Optional	Optional	Optional	✓	✓	✓
Install high-efficiency air filters or increase ventilation	Optional	Optional	Optional	Optional	Optional	Optional	Optional	Optional	Optional	Optional
Market new services including delivery and curbside pickup								Optional		Optional
Post clean sanitation/disinfection instructions and products for shared equipment	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Provide Station to Wash Hands or Alcohol-based Hand Rubs (At least 60% alcohol)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Provide disposable paper or plastic workstation covers to reduce contamination	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Install touchless technology at entrances, exits and check-out								Optional	Optional	Optional
SOCIAL DISTANCING										
Ensure 6 feet distance	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Stagger break times or consider providing additional break room seating outside	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Rearrange seating areas for extra spacing	✓	✓	✓	✓	✓	✓	✓	Optional	Optional	Optional
Establishing alternating days that reduce the total number of employees in a facility at a given time								Optional	Optional	Optional
Adapt breakrooms, gathering areas and storage to support social distancing	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Close common areas where personnel are likely to congregate and interact	Recommended	Optional	Optional	Optional	Optional	Optional	Optional	Optional	Optional	Optional
POLICY, RIGHTS, AND NOTIFICATIONS										
Supply at Minimum a Two-Week Supply of Necessary PPE (If Obtainable)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Train Staff on new customer service standards	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Train employees on new cleaning standards	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Train employees how to use PPE	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Develop standards for product handling								✓	✓	✓
Clearly set staff expectations, with an emphasis on making them feel secure	✓	✓	✓	✓	✓	✓		✓	✓	✓
Return to work policies	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Update Guest and visitor policies to reflect current COVID-19 State and Federal Guidelines	✓	✓	<b>✓</b>	<b>✓</b>	<b>✓</b>	✓	✓	✓	✓	✓
Update Employee travel policies to reflect current COVID-19 State and Federal Guidelines	✓	✓	<b>✓</b>	✓	<b>✓</b>	<b>✓</b>	<b>✓</b>	✓	<b>✓</b>	✓
HR policies regarding illness, support for caregivers, etc.	✓	✓	✓	<b>✓</b>	✓	✓	✓	✓	✓	✓
Right to Refuse Public Entrance to Non-Compliant Persons								✓	✓	✓

**County of San Bernardino** 

## Faith Based

SAFER TOGETHER - Safety Guidelines Faith Based Services	Faith Based Facilities	Spiritual Rehab Centers	Wedding Ceremonies	Funerals/ Graveside Services
BECOME A SAN BERNARDINO COUNTY COVID-19 COMPLIANT BUSINESS PARTNER		1		
Prominently display your COVID Compliant Business Partner Window Sign (if a partner)  Adhere to direction/guidance released by County Health Officer	· ·	· ·		
Auther a to direction/ guidance released by County Health Officer	*	*	*	· ·
WORKPLACE CONTROLS FOR SAFETY & HEALTH				
Adhere to cleaning and disinfecting procedures in accordance with governing authorities and/or best practices	-	1	1	· ·
Implement clear plan for entering and exiting facility	Optional	Optional	Optional	Optional
Provide necessary PPE for Patrons and Staff	V	√	√ ·	√
Require Face Covers for All Patrons and Staff	-	1	-	-
Marked Flows to Direct Social Distancing in Lines	Recommended	Recommended	Recommended	Recommended
Temperature checks all entries				
Install safeguards – plexiglass, directional arrows, or clearly communicated standards	Recommended	Recommended		
Install high-efficiency air filters or increase ventilation	Optional	Optional		
Market new services including Delivery, Curbside Pickup & Drive-Thru Services	Optional	Optional	Virtual	
Post clean sanitation/disinfection instructions and products for shared equipment			1	1
Provide Station to Wash Hands or Alcohol-based Hand Rubs (At least 60% alcohol)	Recommended	Recommended	Recommended	Recommended
Provide disposable paper or plastic workstation covers to reduce contamination	Optional	Optional		
Install touchless technology at entrances, exits and check-out	Optional	Optional	Optional	Optional
SOCIAL DISTANCING				
Ensure 6 feet distance	✓	✓	✓	✓
Stagger break times or consider providing additional break room seating outside	✓	✓	1	1
Rearrange seating areas for extra spacing	Recommended	Recommended	Recommended	Recommended
Reduce Occupancy to 50% of Maximum Occupancy	✓	✓	1	
Establishing alternating days that reduce the total number of employees in a facility at a given time	Recommended	Recommended	Recommended	Recommended
Adapt breakrooms, gathering areas and storage to support social distancing	✓	✓	1	1
				0
Close common areas where personnel are likely to congregate and interact	Optional	Optional	Optional	Optional
	Optional	Optional	Optional	Optional
POLICY, RIGHTS, AND NOTIFICATIONS	Optional	Optional	Optional	Optional
POLICY, RIGHTS, AND NOTIFICATIONS  Supply at Minimum a Two-Week Supply of Necessary PPE (If Obtainable)				
POLICY, RIGHTS, AND NOTIFICATIONS  Supply at Minimum a Two-Week Supply of Necessary PPE (If Obtainable)  Train Staff & Volunteers on new customer service standards	· ·	·	·	
POLICY, RIGHTS, AND NOTIFICATIONS  Supply at Minimum a Two-Week Supply of Necessary PPE (If Obtainable)  Train Staff & Volunteers on new customer service standards  Train Staff & Volunteers on new cleaning standards	<i>*</i>	· · · · · · · · · · · · · · · · · · ·	· · ·	· · · · · · · · · · · · · · · · · · ·
POLICY, RIGHTS, AND NOTIFICATIONS  Supply at Minimum a Two-Week Supply of Necessary PPE (If Obtainable)  Train Staff & Volunteers on new customer service standards  Train Staff & Volunteers on new cleaning standards  Train Staff & Volunteers how to use PPE	· ·	·	·	
POLICY, RIGHTS, AND NOTIFICATIONS  Supply at Minimum a Two-Week Supply of Necessary PPE (If Obtainable)  Train Staff & Volunteers on new customer service standards  Train Staff & Volunteers on new cleaning standards  Train Staff & Volunteers how to use PPE  Develop standards for product handling	· · · · · · · · · · · · · · · · · · ·	<i>*</i>	<i>*</i>	· · · · · · · · · · · · · · · · · · ·
POLICY, RIGHTS, AND NOTIFICATIONS  Supply at Minimum a Two-Week Supply of Necessary PPE (If Obtainable)  Train Staff & Volunteers on new customer service standards  Train Staff & Volunteers on new cleaning standards  Train Staff & Volunteers how to use PPE  Develop standards for product handling  Clearly set employee expectations, with an emphasis on making them feel secure	· · · · · · · · · · · · · · · · · · ·	<i>*</i>	· · ·	· · · · · · · · · · · · · · · · · · ·
POLICY, RIGHTS, AND NOTIFICATIONS  Supply at Minimum a Two-Week Supply of Necessary PPE (If Obtainable)  Train Staff & Volunteers on new customer service standards  Train Staff & Volunteers on new cleaning standards  Train Staff & Volunteers how to use PPE  Develop standards for product handling  Clearly set employee expectations, with an emphasis on making them feel secure  Return to work policies	/ / /	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·
POLICY, RIGHTS, AND NOTIFICATIONS  Supply at Minimum a Two-Week Supply of Necessary PPE (If Obtainable)  Train Staff & Volunteers on new customer service standards  Train Staff & Volunteers on new cleaning standards  Train Staff & Volunteers how to use PPE  Develop standards for product handling  Clearly set employee expectations, with an emphasis on making them feel secure  Return to work policies  Update Guest and visitor policies to reflect current COVID-19 State and Federal Guidelines	* * * * * * * * * * * * * * * * * * *	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·
POLICY, RIGHTS, AND NOTIFICATIONS  Supply at Minimum a Two-Week Supply of Necessary PPE (If Obtainable)  Train Staff & Volunteers on new customer service standards  Train Staff & Volunteers on new cleaning standards  Train Staff & Volunteers how to use PPE  Develop standards for product handling  Clearly set employee expectations, with an emphasis on making them feel secure  Return to work policies  Update Guest and visitor policies to reflect current COVID-19 State and Federal Guidelines  Update Employee travel policies to reflect current COVID-19 State and Federal Guidelines	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·
POLICY, RIGHTS, AND NOTIFICATIONS  Supply at Minimum a Two-Week Supply of Necessary PPE (If Obtainable)  Train Staff & Volunteers on new customer service standards  Train Staff & Volunteers on new cleaning standards  Train Staff & Volunteers how to use PPE  Develop standards for product handling  Clearly set employee expectations, with an emphasis on making them feel secure  Return to work policies  Update Guest and visitor policies to reflect current COVID-19 State and Federal Guidelines	* * * * * * * * * * * * * * * * * * *	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·

**County of San Bernardino** 

## **Healthcare Services**

SAFER TOGETHER - Safety Guidelines Healthcare Services	Hospital/Urgent Care	Skilled Nursing Facilities	Assisted Living Facilities	Home Health Care	Optometry	Dental Facilities	Elective Outpatient Facilities	Other Outpatient Facilities
BECOME A SAN BERNARDINO COUNTY COVID-19 COMPLIANT BUSINESS PARTNER								
Prominently display your COVID Compliant Business Partner Window Sign (if a partner)	✓	✓	✓	✓	✓	✓	✓	✓
Adhere to direction/guidance released by County Health Officer	✓	✓	✓	✓	✓	✓	✓	✓
WORKPLACE CONTROLS FOR SAFETY & HEALTH								
Adhere to cleaning and disinfecting procedures in accordance with governing authorities and/or best practices	✓	<b>√</b>	✓	✓	✓	✓	<b>√</b>	✓
Implement clear plan for entering and exiting facility	✓	✓	✓	✓	✓	✓	✓	✓
Provide necessary PPE for workers	✓	✓	✓	✓	✓	✓	✓	✓
Require Face Covers for All Customers and Staff	✓	✓	✓	✓	✓	✓	✓	✓
Marked Flows to Direct Social Distancing in Lines	✓	✓	✓		✓	✓	✓	✓
Temperature checks all entries	✓	✓	✓	✓	✓	✓	✓	✓
Install safeguards – plexiglass, directional arrows, or clearly communicated standards	✓	✓	✓		Recommended	Recommended	✓	✓
Install high-efficiency air filters or increase ventilation	Optional	Optional	Optional		Optional	Optional	Optional	Optional
Market new services including delivery and curbside pickup								
Post clean sanitation/disinfection instructions and products for shared equipment	✓	✓	✓		✓	✓	✓	✓
Provide Station to Wash Hands or Alcohol-based Hand Rubs (At least 60% alcohol)	✓	✓	✓		✓	✓	✓	✓
Provide disposable paper or plastic workstation covers to reduce contamination	Optional	Optional	Optional		Optional	Optional	Optional	Optional
Install touchless technology at entrances, exits and check-out	Optional	Optional	Optional		Optional	Optional	Optional	Optional
SOCIAL DISTANCING								
Ensure 6 feet distance	✓	✓	✓	✓	✓	✓	✓	✓
Stagger break times or consider providing additional break room seating outside	✓	✓	✓	✓	✓	✓	✓	✓
Rearrange seating areas for extra spacing	✓	✓	✓	✓	✓	✓	✓	✓
Establishing alternating days that reduce the total number of employees in a facility at a given time	✓	✓	✓	✓	✓	✓	✓	✓
Adapt breakrooms, gathering areas and storage to support social distancing	✓	✓	✓		✓	✓	✓	✓
Close common areas where personnel are likely to congregate and interact	Optional	Optional	Optional		Optional	Optional	Optional	Optional
POLICY, RIGHTS, AND NOTIFICATIONS								
Supply at Minimum a Two-Week Supply of Necessary PPE (If Obtainable)	· ·	1	· ·	<b>1</b>	<b>*</b>	<b>√</b>	✓	<b>√</b>
Train employees on new customer service standards	· · ·	· · ·	· ·	· ·	· /	· ·		
Train employees on new cleaning standards	· ·	· ·	· ·	· ·	· /	· ·	· ·	
Train employees on new cleaning standards  Train employees how to use PPE	· · ·	· · ·	· ·	· ·	· ·	· ·		· ·
Develop standards for product handling, including how it will be turned over to customers upon purchase		-		•		,	· ·	
Clearly set employee expectations, with an emphasis on making them feel secure				<b>✓</b>	<b>/</b>	<b>√</b>	<b>✓</b>	_
cicarry set employee expectations, with all emphasis on making them reer secure	· ·	· ·	· ·	· ·	· ·	· ·	· ·	
Potura to work policies	•			· ·	· /	· ·		· ·
Return to work policies  Undate Guest and visitor policies to reflect current COVID-19 State and Enderal Guidelines	1	1						
Update Guest and visitor policies to reflect current COVID-19 State and Federal Guidelines	<b>✓</b>	<b>√</b>	<b>√</b>			· ·	· · · · · · · · · · · · · · · · · · ·	
·	√ √	✓ ✓	· · · · · · · · · · · · · · · · · · ·	<i>*</i>	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·	· ·

**County of San Bernardino** 

# Hospitality & Entertainment

SAFER TOGETHER - Safety Guidelines	Lod	ging					Recreation					Food & Beverage		Other				
Hospitality & Entertainment	Hotel and Motels	Short Term Rentals	Sporting Events	Golf Courses	Theaters	Ski Resorts	Grooming Salons/Tattoo and Massage Parlors	Zoos/Animal Exhibits	Fitness Centers and Activities	Pool/Aquatic Facilities	Casinos	Restaurants	Bars	Catering Facilities	Adult Entertainment	Car Wash	Dog Groomers	Gaming Facilitie
BECOME A SAN BERNARDINO COUNTY COVID-19 COMPLIANT BUSINESS PARTNER																		
Prominently display your COVID Compliant Business Partner Window Sign (if a partner)	·	·	✓	1	·	<b>✓</b>	·	<b>√</b>	1	✓	·	✓	·	1	✓	<b>/</b>	·	·
Adhere to direction/guidance released by County Health Officer	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
WORKPLACE CONTROLS FOR SAFETY & HEALTH																		
Adhere to cleaning and disinfecting procedures in accordance with governing authorities and/or best	/	·	/	-	·	·	·	·	· /	<b>V</b>	·	·	·	1	·	·	·	· ·
Implement clear plan for entering and exiting facility	<b>✓</b>	Optional	<b>✓</b>	·	<b>✓</b>	·	1	<b>✓</b>	1	<b>√</b>	·	✓	/	1	<b>✓</b>	<b>✓</b>	1	· ·
Provide necessary PPE for workers	✓	· /	✓	· /	·	1	· /	<b>✓</b>	· /	<b>✓</b>	·	·	· /	1	✓	<b>✓</b>	1	· /
Require Face Covers for All Customers and Staff	✓	Optional	Optional	Optional	·	Optional	· /	Optional	Optional	Optional	·	Optional	Optional		✓		· /	· /
Marked Flows to Direct Social Distancing in Lines	✓	Optional	V	1	✓	1	·	· /	· /	·	·	· /	1		✓	✓	1	· ·
Temperature checks all entries					✓	Optional	Optional	Optional	V	<					Optional	Optional	Optional	
Install safeguards – plexiglass, directional arrows, clearly communicated standards	Optional	Optional	Optional	Optional	✓	Optional	Optional	Optional	V	<	·	Optional			Optional		Optional	·
Install high-efficiency air filters or increase ventilation	✓		✓		✓		Recommended		· /	<	<b>√</b>	Recommended	Recommended		Recommended		1	·
Market new services including delivery and curbside pickup												✓	·	1			1	
Post clean sanitation/disinfection instructions and products for shared equipment	✓	V	✓	·	✓	1	·	✓	· /	<	·	✓	·	1	✓	✓	1	·
Provide Station to Wash Hands or Alcohol-based Hand Rubs (At least 60% alcohol)	✓	V	✓	·	✓	1	·	✓	· /	<	·	✓	·		✓	✓	1	·
Provide disposable paper or plastic workstation covers to reduce contamination			✓	·	✓	1	·	✓	· /	<	·	✓	·		✓	✓	1	·
Install touchless technology at entrances, exits and check-out	Optional	Optional	Optional	Optional	Optional	Optional	Optional	Optional	Optional	Optional	Recommended	Optional	Optional		Optional	Optional	Optional	Optional
COCIAL DISTANCING																		
SOCIAL DISTANCING Ensure 6 feet distance	· ·	<b>√</b>	_		-				_			· ·						
Stagger break times or consider providing additional break room seating outside	Optional	Optional		-		-			,	· ·	· ·	· ·	-	,	,		-	
	-		· ·	Optional	· ·	Optional		Optional					· ·					
Rearrange seating areas for extra spacing	Optional ✓	Optional	· ·		· /			Optional	_	_	· ·				1	•	· ·	
Reduce Occupancy to 33-50% of Maximum Occupancy	•			Optional		Optional		Optional	· ·			•	•					
Establishing alternating days that reduce the total number of employees in a facility at a given time	_	/	/						· ·		-				_			
Adapt breakrooms, gathering areas and storage to support social distancing				-							•					- '	· ·	
Close common areas where personnel are likely to congregate and interact	Recommended	Recommended	Recommended	Recommended	Recommended	Recommended	Recommended	Recommended	Recommended	Recommended	Recommended	Recommended	Recommended		Recommended	Recommended	Recommended	Recommended
POLICY, RIGHTS, AND NOTIFICATIONS																		
Supply at Minimum a Two-Week Supply of Necessary PPE (If Obtainable)	✓	·	✓	1	✓	·	·	<b>√</b>	1	<b>√</b>	·	✓	·	1	✓	✓	· /	·
Train employees on new customer service standards	✓	✓	✓	· /	✓	·	✓	✓	1	✓	✓	✓	<b>✓</b>	1	✓	✓	· /	·
Train employees on new cleaning standards	✓	<b>√</b>	✓	✓	✓	·	✓	✓	✓	✓	· /	✓	·	· /	✓	✓	V	·
Train employees how to use PPE	✓	<b>✓</b>	✓	✓	✓	V	·	✓	1	✓	✓	✓	·	1	✓	✓	1	·
Develop standards for product handling, including how it will be turned over to customers upon purch	✓	·	·	·	·	·	·	✓	· /	·	·	✓	·	1	✓	✓	·	~
Clearly set employee expectations, with an emphasis on making them feel secure	✓	·	✓	·	·	·	·	✓	1	·	·	✓	·	1	✓	✓	· /	~
Return to work policies	✓	·	✓	·	·	·	·	✓	1	✓	✓	✓	·	1	✓	✓	· /	~
Update Guest and visitor policies to reflect current COVID-19 State and Federal Guidelines	✓	·	✓	·	✓	·	✓ ·	✓	· /	✓	✓	✓	·	1	✓	✓	· /	·
Update Employee travel policies to reflect current COVID-19 State and Federal Guidelines	✓	V	✓	·	✓	·	·	✓	Optional	Optional	✓	✓	·	1	✓	✓	·	·
HR policies regarding illness, support for caregivers, etc.	✓	V	✓	·	✓	1	·	✓	· /	✓	✓	✓	·	1	✓	✓	·	~
																	/	- /

**County of San Bernardino** 

## Retail

SAFER TOGETHER - Safety Guidelines Retail	Clothing Stores	Grocery Stores	Auto Centers	Hardware Stores	Convenient Stores	Gas Stations	Electronics Stores
BECOME A SAN BERNARDINO COUNTY COVID-19 COMPLIANT BUSINESS PARTNER	•						
Prominently display your COVID Compliant Business Partner Window Sign (if a partner)	<b>✓</b>	✓	✓	✓	✓	✓	✓
Adhere to direction/guidance released by County Health Officer	✓	✓	✓	✓	✓	✓	✓
WORKPLACE CONTROLS FOR SAFETY & HEALTH							
Adhere to cleaning and disinfecting procedures in accordance with governing authorities and/or best practices	<b>√</b>	✓	✓	✓	✓	✓	✓
Implement clear plan for entering and exiting facility	<b>✓</b>	✓	✓	✓	✓	<b>✓</b>	<b>✓</b>
Provide necessary PPE for workers	<b>✓</b>	✓	✓	✓	✓	✓	<b>✓</b>
Require Face Covers for All Customers and Staff	✓	✓	<b>√</b>	✓	✓	✓	<b>✓</b>
Marked Flows to Direct Social Distancing in Lines	✓	✓	✓	✓	✓	✓	✓
Temperature checks all entries							
Install safeguards – plexiglass, directional arrows, or clearly communicated standards	✓	✓	✓	✓	✓	✓	✓
Install high-efficiency air filters or increase ventilation	Recommended	Recommended	Recommended	Recommended	Recommended	Recommended	Recommended
Market new services including delivery and curbside pickup	Optional	Optional	Optional	Optional			Optional
Post clean sanitation/disinfection instructions and products for shared equipment	✓	✓	✓	✓	✓	✓	✓
Provide Station to Wash Hands or Alcohol-based Hand Rubs (At least 60% alcohol)	✓	✓	✓	✓	✓	✓	✓
Provide disposable paper or plastic workstation covers to reduce contamination	Optional	Optional	Optional	Optional			Optional
Install touchless technology at entrances, exits and check-out	Optional	Optional	Optional	Optional	Optional	Optional	Optional
SOCIAL DISTANCING  Ensure 6 feet distance	<b>√</b>	<b>✓</b>	<b>√</b>	✓	<b>√</b>	✓	✓
Stagger break times or consider providing additional break room seating outside	✓	✓	✓	✓	✓	✓	✓
Rearrange seating areas for extra spacing	✓	✓	✓	✓	✓	✓	✓
Reduce Occupancy to 50% of Maximum Occupancy	✓	✓	✓	✓	✓	✓	✓
Establishing alternating days that reduce the total number of employees in a facility at a given time	Optional	Optional	Optional	Optional	Optional	Optional	Optional
Adapt breakrooms, gathering areas and storage to support social distancing	✓	✓	✓	✓			✓
Close common areas where personnel are likely to congregate and interact	Optional	Optional	Optional	Optional	Optional	Optional	Optional
POLICY, RIGHTS, AND NOTIFICATIONS							
Supply at Minimum a Two-Week Supply of Necessary PPE (If Obtainable)	<b>√</b>	✓	✓	✓	✓	✓	✓
Train employees on new customer service standards	✓	✓	<b>√</b>	✓	✓	✓	✓
Train employees on new cleaning standards	✓	✓	✓	✓	✓	✓	✓
Train employees how to use PPE	✓	✓	✓	✓	✓	✓	✓
Develop standards for product handling, including how it will be turned over to customers upon purchase	✓	✓	✓	✓	✓	✓	✓
Clearly set employee expectations, with an emphasis on making them feel secure	✓	✓	✓	✓	✓	✓	✓
Return to work policies	✓	✓	✓	✓	✓	✓	✓
Update Guest and visitor policies to reflect current COVID-19 State and Federal Guidelines	✓	✓	✓	✓	✓	✓	✓
					✓	<b>✓</b>	
Update Employee travel policies to reflect current COVID-19 State and Federal Guidelines							
Update Employee travel policies to reflect current COVID-19 State and Federal Guidelines  HR policies regarding illness, support for caregivers, etc.	✓	✓	✓	✓	✓	✓	✓

**County of San Bernardino** 

# Transportation & Warehouse

SAFER TOGETHER - Safety Guidelines Transportation & Warehouse	Delivery Services	Shipment Providers	General Warehouse	Ride Sharing Companies	Airports	Busing Services
BECOME A SAN BERNARDINO COUNTY COVID-19 COMPLIANT BUSINESS PARTNER						
Prominently display your COVID Compliant Business Partner Window Sign (if a partner)	✓	✓	✓	✓	✓	✓
Adhere to direction/guidance released by County Health Officer	✓	✓	✓	✓	✓	✓
WORKPLACE CONTROLS FOR SAFETY & HEALTH						
Adhere to cleaning and disinfecting procedures in accordance with governing authorities and/or best practices	<b>√</b>	<b></b>	<b>√</b>	<b>V</b>		✓
Implement clear plan for entering and exiting facility		<b>/</b>	· ·		<b>✓</b>	· ✓
Provide necessary PPE for workers	<b>√</b>		<b>√</b>		<b>✓</b>	<b>✓</b>
Require Face Covers for All Customers and Staff	✓	✓	<b>✓</b>	<b>√</b>	✓	✓
Marked Flows to Direct Social Distancing in Lines		Optional	Optional		✓	
Temperature checks all entries						
Install safeguards – plexiglass, directional arrows, or clearly communicated standards				<b>✓</b>	✓	
Install high-efficiency air filters or increase ventilation		Recommended	Recommended		✓	Recommended
Market new services including delivery and curbside pickup	✓					
Post clean sanitation/disinfection instructions and products for shared equipment	✓	✓	✓		✓	<b>✓</b>
Provide Station to Wash Hands or Alcohol-based Hand Rubs (At least 60% alcohol)	✓	✓	✓		✓	✓
Provide disposable paper or plastic workstation covers to reduce contamination					✓	
Install touchless technology at entrances, exits and check-out	Optional	Optional	Optional		✓	Optional
SOCIAL DISTANCING						
Ensure 6 feet distance	✓	✓	✓		✓	✓
Stagger break times or consider providing additional break room seating outside	✓	✓	✓	✓	✓	✓
Rearrange seating areas for extra spacing					✓	✓
Establishing alternating days that reduce the total number of employees in a facility at a given time						
Adapt breakrooms, gathering areas and storage to support social distancing		✓	✓		✓	
Close common areas where personnel are likely to congregate and interact		✓	✓		✓	
POLICY, RIGHTS, AND NOTIFICATIONS						
Supply at Minimum a Two-Week Supply of Necessary PPE (If Obtainable)	✓	✓	✓		✓	✓
Train employees on new customer service standards	✓	✓	✓	✓	✓	✓
Train employees on new cleaning standards	✓	✓	✓	✓	✓	✓
Train employees how to use PPE	✓	✓	✓	✓	✓	✓
Develop standards for product handling, including how it will be turned over to customers upon purchase	✓	✓	✓	✓	✓	✓
Clearly set employee expectations, with an emphasis on making them feel secure	✓	✓	✓	✓	✓	✓
Return to work policies	✓	✓	✓	✓	✓	✓
Update Guest and visitor policies to reflect current COVID-19 State and Federal Guidelines	✓	✓	✓	✓	✓	✓
Update Employee travel policies to reflect current COVID-19 State and Federal Guidelines	✓	✓	✓	✓	✓	✓
HR policies regarding illness, support for caregivers, etc.	✓	✓	✓	✓	✓	✓
Right to Refuse Public Entrance to Non-Compliant Persons	✓	<b>✓</b>	/	/		<b>✓</b>

**County of San Bernardino** 



**County of San Bernardino**